The Research Bureau

Brittan Square Spring 2007 ComNET Review

Independent Research in the Public Interest
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What is ComNET?

Computerized Neighborhood Environment Tracking

A systematic process to record the physical conditions in your neighborhood that may require attention.

What's changed since ComNET began?

- ❖ **Citywide, more than 12,700 problem conditions documented since 2001**
  - ▪ 57 surveys in 13 neighborhoods
- ❖ **Seven out of 10 (69%) of previously documented problems have been resolved**
- ❖ **City and community use data to identify and quantify problems**
- ❖ **Developed proactive approaches to dealing with problems- something gets done**

What Types of Conditions are Tracked?

Abandoned buildings

Boarded/broken windows

Clogged catchbasins

Faded crosswalk lines

Broken curbs

Overflowing dumpsters

Graffiti

Lampposts- bulb out

Litter

Illegal dumping

Crumbling sidewalks

Sidewalk trip hazards

Uneven/crumbling roads

Potholes

Street sign- missing

Street- patching uneven

Dead trees

Utility covers missing

Overgrown vegetation

Abandoned & unregistered vehicles

Survey Area – Brittan Square

ComNET Results: Brittan Square

❖ **Initial survey conducted in 2001**

❖ **Surveys track status of previously identified problems as well as noting new problems**

❖ **Follow-up surveys conducted in 2002, 2003, 2004, 2005, & 2007**

Brittan Square Overall Results

❖ **1,294 problem conditions have been identified since 2001**

❖ **Almost 2/3 (63%) of all problems were street and sidewalk issues**

❖ **Problems are grouped according to whose responsibility it is to address the issue**

  ▪ **64% of the problems identified are the responsibility of the Department of Public Works + Parks**

  ▪ **23% of problems are "community issues"**

Brittan Square Overall Results Cont'd

❖**About eight out of ten (948) previously identified problems have been resolved**

❖**Examples include:**

- **81 sites with litter**
- **127 sites with overgrown weeds/vegetation**
- **73 sites with potholes/ uneven road**
- **199 trip hazards**
- **14 dumping sites**

161 Problems Resolved Recently

❖**Examples of problems resolved since last survey in 2005:**

- **40 trip hazards**

- **19 locations with potholes/ uneven road**

- **8 sites with litter**

- **9 sites with overgrown weeds/ vegetation**
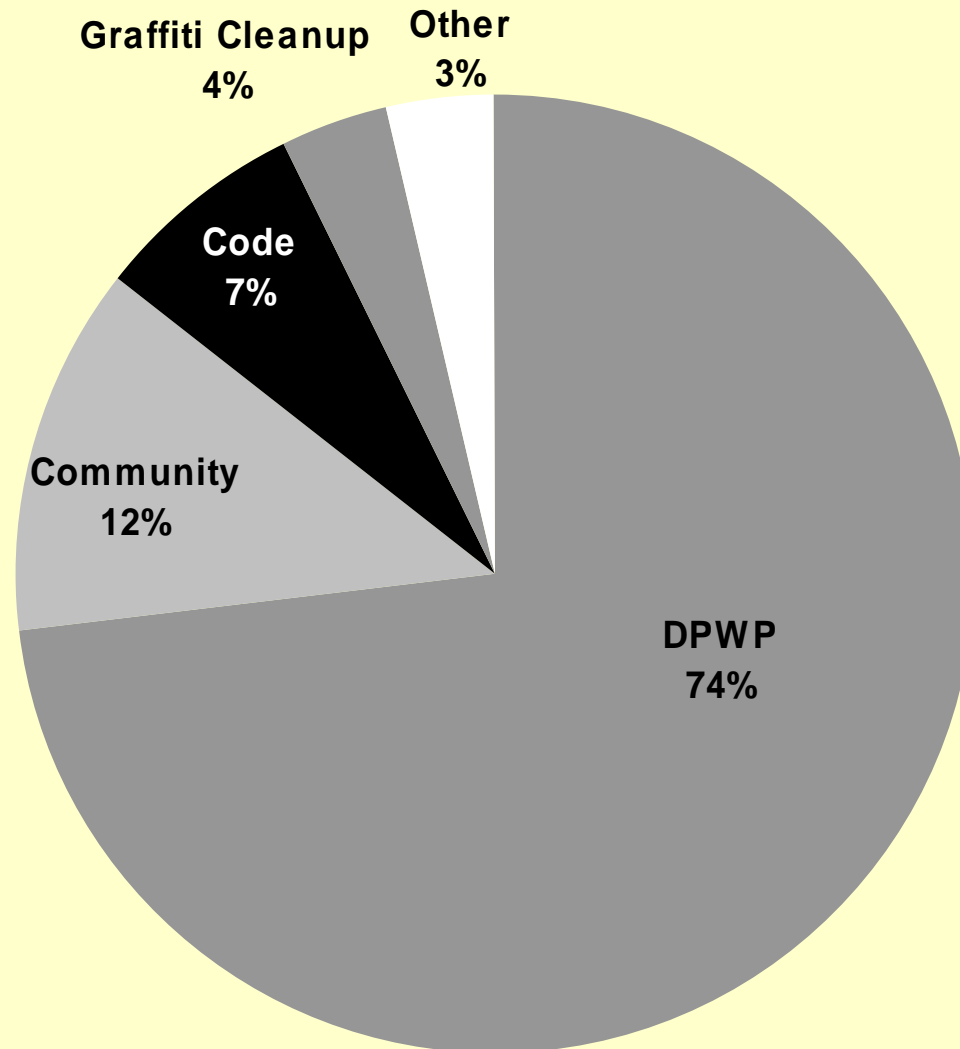
- **5 unregistered/abandoned vehicles**

