



The Research Bureau

Report 16-02  
March 2016

# Worcester Almanac: 2016

Worcester Regional Research Bureau, Inc.  
500 Salisbury Street, Worcester, MA 01609  
508-799-7169  
[www.wrrb.org](http://www.wrrb.org)

## From The Research Bureau

Data matter. Since its founding, The Research Bureau has worked to identify, compile, analyze, and present data about municipal issues and solutions for the benefit of the public and policymakers alike. Through a combination of primary and secondary data, The Research Bureau has looked into diverse topics ranging from public finance, education, administration, safety, economic development, and public works. Only through reliable and comprehensive data can issues be accurately identified and addressed thoroughly and without unintended consequence. This *Almanac* is an annual compendium of data about Greater Worcester. Ongoing, regular compilation of data allows us the opportunity to explore both point-in-time and longitudinal change occurring throughout this dynamic area. We invite you to explore all of the activities of The Research Bureau on our website at [www.wrrb.org](http://www.wrrb.org) and check us out on Facebook and Twitter.

## From MassDevelopment, Generous Sponsor of *The Worcester Almanac*

Worcester serves as a central location for the Commonwealth's economy thanks to the commitment of its academic, business, civic, and nonprofit institutions. With an office and staff in downtown Worcester, MassDevelopment provides a wide array of programs and resources to help Worcester develop and grow.

An overview of the projects financed by MassDevelopment in 2015 illustrates the variety of our programs that help to stimulate investment and growth in the City of Worcester. Last year, MassDevelopment provided funding support to: Clark University for campus improvements and refinancing; Seven Hills Foundation for capital expenditures and refunding; upgrades at the five branches of YMCA of Central Massachusetts; Condron Worcester Realty's renovation of a commercial building on Shrewsbury Street; Worcester Business Development Corporation's remediation of the former PresMet Corporation brownfield site; and such cultural institutions as the Joy of Music Program, The Hanover Theatre, Massachusetts Symphony Orchestra, and Worcester Center for Crafts through the Cultural Facilities Fund.

The Transformative Development Initiative partnership for Worcester's Theatre District continued its dynamic and collaborative work to build a bustling hub of cultural activity and entertainment downtown. The City was the site for the annual Gateway Cities Summit, where MassDevelopment unveiled its analysis of the first year of TDI, and has become a central meeting place for TDI forums and workshops.

Central Massachusetts has a strong manufacturing sector in both industry and academia. For the fourth year in a row, a Worcester-based partnership – led by Quinsigamond Community College and made up of the Central Massachusetts Workforce Investment Board, Community Development Training Institute, Massachusetts Manufacturing Extension Partnership, the Worcester Public Schools, and Blackstone Valley Education Foundation – received funding through MassDevelopment's "AMP it up!" program to target teachers, school counselors, college faculty, families, and parents who influence career exploration and decision-making for students in grades 7 through 12 to urge them to pursue manufacturing careers. On the higher education side, as part of an Advanced Manufacturing Futures Fund grant program, Worcester Polytechnic Institute is one of four manufacturing Innovation Centers to help small- to medium-sized manufacturers grow.

In order to develop Massachusetts' Gateway Cities like Worcester, MassDevelopment believes in understanding the nuances of the community and its economy. The Agency's first Gateway Cities Economic Snapshot, which it commissioned this year, only reinforced that belief. The *Worcester Almanac* represents a local effort to understand and monitor changes in the growing Greater Worcester region. MassDevelopment is grateful for a long history and partnership with the Worcester Regional Research Bureau and we look forward to strengthening our relationship through projects like the *Worcester Almanac*.

Roy Angel, Lending, [rangel@massdevelopment.com](mailto:rangel@massdevelopment.com)

Kelly Arvidson, Business Development, [karvidson@massdevelopment.com](mailto:karvidson@massdevelopment.com)

Shyla Matthews, Community Development, [smatthews@massdevelopment.com](mailto:smatthews@massdevelopment.com)

Robert Seega, Investment Banking, [rseega@massdevelopment.com](mailto:rseega@massdevelopment.com)

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# Government

### City of Worcester Government

The City of Worcester, as established by the City Charter, is known as a modified Plan E form of government which is a Council-Manager form of government with a popularly elected Mayor. The Worcester Public Schools is a quasi-independent department of the City.

The City Council is the City's legislative body while the City Manager serves as chief executive officer. The City Council is composed of 11 members - six elected city-wide (or at-large) and five elected from districts. The Mayor is a member of the City Council who receives the most votes in the mayoral election and wins an at-large City Council seat. In addition to his or her role as City Councilor, the Mayor serves as the ceremonial head of the government and chairs both the City Council and School Committee. The City Council hires the City Manager and can remove him or her by majority vote, and also hires the City Clerk and City Auditor. The City Manager hires all City employees (except the City Clerk, City Auditor, and employees of the Worcester Public Schools), oversees City operations, and presents the City Council with an annual budget that must be approved by June 30th of each year. The City Council has the authority to reduce the City Manager's proposed budget, but not increase it. The approved budget must be balanced.

The Worcester School Committee is the Worcester Public Schools' legislative body while the Superintendent of Schools serves as chief executive officer. The School Committee consists of the Mayor and six elected city-wide members. The School Committee sets district-wide school policies, votes on the district budget, and hires and removes the Superintendent.

City Council and School Committee elections are held in odd numbered years.



City of Worcester Seal



## Worcester Almanac: Government

### Mayor

Joseph M. Petty

### City Council

Anthony J. Economou, District 1  
 Candy F. Mero-Carlson, District 2  
 George J. Russell, District 3  
 Sarai Rivera, District 4  
 Gary Rosen, District 5  
 Morris Bergman, At-Large  
 Michael T. Gaffney, At-Large  
 Khrystian E. King, At-Large  
 Konstantina B. Lukes, At-Large  
 Kathleen M. Toomey, At-Large

### City Manager

Edward M. Augustus, Jr.

### School Committee

Dianna L. Biancheria  
 Donna M. Colorio  
 John L. Foley  
 Molly O. McCullough  
 John F. Monfredo  
 Brian A. O'Connell

### Superintendent

Marco C. Rodrigues, Interim Superintendent of Schools

### City Clerk

David J. Rushford

### City Auditor

Robert V. Stearns

### City Manager's Cabinet

Kathleen G. Johnson, Acting Assistant City Manager for Operations  
 Geoffrey Gardell, Fire Chief  
 Richard H. Fiske, III, Emergency Communications & Emergency Management Director  
 Gary J. Gemme, Police Chief  
 John R. Kelly, Inspectional Services Commissioner  
 David M. Moore, City Solicitor  
 Paul J. Moosey, Public Works & Parks Commissioner  
 Michael E. Traynor, Chief Development Officer  
 Thomas F. Zidelis, Chief Financial Officer

**United States Senators**

Elizabeth Warren  
Edward J. Markey

**United States Representative**

James P. McGovern

**Governor**

Charles D. Baker, Jr.

**Lieutenant Governor**

Karyn Polito

**Governor's Council**

Jennie L. Caissie

**State Senators**

Harriette L. Chandler—1st Worcester  
Michael O. Moore—2nd Worcester

**State Representatives**

John J. Mahoney—13th Worcester  
James J. O'Day—14th Worcester  
Mary S. Keefe—15th Worcester  
Daniel M. Donahue—16th Worcester  
Kate D. Campanale—17th Worcester

**District Attorney**

Joseph D. Early, Jr.

