The Research Bureau

Quinsigamond Village Fall 2006 ComNET Review

Independent Research in the Public Interest
www.wrrb.org

What is ComNET?

Computerized Neighborhood Environment Tracking

A systematic process to record the physical conditions in your neighborhood that may require attention.

What's changed since ComNET began?

❖ **Citywide, more than 12,700 problem conditions documented since 2001**

  ▪ **57 surveys in 13 neighborhoods**

❖ **Seven out of 10 (69%) of previously documented problems have been resolved**

❖ **City and community use data to identify and quantify problems**

❖ **Developed proactive approaches to dealing with problems- something gets done**

What Types of Conditions are Tracked?

Abandoned buildings

Abandoned vehicles

Buildings- window boarded/broken

Clogged sewers

Crosswalks- fading lines

Curbs- broken

Curbs- not level with street

Dumpster- overflowing

Graffiti

Institutions

Lampposts- bulb out

Litter/Dumping

Sidewalk- encroachment

Street- dirt/sand

Street Sign- missing

Street- under construction/repairs
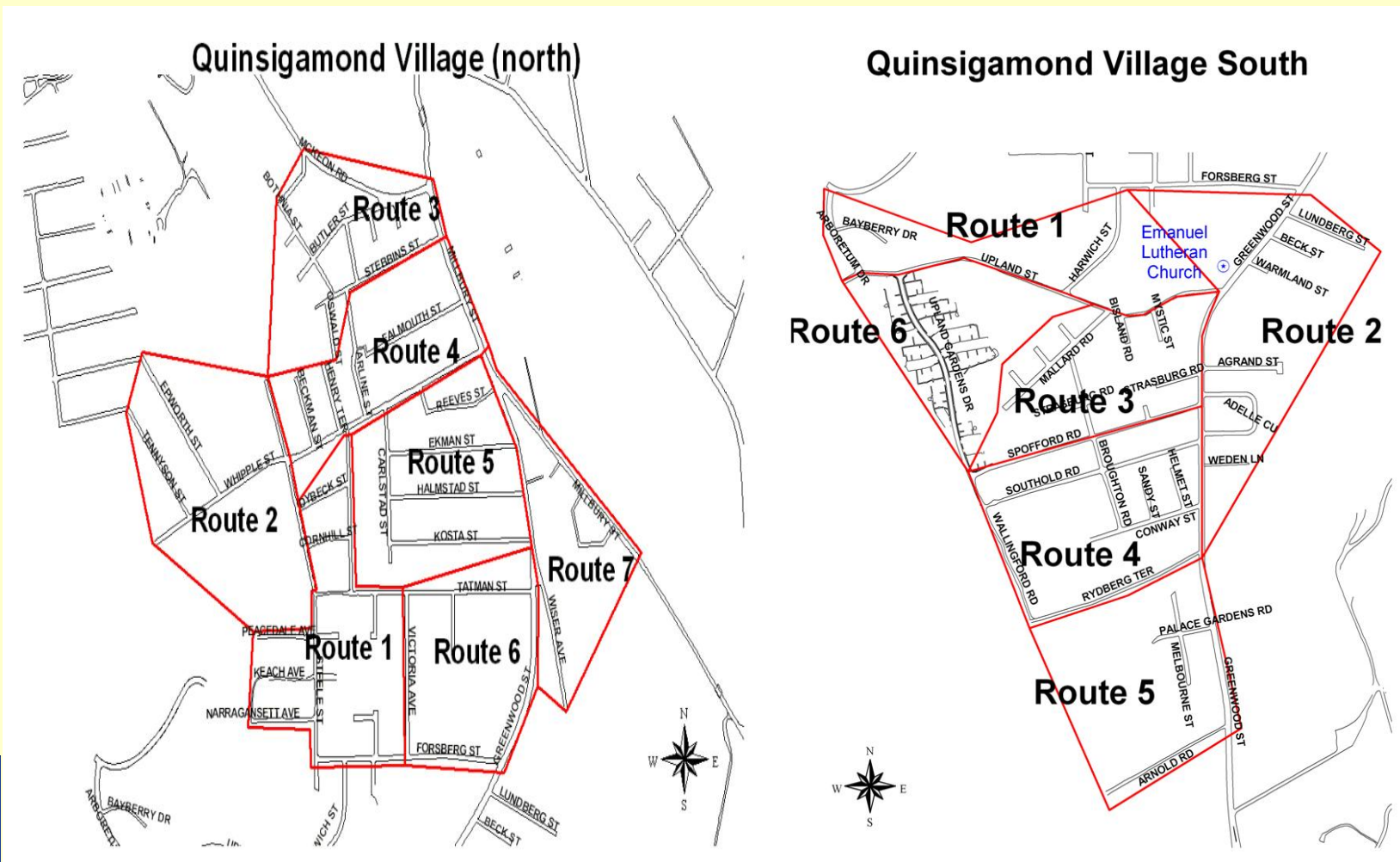
Street- patching uneven

