



# The Research Bureau

**Columbus Park Spring 2006 ComNET Review**

**Independent Research in the Public Interest**  
**[www.wrrb.org](http://www.wrrb.org)**

# What is ComNET?

## Computerized Neighborhood Environment Tracking

A systematic process to record the physical conditions in your neighborhood that may require attention.



# What's changed since ComNET began?

- ❖ **Citywide, more than 12,700 problem conditions documented since 2001**
  - 57 surveys in 13 neighborhoods
- ❖ **Seven out of 10 (69%) of previously documented problems have been resolved**
- ❖ **City and community use data to identify and quantify problems**
- ❖ **Developed proactive approaches to dealing with problems- something gets done**



# What Types of Conditions are Tracked?

Abandoned buildings

Abandoned vehicles

Buildings- window boarded/broken

Clogged sewers

Crosswalks- fading lines

Curbs- broken

Curbs- not level with street

Dumpster- overflowing

Graffiti

Institutions

Lampposts- bulb out

Litter/Dumping

Sidewalk- encroachment

Street- dirt/sand

Street Sign- missing

Street- under construction/repairs

Street- patching uneven

Traffic Lights- operating

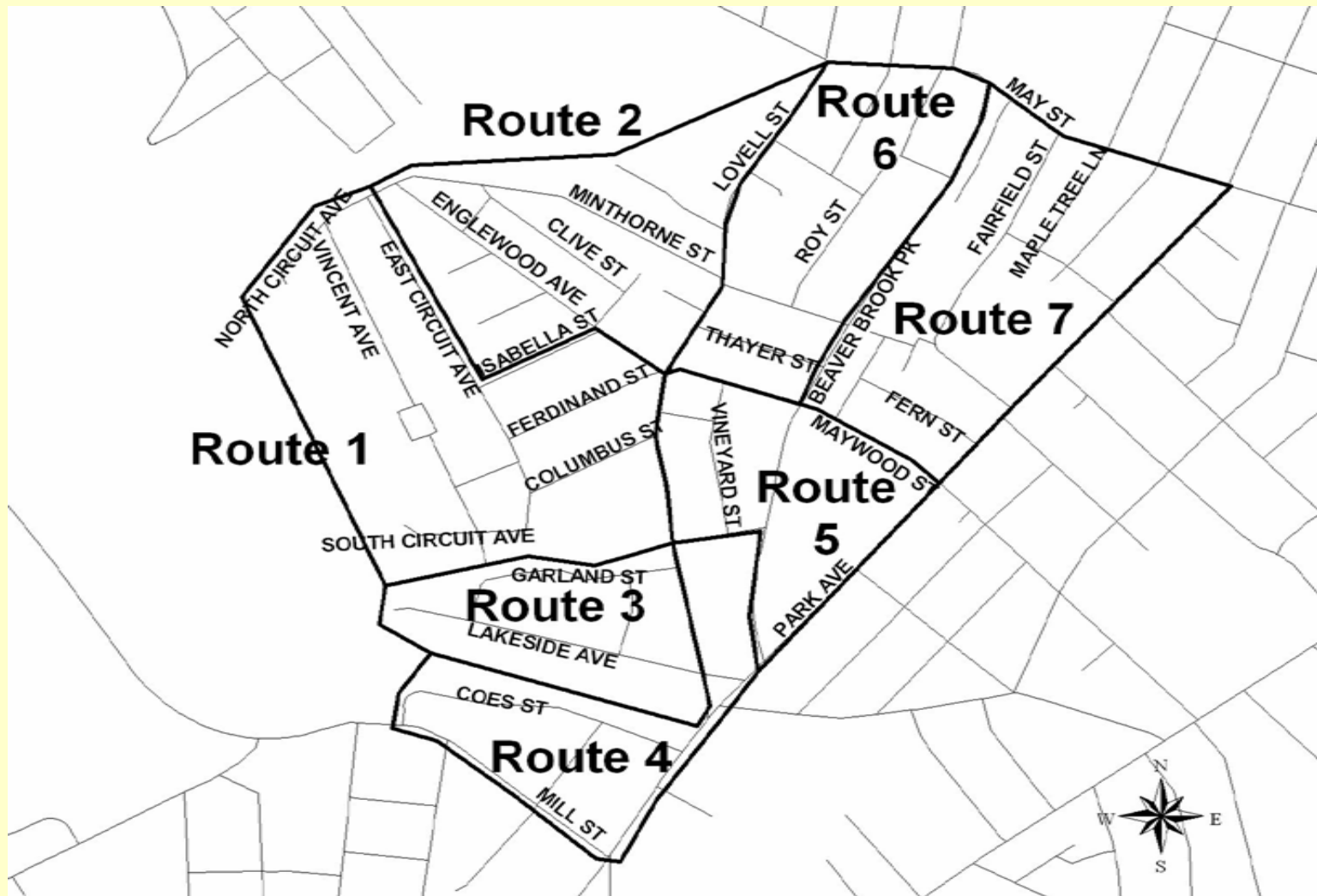
Trees- Dead

Utility Covers missing

Vegetation/weeds- overgrown



# Survey Area



# ComNET Results: Columbus Park

- ❖ **Initial survey conducted in 2002**
- ❖ **Follow-up surveys conducted in 2003, 2004, & 2006**
- ❖ **Surveys track status of previously identified problems as well as noting new problems**