**Clerk of Courts**

Dennis P. McManus

**Register of Deeds**

Anthony J. Vigliotti

**Register of Probate**

Stephanie K. Fattman

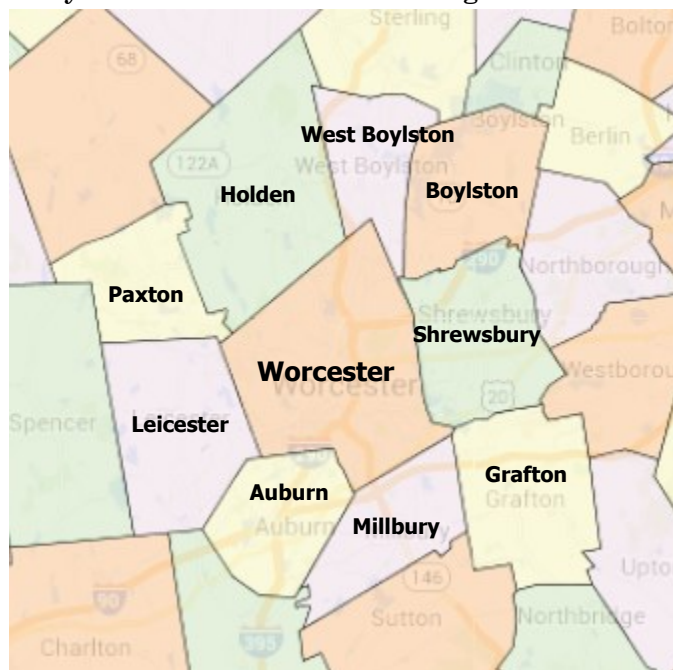
**County Sheriff**

Lewis G. Evangelidis

**Greater Worcester Executive/Administrative Leadership**

Auburn—Julie A. Jacobson—Town Manager  
 Boylston—Martin McNamara—Town Administrator  
 Grafton—Timothy P. McInerney—Town Administrator  
 Holden—Jacquelyn Kelly—Town Manager  
 Leicester—Kevin J. Mizikar—Town Administrator  
 Millbury—Bob Spain—Town Manager  
 Paxton—Carol Riches—Town Administrator  
 Shrewsbury—Daniel J. Morgado—Town Manager  
 West Boylston—Nancy Lucier—Interim Town Administrator

**City of Worcester & Surrounding Communities**



**City of Worcester:**

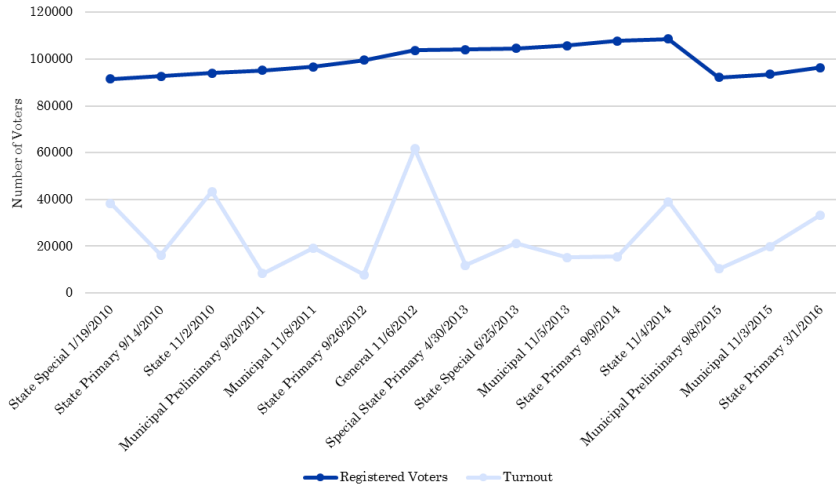
Area: 37.37 square miles (96.79 square kilometers)  
 Population: 182,511 (2014)  
 Population Density: 4,883.8 persons per square mile

**Worcester County:**

Area: 1,579 square miles (4,090 square kilometers)  
 Population: 806,804 (2014)  
 Population Density: 510.9 persons per square mile  
 60 cities and towns (including Worcester)



### Worcester: Registered Voters & Ballots Cast, 2010-2016



Source: Massachusetts Secretary of State and City of Worcester Elections Division.

Voter turnout in the City of Worcester varies depending on the type of election. Municipal elections, which are held in odd numbered years, experience the lowest turnout. Only 21.3% of registered voters turned out in November 2015 to vote for the Mayor, City Council, and School Committee. State elections, which occur in even-numbered years, and especially elections including the election for President, experience the highest turnout.

As of January 2016, 46.5% of Worcester's registered voters were not enrolled in a political party. 43.7% of voters were Democrats while 8.5% of voters were Republicans.

### Worcester: Party Affiliation & Registration, 2016

Party Affiliation	Registered Voters
Unenrolled	44,197
Democrat	41,544
Republican	8,129
Libertarian	219
Green Rainbow	169
Interdependent Third Party	53
Green Party USA	12
Conservative	10
MA Independent Party	18
United Independent Party	608
Reform	7
Pizza Party	7
Socialist	6
Working Families	6
American Independent	8
Pirate	6
We the People	5
Rainbow Coalition	3
Constitution Party	3
Natural Law Party	2
Twelve Visions Party	1
New World Council	1
Veteran Party America	1

Source: City of Worcester Elections Division.

Worcester: Property Tax Rates, FY16	
Type	Fiscal Year 2016
Residential	\$20.61
Commercial/Industrial/ Personal Property (CIP)	\$33.98

Source: City of Worcester. Rates are per \$1,000.

## Tax Shift

The City of Worcester has a dual tax rate, which assesses residential and commercial/industrial/personal (CIP) property at different rates. Under Massachusetts law, communities are limited in their ability to shift the tax burden among classes to ensure that the burden is not shifted solely onto non-voting taxpayers. A single tax rate is represented by a factor of “1.”

Worcester: Tax Shift, FY16			
Lowest Residential Factor Allowed	Residential Factor Selected	Maximum CIP Shift Allowed	CIP Shift
.7977	.8425	1.5	1.3893

Source: City of Worcester Assessing Department.

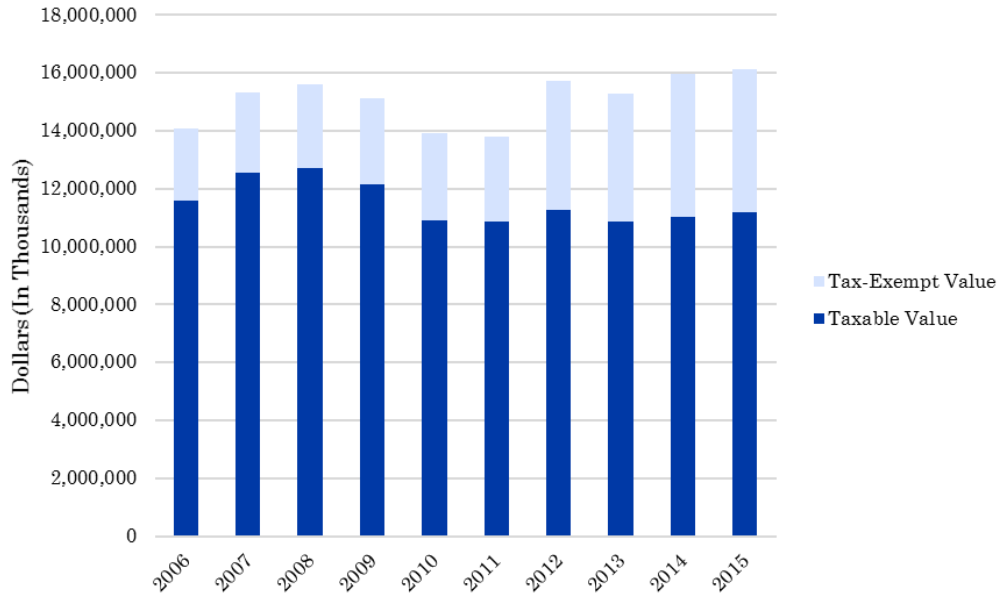
Worcester: Tax Value of Property, FY16		
Tax Status	Estimated Value	Percent of Total
Total Taxable and Tax-Exempt Property Value	\$16,185,676,887	100.00%
<i>Taxable Property Values</i>	<i>\$11,236,881,245</i>	<i>69%</i>
<i>Tax-Exempt Property Values</i>	<i>\$4,948,795,642</i>	<i>31%</i>
Class		
Residential	\$8,000,020,549	49%
Commercial/Industrial/Personal Property	\$3,236,860,696	20%

Source: City of Worcester Assessor's Office & Massachusetts Department of Revenue.