Traffic Lights- operating

Trees- Dead

Utility Covers missing

Vegetation/weeds- overgrown

Survey Area

ComNET Results: Quinsigamond Village

❖ **Initial survey conducted in Summer 2002**

❖ **Due to large geographic area, added "Quinsigamond Village South" survey in 2003 (also re-survey of Quinsigamond Village)**

▪ **Follow-up surveys in both areas in 2005 & 2006**

Quinsigamond Village (North) Overall Results

❖ **709 total problem conditions have been identified since 2002**

❖ **Over 2/3 (70%) of all problems were street and sidewalk issues**

❖ **Problems are grouped according to whose responsibility it is to address the issue**

  ▪ **72% of the problems identified are the responsibility of the Department of Public Works + Parks**

  ▪ **17% of problems are "community issues"**

Quinsigamond Village South Overall Results

❖ **221 total problem conditions have been identified since 2003**

❖ **Almost 2/3 (64%) of all problems were street and sidewalk issues**

❖ **Problems are grouped according to whose responsibility it is to address the issue**

- **72% of the problems identified are the responsibility of the Department of Public Works + Parks**

- **16% of problems fall under the responsibility of Code Enforcement**

- **11% of problems are "community issues"**

Quinsigamond Village Overall Results Cont'd

❖**Quinsigamond Village**: More than half (56%) of previously identified problems have been resolved

❖**Quinsigamond Village South**: One-third of previously identified problems have been resolved

Examples of resolved problems include:

- 54 Sites with litter

- 34 Sites with overgrown weeds/vegetation

- 12 Dumping sites

- 24 Trip hazards

- 16 Abandoned vehicles

197 Problems Resolved Recently

❖**Problems resolved since last survey in 2005:**

- ▪ **32 Sites with litter**

- ▪ **10 Sidewalk trip hazards**

- ▪ **10 Abandoned vehicles**

- ▪ **41 Locations with dirt/sand**

- ▪ **14 Clogged catch basins/sewers**

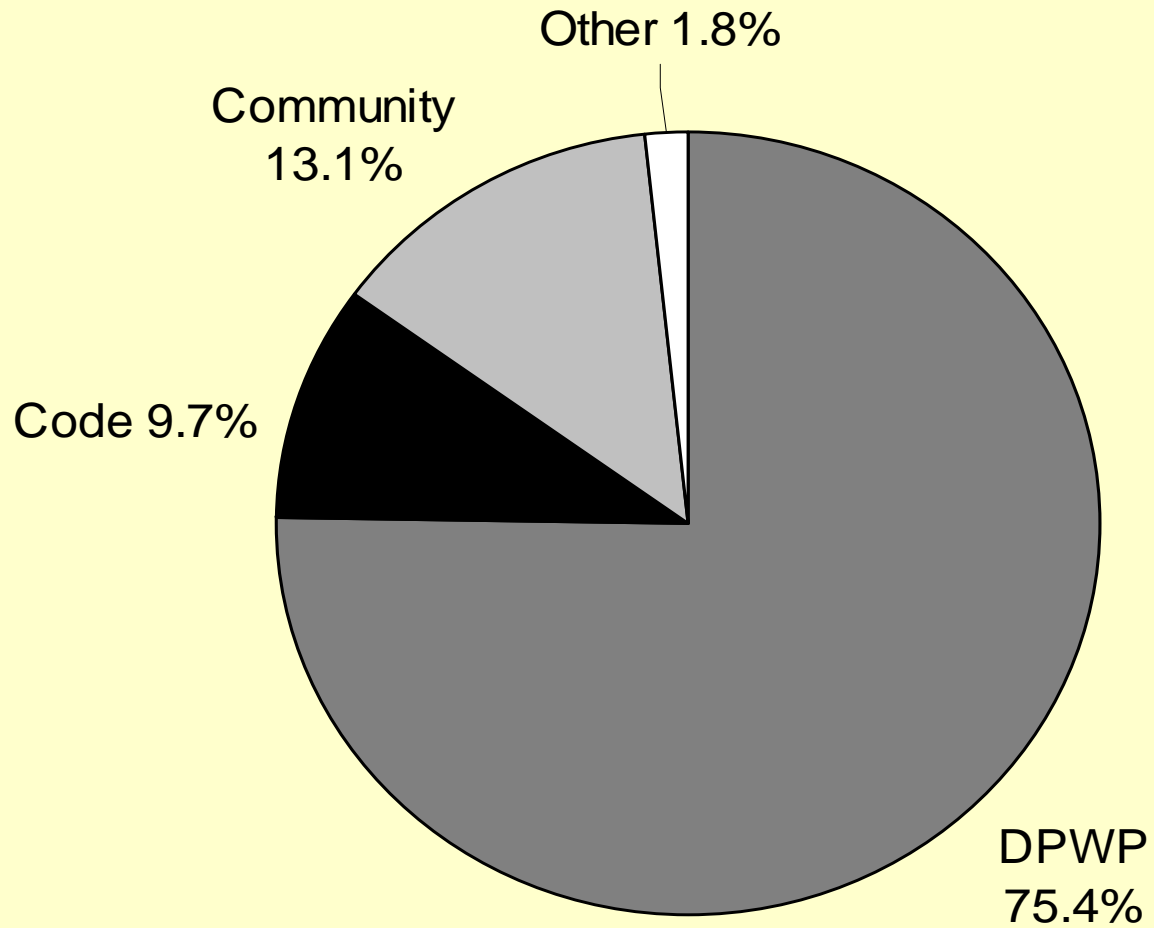- ▪ **11 Sites with potholes/uneven road**