# Columbus Park Overall Results

- ❖ **680 problem conditions have been identified since 2002**
- ❖ **About half (54%) of all problems were street and sidewalk issues**
- ❖ **Problems are grouped according to whose responsibility it is to address the issue**
  - **62% of the problems identified are the responsibility of the Department of Public Works**
  - **22% of problems are “community issues”**



# **Columbus Park Overall Results Cont'd**

**❖ Overall 384 (2/3) of all previously identified problems have been resolved**

- 69 sites with litter**
- 18 sites with dumping**
- 57 sites with overgrown weeds/vegetation**
- 24 abandoned vehicles**
- 109 sidewalk issues (trip hazards, cracks, etc.)**
- 67 street issues (clogged sewers, potholes, etc.)**





# 137 Problems Resolved Recently

## ❖ Problems resolved since last survey in 2004:

- 22 sites with litter
- 5 sites with dumping
- 22 sites with overgrown weeds/vegetation
- 8 clogged sewers
- 49 sidewalk issues (trip hazards, construction, etc.)
- 25 street issues (potholes, uneven road)



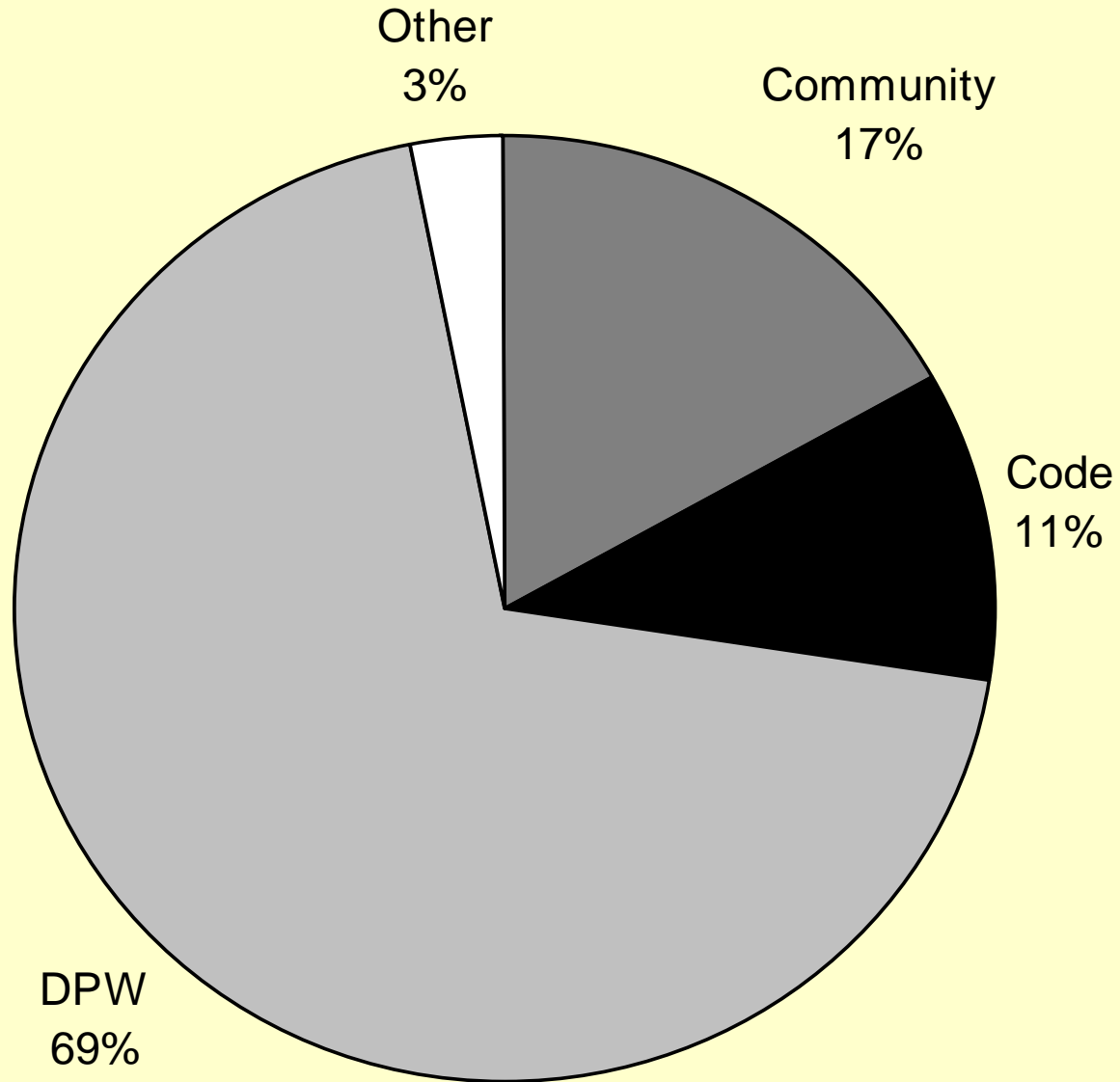