Worcester: Other Taxes, FY15		
	Tax Rate	FY15
<b>Meals</b>		
State	6.25%	\$19,019,336*
Local	0.75%	\$2,502,544
DCU Center Special District (To City)	7%	\$683,629
<b>Hotel</b>		
State	5.7%	\$754,901.46*
Convention Center Fund (To State)	2.75%	\$364,206.85*
Local	6%	\$794,633.12
DCU Center Special District (To City)	11.7%	\$1,357,860.13
<b>Motor Vehicle Excise</b>	<b>\$25 per \$1000</b>	<b>\$14,133,156**</b>

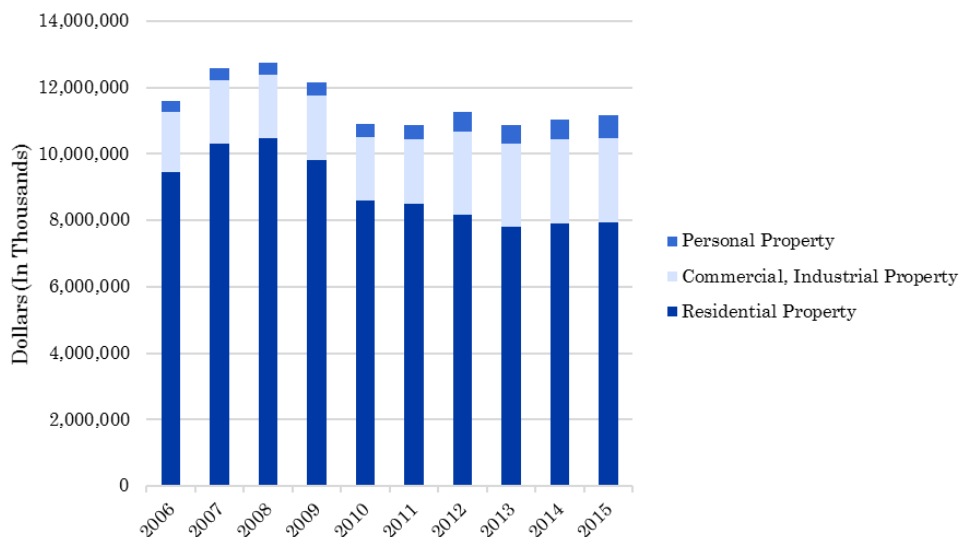
Source: City of Worcester Administration & Finance. \*Estimated. \*\*Unaudited.

## Worcester: Assessed Value of Taxable & Tax-Exempt Property, 2006-2015



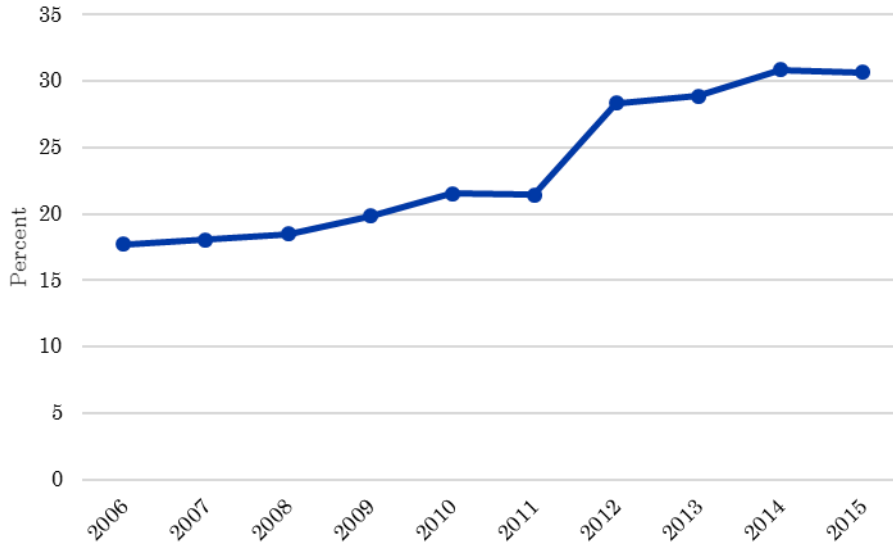
Source: City of Worcester Comprehensive Annual Financial Report, 2015.

## Worcester: Assessed Value of Taxable Property by Classification, 2006-2015



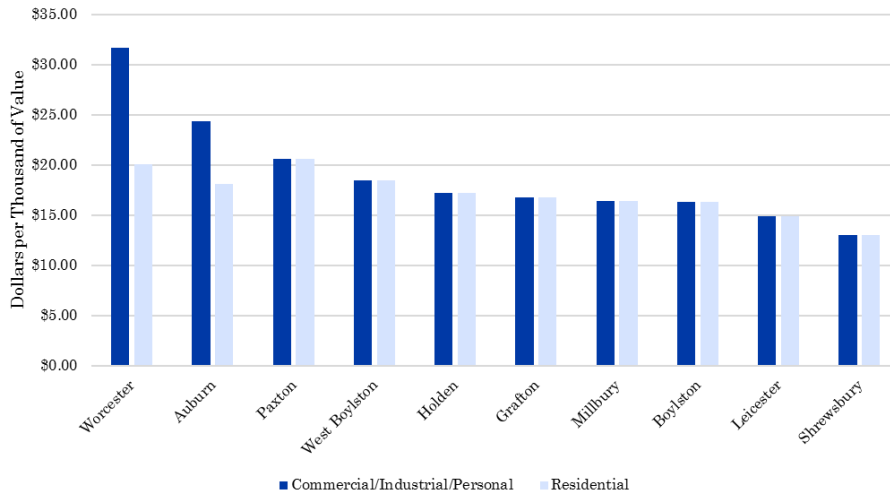
Source: City of Worcester Comprehensive Annual Financial Report, 2015.

### Worcester: Tax-Exempt Value as Percent of Total Property Values, 2006-2015



Source: City of Worcester Comprehensive Annual Financial Report, 2015.

### Greater Worcester: Property Tax Rates, FY16



Only Worcester and the Town of Auburn tax commercial properties at a higher rate than residential properties in Greater Worcester.

Source: Massachusetts Department of Revenue. Rates are per \$1,000.

## Unfunded Liabilities

Upon retirement, Massachusetts state and municipal employees are eligible for pension and other post-employment benefits (OPEB), such as health care. Each year, Massachusetts governmental entities must determine current costs (pension and benefits provided to existing retirees) and future costs (pension and benefits owed upon retirement to current employees, as determined by actuaries) to determine total liability.

