



Thomas S. Green
Public Service Awards
2015

Assumption College
Wednesday, March 25, 2015

Thomas S. Green Public Service Awards

Recipients for 2015

Patricia Bruchmann

City of Worcester Department of Public Health

Pamela Callahan

City of Worcester Department of Human Resources

Michael Ferguson

City of Worcester Department of Public Works & Parks

Michael Lyons

Worcester Public Schools

James Robbins

Town of Westborough Planning Department

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The Research Bureau's annual awards to outstanding municipal employees are appropriately named in memory of Thomas S. Green who personified integrity, exceptional leadership, and remarkable commitment to voluntary public service on behalf of the City of Worcester.

Before joining Norton Company (now Saint-Gobain) in 1947 where he became Vice President, Tom Green earned a Master's Degree in Public Administration and worked for the Federal government as a regional coordinator of its housing program.

Although he held many important executive positions in Norton Company, both in this country and abroad, Tom Green had an abiding interest in Worcester's municipal government. During the course of his distinguished career, he served as a member of the City Civic Center Commission, as a Director of the Worcester Public Library, and as a member of the Advisory Committee to the Worcester Selective Service Board.

The list of the City's civic and charitable organizations in which he actively participated is too long to enumerate, but it includes service as President of the Worcester Regional Chamber of Commerce, the Citizens' Plan E Association, the Social Service Planning Corporation, and the Worcester Historical Museum. Most appropriately, Tom Green was a founder and a very supportive Director of The Research Bureau.

Just as the recipients of the Thomas S. Green Awards serve as role models for municipal employees, Tom Green served as a role model of good citizenship for all of us.

Criteria for Thomas S. Green Public Service Award

This year, The Research Bureau honors five employees who have made outstanding contributions to public service. The Awards are made to publicly recognize the efforts of individuals exhibiting the following characteristics:

- Exceptional competence and efficient handling of all assigned responsibilities.
- Willing performance of tasks above and beyond the call of duty.
- Friendly, helpful, and cooperative attitude toward the public and fellow employees.
- Distinguishing himself/herself from other employees.

Thomas S. Green Committee 2015

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PROGRAM

Welcome

Francesco Cesareo
President, Assumption College

Presentation of Awards

Barbara Clifford
Chairman, Awards Committee

Remarks of Honored Guests

Mayor Joseph Petty
Worcester City Manager Edward Augustus
Superintendent of Worcester Public Schools Melinda Boone
Town of Westborough Planning Board Chair Lester Hensley

Reception

La Maison Française Salon
Assumption College



Patricia Bruchmann, R.N., M.S.N., serves as the Chief Public Health Nurse for the City of Worcester. She arrived at the Division of Public Health in 2005, following four years as a nurse in the Worcester Public Schools.

In her role at the Division of Public Health, Pat coordinates case investigation and follow-up for approximately 90 diseases in Worcester and its surrounding partner communities. She is a tireless and enthusiastic professional, taking on additional responsibilities, such as a recent foodborne illnesses initiative, without complaint. She provides flu shots to municipal employees, prioritizing first responders and those in high risk situations. Her focus on health and wellbeing has driven her to extend her inoculation efforts to any citizen in need, including homeless citizens. She works with many at-risk residents and is often found reaching out to shelters, soup kitchens, and other community-based organizations. On her own time, she volunteers in the free clinic system around Worcester.

Pat's nomination for this award included numerous letters of support. A recurring theme offered by her supporters is Pat's professionalism and commitment to patients. Yet her warmth and enthusiasm shone through as well. At a breakfast honoring the Green Award recipients, Pat shared with the group her deep love for her job. She enjoys the challenges of a diverse city, especially one that welcomes new residents arriving from across the world. Pat sees her primary responsibility as simply keeping the city healthy. We can rest assured that Central Massachusetts is a healthier place to live and work due in large part to the efforts of Patricia Bruchmann.