# 296 Problems Remain

## ❖ Examples include:

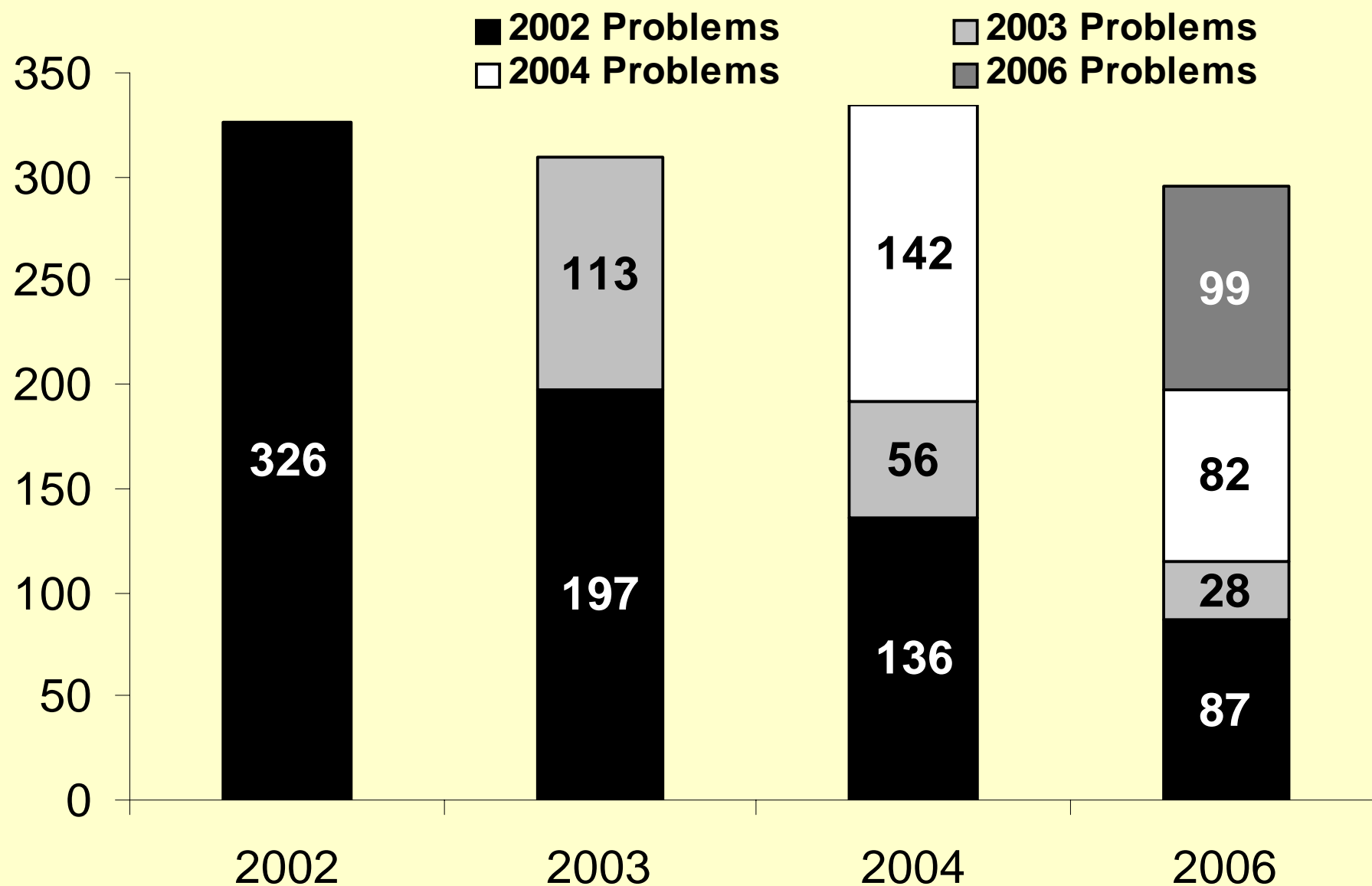
- 32 sites with litter
- 12 sites with dumping
- 15 sites with overgrown weeds/vegetation
- 80 trip hazards (tree roots, cracks, holes, etc.)
- 74 street issues (uneven patching, potholes, etc.)



# 296 Remaining Problems: Who Is Responsible?



# Tracking Problems Over Time



# What Happens Next?

- ❖ **All of the problems recorded that are the responsibility of a City agency will be shared with the appropriate agency, including specific details about each problem and its location.**
- ❖ **The City then determines how the problems will be addressed. Some of these problems will be addressed more quickly than others.**



# **Addressing neighborhood problems: Where do we begin?**

- ❖ **Prioritize problems and be realistic – you won't solve everything at once!**
  - **What's most important to residents?**
  - **What resources are necessary to resolve problems?**
  - **Who else do you need to engage? How?**
  - **Map out a plan assigning roles, responsibilities, timeline, etc. and keep track of progress.**