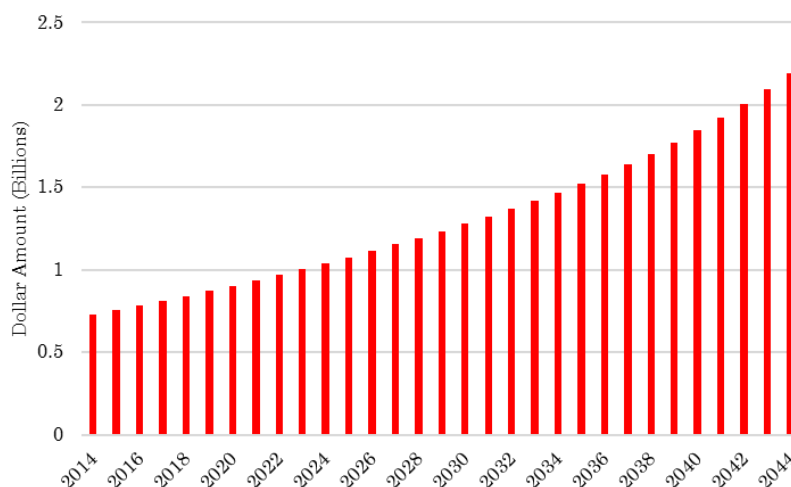
The City of Worcester, like most municipalities, has struggled with outstanding pension and OPEB liability. In 1992, the Commonwealth of Massachusetts offered grant funding to cities and towns that committed to a schedule to eliminate unfunded pension liability. The City of Worcester accepted the offer, committing itself to full pension funding by 2028. In light of the financial downturn, in 2010 the Commonwealth offered cities and towns a waiver on the original plans, which allowed Worcester to extend its schedule to June 30, 2032.

Worcester: Pension Liability, June 30, 2015	
Total Pension Liability	\$1,228,555,000
Funded Portion of Pension Liability	\$825,633,000
Funded Pension Obligation	67.2%

While pension liabilities must be forward-funded, Massachusetts does not mandate that municipalities address OPEB liabilities. Under the City's Five-Point Plan, Worcester contributes 30% of Free Cash—the surplus funds remaining after the end of the fiscal year—to be deposited into the OPEB Trust. If Free Cash is not available, no funds are deposited. As a result, Worcester's outstanding liability increases annually and is projected to exceed \$2.1 billion within the next 30 years.

Worcester: Other Post-Employment Benefit Liability, June 30, 2015	
Total OPEB Liability	\$727,823,149
Funded Portion of OPEB Liability	\$8,364,059
Funded OPEB Obligation	1.2%

## Worcester: Other Post-Employment Benefits (OPEB) Projected Liability, 2014-2044



Source: City of Worcester, 2015.

## Bond Rating

In order to borrow money, municipalities issue bonds that are purchased by investors for a guaranteed return over time. Bond ratings serve as third-party evaluations of a bond issuer's ability to repay the bond according to the terms. Three primary rating agencies—Fitch Ratings, Moody's Investors Service, and Standard & Poor's Rating Service—evaluate most municipal bonds. Bonds are given ratings ranging from a high of "AAA" or "Aaa" to a low of "C" or "D". Worcester's ratings indicate attractive, high grade bonds that are considered at low risk of default.

Worcester: Bond Ratings, 2015	
Rating Agency	Rating
Fitch Ratings	AA-
Moody's Investors Service	Aa3
Standard & Poor's Rating Service	AA-

Source: City of Worcester.

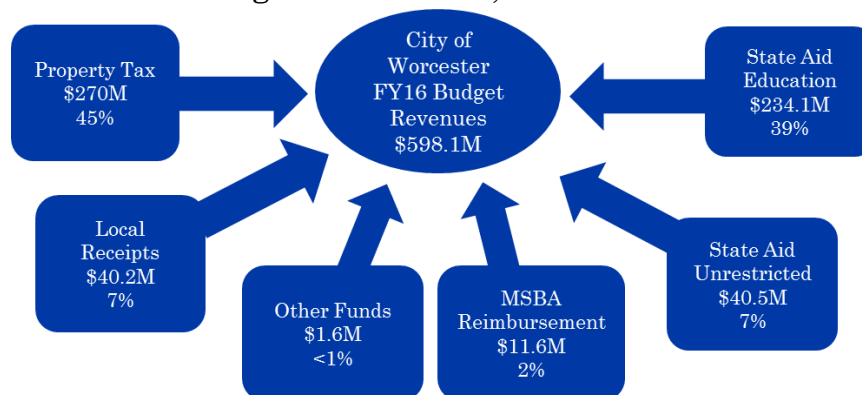
Worcester: Public Debt, 2015	
Total Outstanding Long-Term Indebtedness as of 12/1/2015	\$629,891,991
<i>Self-Supporting Debt*</i>	<i>\$227,858,133</i>
Bond Anticipation Notes as of 12/1/15	\$35,665,774
Bonded Debt per Capita	\$3,388
Bonded Debt as a % of Assessed Valuation	5.55%
Bonded Debt as a % of Personal Income per Capita	13.93%

Source: City of Worcester. \*Self-Supporting Debt includes water, sewer, City Square, public garages, the DCU Special District, and other enterprise accounts.

Worcester: Fund Balance, FY15	
Fund Balance—FY15	\$35,247,725
Change in Fund Balance—FY14 to FY15	\$357,552
Fund Balance as a % of FY16 Budget	5.89%

Source: City of Worcester Comprehensive Annual Financial Report, 2015.

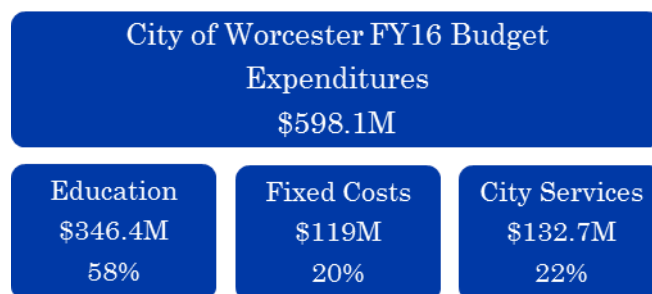
## Worcester: Budgeted Revenues, FY16



The City of Worcester is heavily dependent on local property tax revenues and state aid for education. State education funding is established by the Commonwealth's Chapter 70 formula, which provides education subsidies to cities and towns using standardized criteria including the characteristics of local school-age populations and municipal finances. In 2015, the Commonwealth's Foundation Budget Review Commission called for changes to the formula, including updates for health insurance and special education costs.

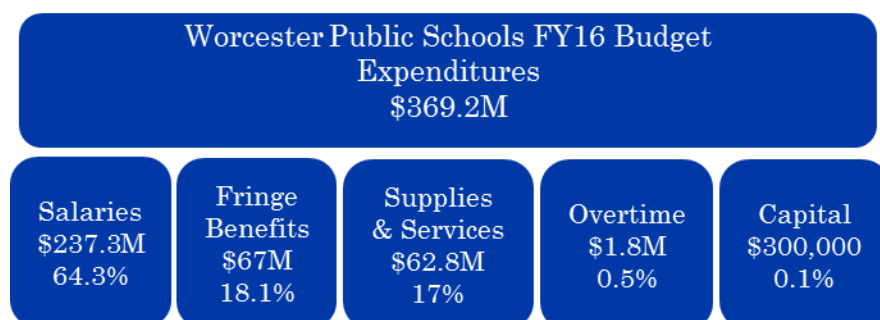
## Worcester: Budgeted Expenditures, FY16

City leadership has discretion over only a small part of the City's expenditures. A significant portion—80%—of the City's annual budget is fixed obligations to education, pensions, and debt service.



## Worcester Public Schools: Budgeted Expenditures, FY16

The Worcester Public Schools allocation within the City budget is augmented by available Federal, State, and other grants.



Source (All Graphs): City of Worcester & Worcester Public Schools Fiscal 2016 Budgets.