Pamela Callahan is Training Coordinator for the City of Worcester's Human Resources Department, where she has worked for the past 10 years. In her role, Pam manages city-wide training programs on such disparate issues as organizational management, sexual harassment, customer service, pro-

protected class, and CPR/First Aid. She has been instrumental in the City's Quarterly Opportunity Fairs, manages the City Hall internship program, and supports the 15-member Wellness Advisory Committee. She also works closely with the City's Employee Assistance Program and with employees requiring professional support services. Pam also spearheads the City's investigations into allegations of sexual harassment, workplace harassment, and employee misconduct. One of her many letters of support for the Green Award noted that she is the "poster employee" of excellence.

Pam finds ways of building community as part of her role. Pam organized a Thanksgiving Drive to help feed those in need over the holidays. As a result of her efforts, the City has assembled nearly 300 food baskets a year for the past decade. She also works with area shelters to provide presents to homeless children and adults at Christmas. For her fellow city employees, she spearheaded the first "Biggest Loser" event, where her enthusiasm and indefatigable energy moved a significant number of employees to lose weight and adopt more healthy lifestyles.

While Pam began her professional life in early childhood education, she found her home working for the City after earning a degree in business. It is clear that Pam has found a way to make City Hall, and the Worcester community, a better place for all.



Michael Ferguson has worked for the City of Worcester for 37 years, currently holding the position of Principal Civil Engineer. He began his career at the Department of Public Works & Parks' Water Operations Division. While starting in an entry-level position, his supervisors quickly recognized his competency and capability. Over the years, he was given opportunity and independence that allowed him to tackle major projects and overcome challenges. His decades of experience have earned him a wealth of knowledge and made him the "go to" person on the City's complex water distribution system.

Mike's supervisors highlight his calm and professional manner. For years, Mike has been a lead on the City's Water Abatement Appeal Committee, working hard to address customer concerns and in the process earning the respect of those seeking assistance.

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Despite his tenure, Mike continually looks for and accepts new challenges and responsibilities. He enjoys new projects and the opportunity to meet and network with others. As technologies improved over the years, he took it upon himself to spearhead the Department's Geographic Information Systems (GIS) Programs. He became the agency expert and was instrumental in hiring the Department's first full-time professional GIS analyst.

At a recent meeting, Mike described his love for his job and his appreciation for the opportunities that have been afforded to him over the years. He clearly values the trust his supervisors have placed in him during his career. A member of the City of Worcester's Golf League, Mike spoke highly of the relationships, and friendships, he has made with colleagues and residents. Thanks to Mike, we can all drink a cool glass of water to that!



Michael Lyons has worked for the Worcester Public Schools for more than a decade, serving currently as the AVID (Advancement Via Individual Determination) Teacher and Site Coordinator. While he started his professional life in economics and international marketing,

he first experienced teaching when his uncle, an administrator at Worcester Technical High School, asked him to serve as a substitute teacher for a day. Michael fell in love with teaching and refocused his professional life, going on to earn a Master of Education in School Leadership and Administration. Over the years, he has worked in numerous roles at the Worcester Public Schools, including teacher, grant writer, building site administrator, and summer school programs administrator.

Michael has worked collaboratively with a wide variety of organizations to secure resources for school programs, including the Boys and Girls Club, the Guild of St. Agnes, The Hanover Theatre, The Bridge of Central Massachusetts, Saint Vincent Hospital, and many more. His goal is to instill in each of his students a love of learning. He seeks to make memorable learning experiences for his students, such as arranging for an actress portraying Abby Kelley Foster to visit his 9th and 10th grade students to discuss slavery and women's rights, allowing for cross-curricular lessons in both history and English language arts.

Michael firmly believes that strong public schools are the key to a successful city. He tirelessly gives of his personal time to create opportunities that benefit both students and their families. He is grateful for the many mentors who have helped him along the way and lives his life seeking to give back to others.