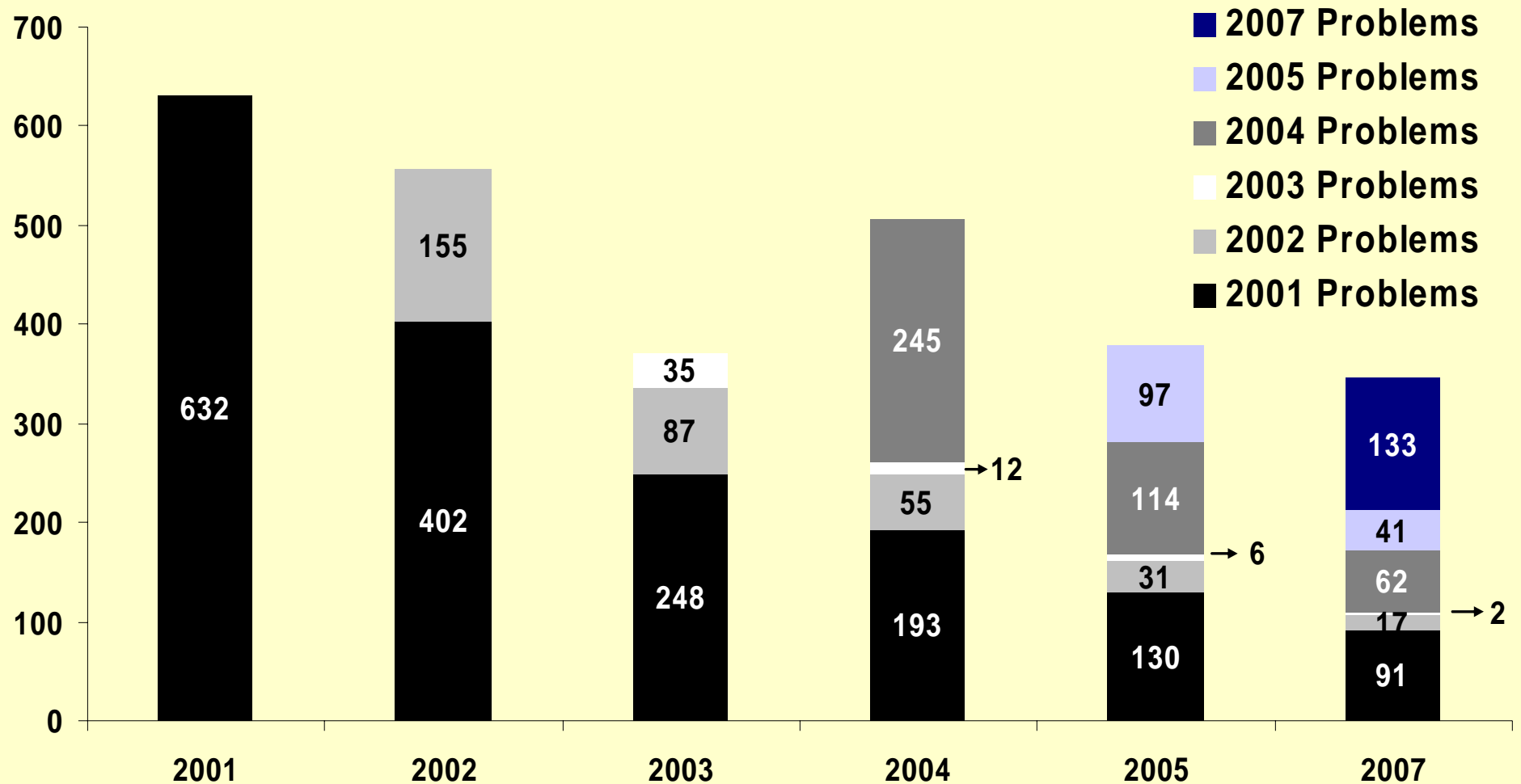# 346 Problems Remain

❖ **Examples include:**

- **17 sites with overgrown weeds/ vegetation**

- **21 sites with potholes/ uneven road**

- **90 trip hazards**

- **10 dumping sites**

- **3 abandoned/ unregistered vehicles**

346 Remaining Problems: Who Is Responsible?

What Happens Next?

❖ **All of the problems recorded that are the responsibility of a City agency will be shared with the appropriate agency, including specific details about each problem and its location.**

❖ **The City then determines how the problems will be addressed. Some of these problems will be addressed more quickly than others.**

Addressing neighborhood problems: Where do we begin?

❖ **Prioritize problems and be realistic – you won't solve everything at once!**

- **What's most important to residents?**

- **What resources are necessary to resolve problems?**

- **Who else do you need to engage? How?**

- **Map out a plan assigning roles, responsibilities, timeline, etc. and keep track of progress.**