## Public Finance

Greater Worcester: Municipal Budgets, FY16		
	Total Municipal Budget (including Education)	Education Budget Only
Auburn	\$52,288,549	\$23,336,872
Boylston	\$13,339,798	\$8,133,775
Grafton	\$54,648,743	\$30,336,872
Holden	\$44,880,195	\$22,433,618
Leicester	\$25,548,112	\$15,748,000
Millbury	\$39,452,783	\$19,885,050
Paxton	\$12,265,377	\$5,951,637
Shrewsbury	\$110,699,866	\$59,129,797
West Boylston	\$22,472,915	\$11,028,000

Source: Individual Town Budgets.



<b>Worcester: Budgeted Employee Counts, FY16</b>	
<b>Positions</b>	<b># of Budgeted Employees</b>
<b>Legislative Offices</b>	
City Council	11
Mayor's Office	2
City Clerk	10
Election Commission	9
City Auditor	8
Retirement	0
<b>City Manager's Office</b>	
City Manager's Office	9
Elder Affairs	8
Public Library	100
<b>Dept. of Economic Development</b>	
Economic Development	37
Workforce Investment Board	9
Workforce Central Career Center	36
Cable Services	4
License Commission	3
<b>Public Health</b>	23
<b>Human Resources</b>	17
<b>Law Department</b>	15
<b>Police Department</b>	508
<b>Fire Department</b>	428
<b>Emergency Communications</b>	78
<b>Dept. of Inspectional Services</b>	60
<b>Worcester Public Schools</b>	3,902
<b>Public Works and Parks</b>	
Golf	2
Public Works	197
Parks, Recreation, and Hope Cemetery	54
Enterprise: Sewer Division	68
Enterprise: Water Division	134
<b>Administration &amp; Finance</b>	
Finance	42
Assessing	10
Technical Services	27
City Energy and Asset Management	13
<b>TOTAL: CITY ONLY</b>	<b>1,922</b>
<b>TOTAL: CITY &amp; WPS</b>	<b>5,824</b>

Each year, as part of the annual budget process, the City Council approves staff positions within City departments. Authorized positions are filled at the discretion of the City Administration and can be full-time or part-time. While City Council budgeted for 5,824 positions, it is possible that not all of these positions will be filled during the fiscal year or that some of these positions are filled with part-time employees.

<b>Worcester Public Schools: Budgeted Employee Counts, FY16</b>	
<b>Positions</b>	<b># of Budgeted Employees</b>
District Administrators	23
School Administrators	79
Teachers	2,158
Instructional Assistants	601
Bus Monitors	39
Crossing Guards	106
Educational Support	88
Custodial Services	153
Maintenance	33
Full Year Clerical	63
School Year Clerical	68
School Nurses	55
District Support	50
Bus Drivers	42
Child Nutrition	230
Head Start	114
<b>TOTAL</b>	<b>3,902</b>

Source: City of Worcester.

### Worcester: Building Permits, 2015

Total # of Permits	2,508
Estimated Cost of Construction	\$152.6M

Source: City of Worcester Executive Office of Economic Development.

### Worcester: Trash and Recycling, 2015

Trash Collected	21,074 tons
Recycling Collected	9,993 tons

Source: City of Worcester Department of Public Works & Parks.

### Worcester: Public Library System, 2015

# of Independent Branches	3
# of School-Based Branches	3
Print Holdings (including periodicals)	729,285
Total Circulation	1,002,521
Total Number of Visits	97,910

Source: Worcester Public Library.

### Worcester: Water and Sewer Rates, 2015\*

	FY14	FY15	FY16
Water Rates	\$3.51	\$3.54	\$3.60
Sewer Rates	\$5.94	\$6.29	\$6.62

\*Rates are per 100 cubic feet of usage

Source: City of Worcester Department of Public Works & Parks.

### Worcester: Parks and Recreation, 2015

# of Parks	60
# of Playgrounds	34
# of Fields for Sports	124
Swimming Beach, Pool, Spray Park	7
Total Park Acreage	1316.05
% of Total Acreage in City	6.3%
# of State Parks	1
# of State Pools and Beaches	3

Source: City of Worcester Department of Public Works & Parks;  
Commonwealth of Massachusetts.

# Demographics & Economy

## City of Worcester Population: 182,511

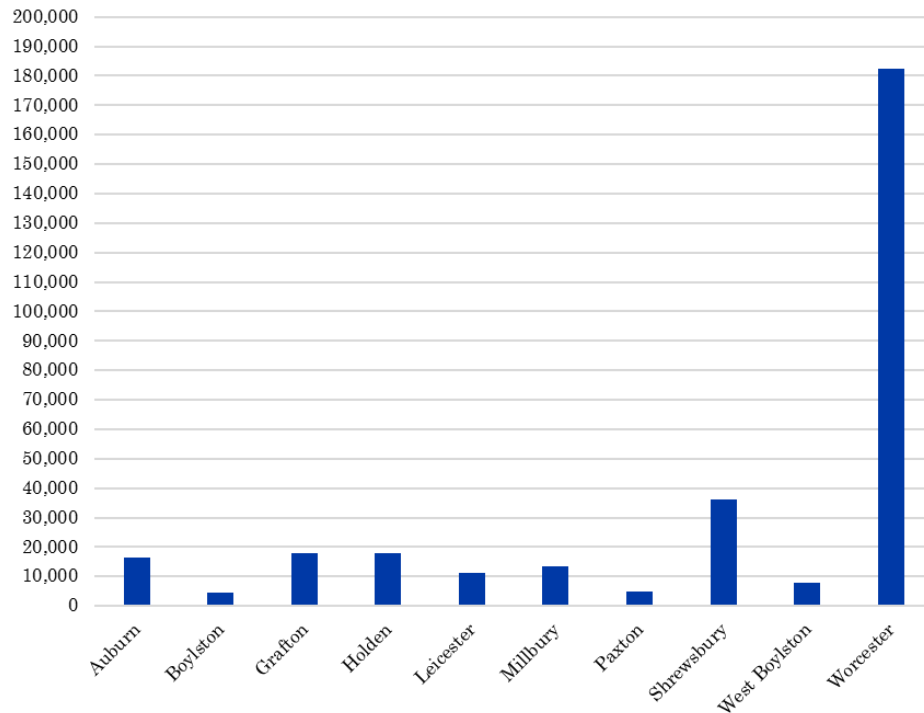
131st Largest City in the United States

2nd Largest City in New England

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

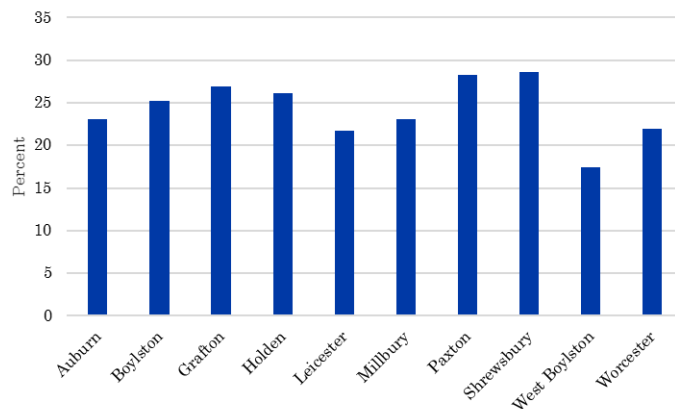
## Population

### Greater Worcester: Population, 2014



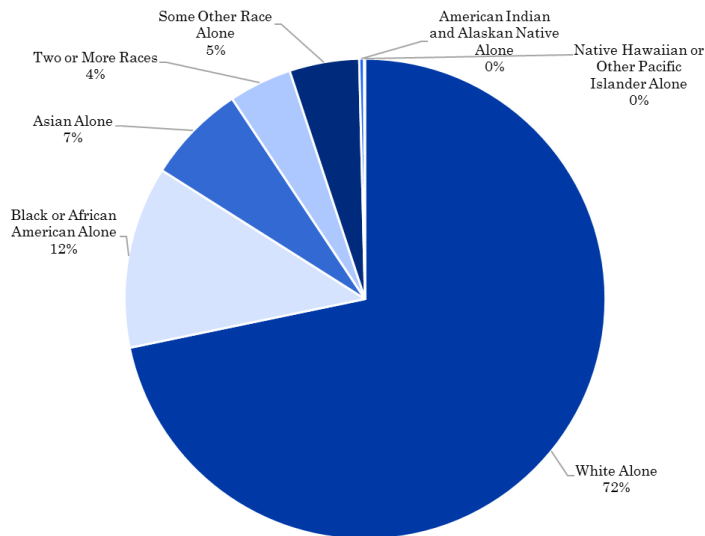
Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