565 Problems Remain
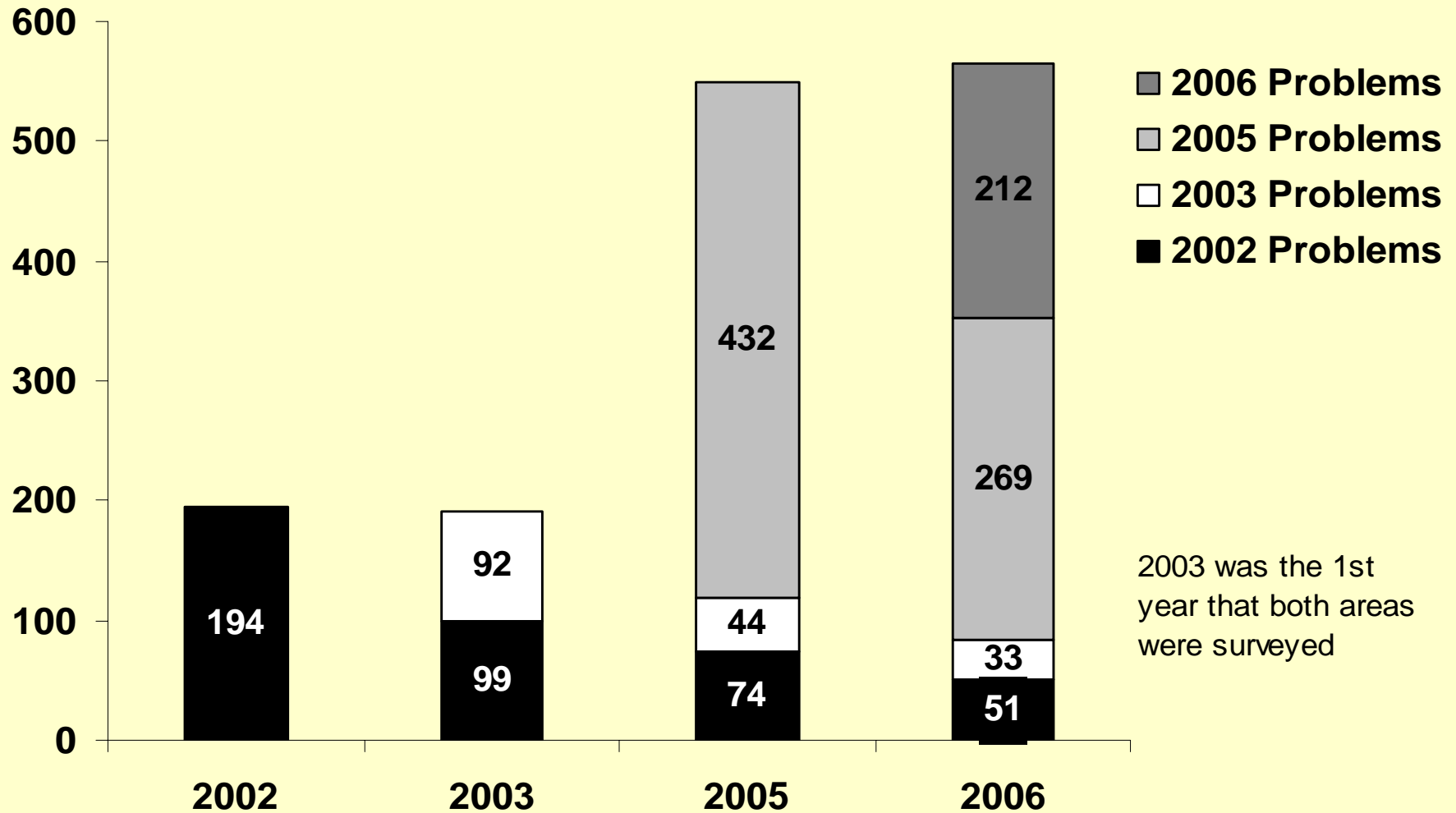
❖ **Examples include:**

- **42 Locations with litter**

- **11 Dumping sites**

- **64 Locations with dirt/sand**

- **73 Sites with overgrown weeds/vegetation**

- **15 Abandoned vehicles**

- **58 Sites with potholes/uneven road**

- **76 Sidewalk trip hazards**

565 Remaining Problems: Who Is Responsible?

Other 1.8%

Community
13.1%

Code 9.7%

DPWP
75.4%

What Happens Next?

❖ **All of the problems recorded that are the responsibility of a City agency will be shared with the appropriate agency, including specific details about each problem and its location.**

❖ **The City then determines how the problems will be addressed. Some of these problems will be addressed more quickly than others.**

Addressing neighborhood problems: Where do we begin?

❖ **Prioritize problems and be realistic – you won't solve everything at once!**

- **What's most important to residents?**

- **What resources are necessary to resolve problems?**

- **Who else do you need to engage? How?**

- **Map out a plan assigning roles, responsibilities, timeline, etc. and keep track of progress.**