James Robbins serves as Planner for the Town of Westborough, where he has worked for 22 years. Jim formed his enthusiasm for local government early in his career serving in Mayor Kevin White's administration in the City of Boston. Jim brought that energy to the Town of Westborough, which has grown significantly during his tenure as real estate investment along I-495 boomed. Jim has a critical role in Westborough, evidenced by the many letters of support for his nomination. Jim works closely with the Planning Board and Design Review Board and sits on the Westborough Economic Development Committee. He has been instrumental guiding developers and businesses through Westborough's boards and commissions and securing positive outcomes for both the town and the private party. He has been involved in all of the major development efforts in the region. Among his many projects, he has worked on the development of Bay State Commons, the redevelopment of the Westborough State Hospital, and the expansion of public transportation in the community. Jim is the recipient of the Massachusetts Smart Growth Award for the Commonwealth's first transit-oriented village project at Westborough Village.

Jim's passion for his chosen career is evident. In many ways, he proudly brings his work home with him. While a tireless advocate for Westborough, Jim also chairs his own community's Zoning Board of Appeals and served for many years on his local Conservation Commission. Clearly, planning and community development are in his blood.

Thomas S. Green Award Recipients

2014

Sandra Borbone – Worcester Technical High School
Kathleen Donovan – City of Worcester Inspectional Services
Paula Harrity – Worcester Public Schools
Jessica Jacques - City of Worcester Cable Services
Julie Lynch – Worcester Department of Public Works and Parks

2013

Jenna Alimberti – Worcester Police Department
Kevin Chviruk – Worcester Public Schools, Custodian Services CDR.
Michael C. Masley, Jr., USN.RET. – Oxford High School
Patricia Ryan – Worcester Public Schools

2012

Donna Derrico-Sands – Worcester DPWP
Lt. Annmarie Pickett – Worcester Fire Department
Jack Navin – Custodial Management, Worcester Public Schools
Sgt. Jose Dingui – Southbridge Police Department

2011

Ronald K. Brown – Worcester Department of Public Works & Parks
Louise Clarke – Worcester Public Schools
John F. Mahan – Worcester Police Department

2010

Brian Breveleri – Worcester Department of Public Works & Parks
Donald Brown – Worcester Public Schools
Ellen Dalbeck – Worcester Department of Public Works & Parks
Edward J. McGuinn – Worcester Police Department
Judith Sikes – Holden Town Manager's Office

2008

Maureen Binienda – Worcester Public Schools
Donna Haran – Worcester Public Schools
Cindy Ide – Town of Grafton
Edmund Kochling – Department of Public Works

2007

Peter Crafts – Worcester Public Schools
Kimberly Holstrom – Worcester Police Department
Patricia Johnson – City of Worcester Assessing Department
Nancy Lucier – Town of West Boylston

2006

Donald Abraham – Department of Public Works
Lee Hall – Department of Code Enforcement
Thomas Pappas – Worcester Public Schools
Angel Rosario – Worcester Housing Authority

2005

Mark Berthiaume – Worcester Public Schools
Jose Machado – Worcester Fire Department
Nathan Reando – Worcester Police Department
Joel Wentworth – Worcester Public Library

2004

Donald Chamberlayne – Worcester Police Department
Stuart Howe – Worcester Fire Department
Robert Jennings, Jr. – Worcester Public Schools
Jody Kennedy-Valade – Dept. of Code Enforcement
Sean Lovely – Worcester Police Department

2003

David Crocker – Dept. of Code Enforcement
Donna McGrath – Executive Office of Neighborhood Services
Robert Sullivan – Worcester Public Schools

2002

Lt. John J. Beahn – Worcester Fire Department
Nathaniel Mencow – Worcester Public Schools
John Rodriguez – Worcester Housing Authority

2001

Joseph W. Buckley – Department of Public Works
Gerald Creamer – Worcester Public Schools
Karen Greenwood – Veterans Services Department
George W. Sanders – Worcester Public Schools

2000

Marianne Bourgault – Worcester Public Library
Susan Elworthy – Worcester Public Schools
Deborah Steele – License Commission

1999

Bruce J. Blanchard – Department of Public Works
John J. Germain – Worcester Police Department
Eileen A. Gorman – Worcester Public Schools

1998

Robert A. Caldwell – Worcester Public Library
Thomas R. Creamer – Worcester Fire Department
Donna M. Rodrigues – Worcester Public Schools