### Greater Worcester: % of Population Under 18 Years of Age, 2014



Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

## Worcester: Population by Race, 2014

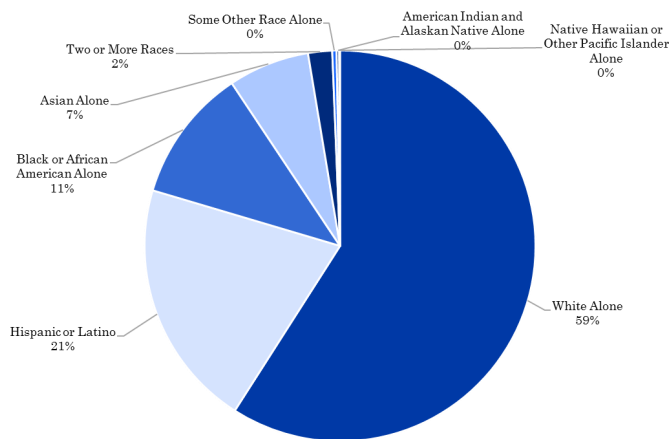


Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

The U.S. Census Bureau tallies five categories of race: “American Indian or Alaska Native,” “Asian,” “Black or African American,” “Native Hawaiian or Other Pacific Islander,” and “White.” Hispanic origin is defined as ethnicity, rather than race, and persons defined as Hispanic or Latino can be of any race.

“**Worcester Population by Race, 2014**” illustrates Worcester’s racial composition according to the Census Bureau’s five racial categories. People of Hispanic origin fall into any one of the five categories.

## Worcester: Population by Race & Ethnicity, 2014

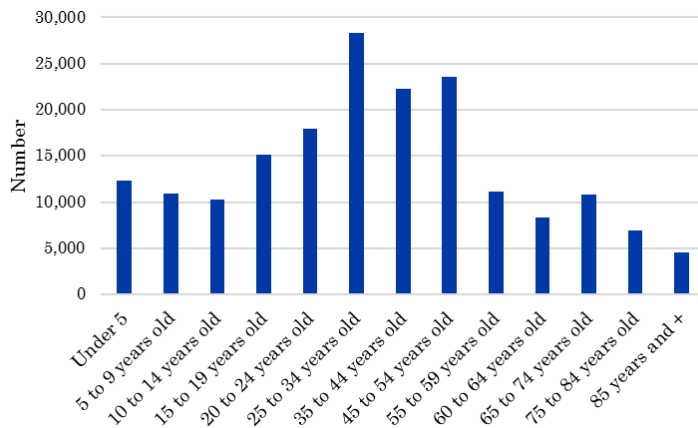


Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

“**Worcester Population by Race & Ethnicity, 2014**” illustrates Worcester’s population by both race and ethnicity. It indicates that people who identify as Hispanic or Latino make up approximately 21% of Worcester’s population, however it does not account for their racial composition and therefore may undercount certain racial categories.

## Population

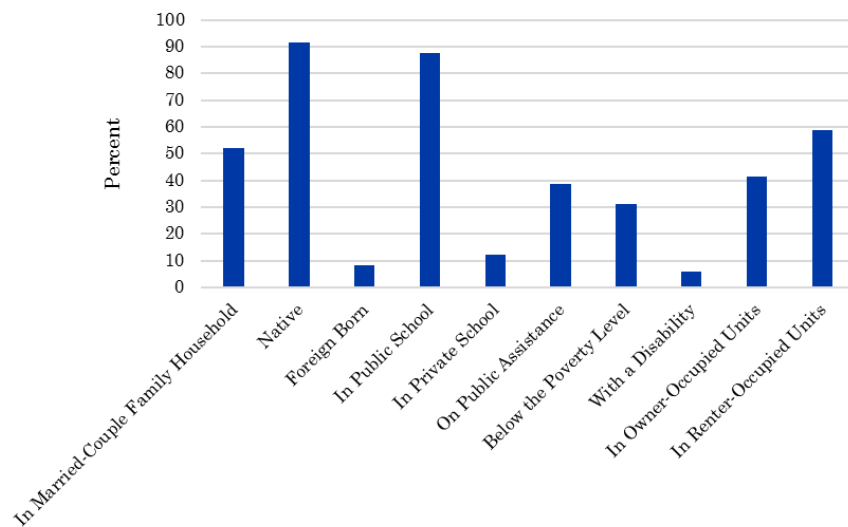
### Worcester: Population by Age, 2014



According to the U.S. Census Bureau, the median age of Worcester residents is 33.5 years old. The median age of Massachusetts is 39.3 and the median age of the United States is 37.34

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

### Worcester: Children Under 18 Years of Age, 2014

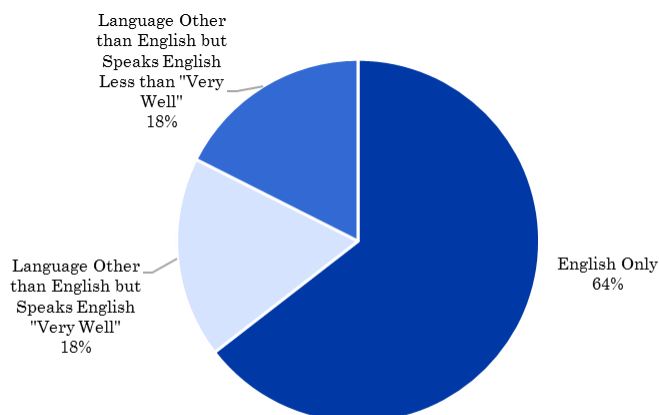


Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

Worcester: Veterans, 2014	
Number	8,741
Veterans as % of Population 18 and Older	6.13%
Male	92.5%
Female	7.5%
Disabled	27.5%
Below the Poverty Line	10.5%

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

## Worcester: Language Spoken At Home and English Fluency, 2014



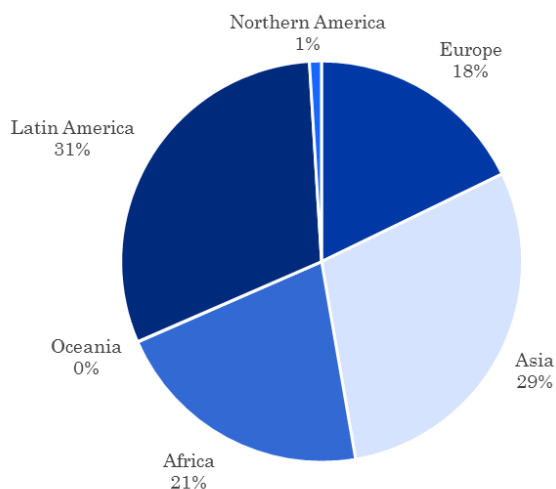
In 2014, 64.5% of the Worcester population spoke English, 16.7% spoke Spanish, and 18.7% spoke some other language. According to the Worcester Public Schools, more than 90 languages are spoken by children in the school system.

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

Worcester: Foreign Born Residents, 2014		
Total Foreign Born	Foreign Born Naturalized Citizen	Foreign Born Not US Citizen
39,083	18,958	20,125

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

## Worcester: Region of Origin of Foreign Born Residents, 2014



Approximately 1 in 5 residents of Worcester was born outside the United States, with nearly one-third of those residents originating in Latin America followed closely by Asia.

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

## Households

Worcester: Households, 2014	
<b>Total # of Households</b>	<b>68,000</b>
<i>Family Households</i>	<i>58.4%</i>
<i>Non-Family Households</i>	<i>41.6%</i>
<i>Households with Children under 18</i>	<i>31.2%</i>
<b>Median Household Income</b>	<b>\$46,105</b>
<b>Average Household Size</b>	
<i>Owner-occupied</i>	<i>2.66</i>
<i>Renter-occupied</i>	<i>2.4</i>
<b>Average Family Size</b>	<b>3.23</b>

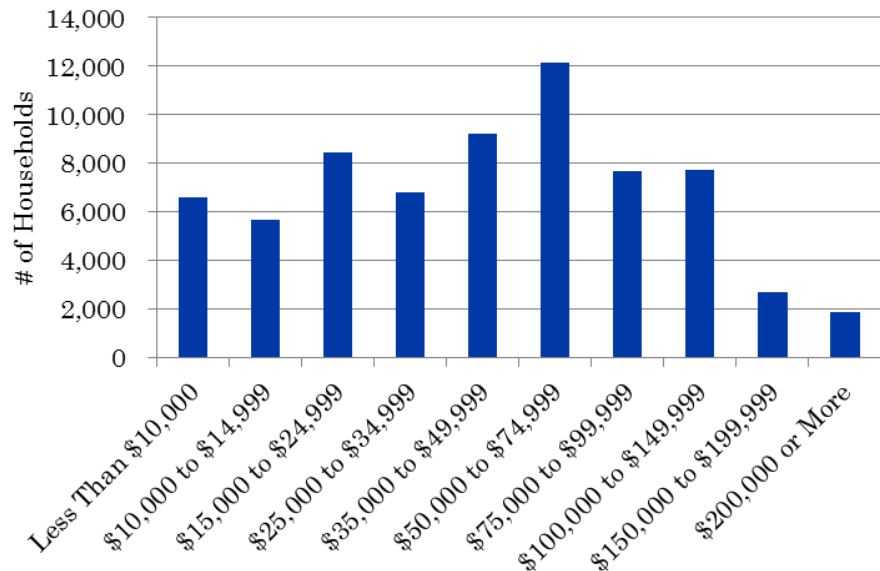
Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

According to the U.S. Census Bureau, the median household income in Worcester is \$46,105. The median household income of Massachusetts is \$67,846 and the median household income of the United States is \$53,482.

According to the U.S. Department of Housing and Urban Development, the Worcester Area Median Family Income (which includes Worcester and surrounding towns) is \$81,100.

N.B. "Median Household Income" is the income that has an equal number of households above and below that income level.

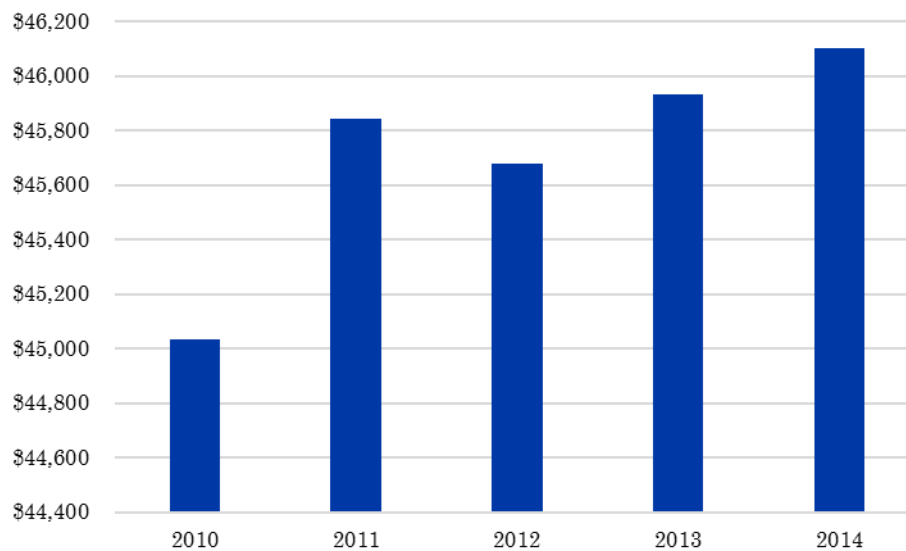
### Worcester: Household Income, 2014



Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.



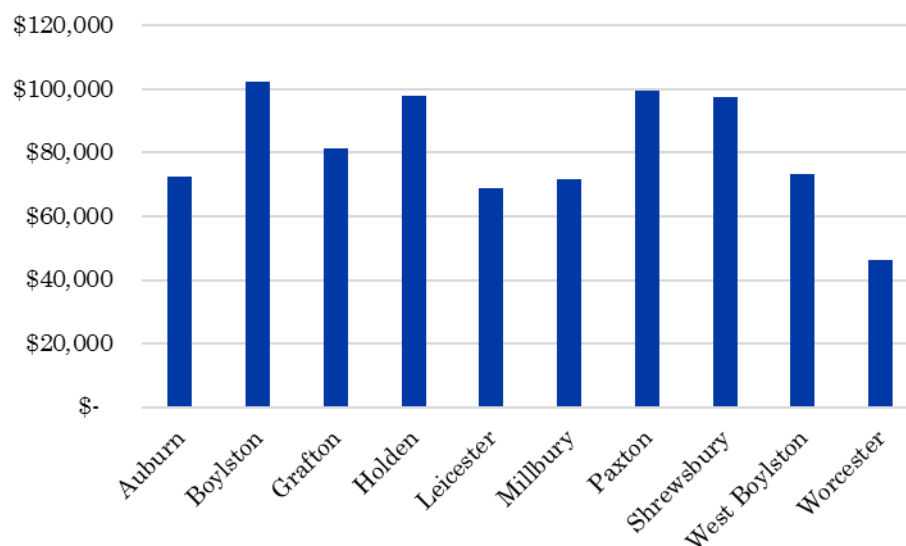
## Worcester: Median Household Income, 2010-2014



Source: U.S. Census Bureau, 5-Year American Community Survey.