1997

Jill C. Dagilis – City Manager's Office Planning/Community Dev.
Philip D. Guerin – Department of Public Works
Dorothy Hargrove – Worcester Public Schools
Philip J. Jakubosky – Department of Public Health & Code Enforcement
Vinh D. Nguyen – Worcester's Executive Office of Human Resources

1996

Alexander Donoghue – Worcester Police Department
Robert J. Fiore – Department of Public Works
Nancy E. Gaudette – Worcester Public Library
Karyn M. Wigen – Worcester Public Schools

1995

Walter C. Giard – Worcester Fire Department
Debra J. Miller – Worcester Public Schools
Roderick D. Riel – Worcester Regional Airport

1994

Francis X. Birch – Department of Public Health & Code Enforcement
Daniel Curtis – Department of Public Works
Cynthia M. McMullen – Worcester Public Schools
Dermot F. Shea – Worcester Public Schools

1993

John G. Bierfeldt – Worcester Public Schools
Bruce L. Dahlquist – Office of Employment & Training
Charles E. Langelier – Worcester Public Schools
Patricia A. Seigh – Department of Parks & Recreation

1992

Janet Ginkus Allen – Worcester Public Schools
Clara I. Diaz – Planning & Community
Lt. John J. McKiernan – Worcester Police Department
Lisa Piehler-Jones – Department of Parks & Recreation

1991

Kevin J. Daley – Department of Public Works
Gary L. Hagenbuch – Worcester Public Schools
John F. Monfredo – Worcester Public Schools
Thomas W. Taylor – Department of Parks & Recreation

1990

Francis J. Foley, Jr. – Worcester Public Schools
Kenneth C. Henderson – Worcester Fire Department
Marjory Smith – Department of Public Health
Laurent E. Vigneault – Worcester Public Schools

1989

Alice Atanian – Worcester Public Library
Irene Giarusso – License Commission
Veronica M. Griffin – Worcester Public Schools
Paul J. Mahoney – Department of Public Works

1988

Richard J. Grant – Department of Public Works
Barbara J. McKeon – Worcester Regional Airport
Donald J. Shea – Worcester Public Schools

*The Research Bureau acknowledges with grateful appreciation
the following organizations for sponsorship of the
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THE RESEARCH BUREAU

The Research Bureau serves the public interest of Greater Worcester by conducting independent research and analysis of public policy issues to promote informed public debate and decision-making. We seek to educate both public officials and citizens about issues to ensure informed, fact-based decisions on governmental policies of note. The Research Bureau's reports and forums address two large audiences: 1) public officials, both elected and appointed, to provide them with data and analyses to serve as a basis for policy-making; and 2) citizens of the region who are responsible for identifying issues of importance, advocating for issues of concern, and electing political leadership.

In order to fulfill this mission, the Bureau researches municipal and regional issues, disseminates the results, and provides opportunities for public engagement and education. Over the past 30 years, The Research Bureau has issued over 220 reports covering a wide range of topics. Many of the Bureau's reports contain recommendations that have been adopted by public officials. As part of our public engagement effort, The Research Bureau sponsors the Francis A. Harrington Forums on Municipal Government to highlight particular issues of current concern to a community or the region. Since 1985, we have organized almost 200 free programs open to all interested citizens and public officials. These forums are attended by up to 100 individuals and are taped for broadcast on local cable television and posted on The Research Bureau's website and YouTube. Panelists have included prominent individuals at the national, state, and local level with expertise on critical subject matters. The Research Bureau solicits suggestions for reports and forums from a wide range of individuals and constituencies including public officials, neighborhood associations, residents, and members of The Research Bureau Board. The Research Bureau's agenda is determined by our Executive Committee, a policy-making group of thirteen members of the Board that meets monthly.

The Research Bureau's budget is supported primarily by annual dues from businesses and individuals and grants from local foundations concerned about the welfare of the region and its people. Membership in The Research Bureau is an investment in the future of good governance in Central Massachusetts.

As we celebrate our 30th anniversary, we are grateful for the continued involvement of our Board and dedicated supporters who enable The Research Bureau to maintain its distinguished reputation for service to the City of Worcester and the surrounding region.

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