Income

## Greater Worcester: Median Household Income, 2014



Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

## Income

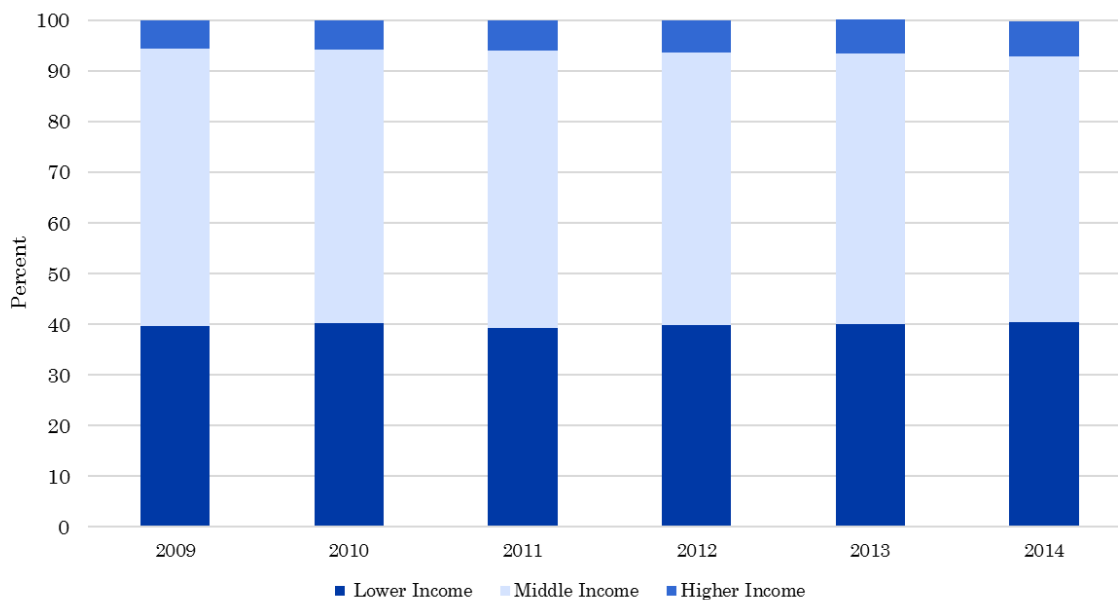
### Worcester's Middle Income\*

The Pew Research Center defines middle income, or middle class, as households between 67% to 200% of the state median income. For a family of four, a middle class household income would range from \$48,347 to \$145,040. The Census Bureau does not divide income groups into lower, middle, and upper income categories and its household income categories do not allow for exact determinations. However, the chart below uses the closest categories, without adjustment for household size, to approximate The Pew Research Center's definition of middle income for Worcester. In 2014, approximately 52.4% of Worcester households were in the middle income range, 40.7% of Worcester households were in the lower income range, and 7% of Worcester households were in the upper income range.

#### Income Ranges

Lower Income: \$0—\$34,999    Middle Income: \$35,000—\$149,999    Higher Income: \$150,000+

### Worcester: % of Households by Income Level, 2009 - 2016



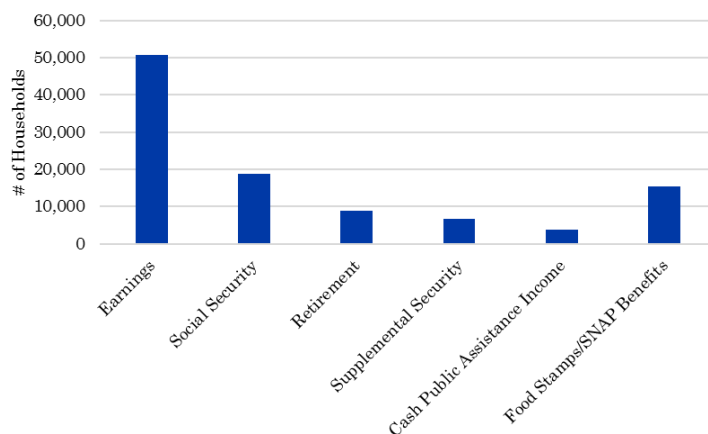
Source: U.S. Census Bureau, 5-Year American Community Surveys, 2009 - 2014

#### \*According to Pew Research Center:

**Middle income or middle class?** The terms “middle income” and “middle class” are often used interchangeably. This is especially true among economists who typically define the middle class in terms of income or consumption. But being middle class can connote more than income, be it a college education, white-collar work, economic security, owning a home, or having certain social and political values. Class could also be a state of mind, that is, it could be a matter of self-identification (Pew Research Center, [2008](#), [2012](#)). The interplay among these many factors is examined in studies by Hout ([2007](#)) and Savage et al. ([2013](#)), among others.

Source: Pew Research Center, *Social and Demographic Trends*, <http://www.pewsocialtrends.org/2015/12/09/the-american-middle-class-is-losing-ground/>, Accessed March 2016.

### Worcester: Sources of Household Income, 2014



In 2014, the large majority of Worcester's 68,000 households derived income through earnings. Other income sources included Social Security and Food Stamps/SNAP (Supplemental Nutrition Assistance Program) Benefits. The mean earnings for Worcester households was \$68,078.

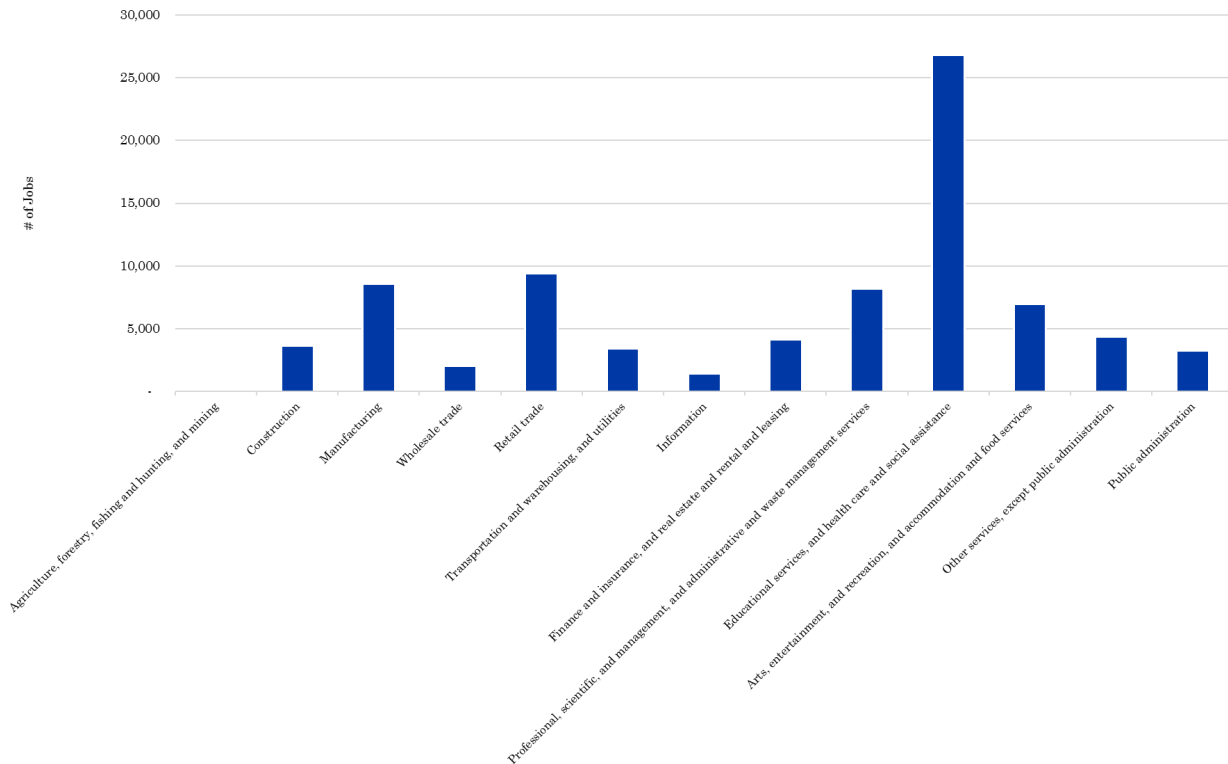
Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

Worcester Economic Index, 2015	
Month	Worcester Economic Index
January	107.6
February	108.0
March	108.3
April	108.7
May	109.0
June	109.3
July	109.5
August	109.6
September	109.6
October	109.6
November	109.5
December	109.4

Source: Thomas White, Assumption College.

The quarterly Worcester Economic Indicators Report, developed by Thomas White, Chair of the Economics and Global Studies department at Assumption College, measures the health of the City of Worcester's economy using three variables: non-farm payroll data, total household employment, and the unemployment rate. The base year is January 2001 (January 2001 = 100).

### Worcester: Employment by Industry, 2014



Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

### Worcester: Employment & Wages by Industry, 2014

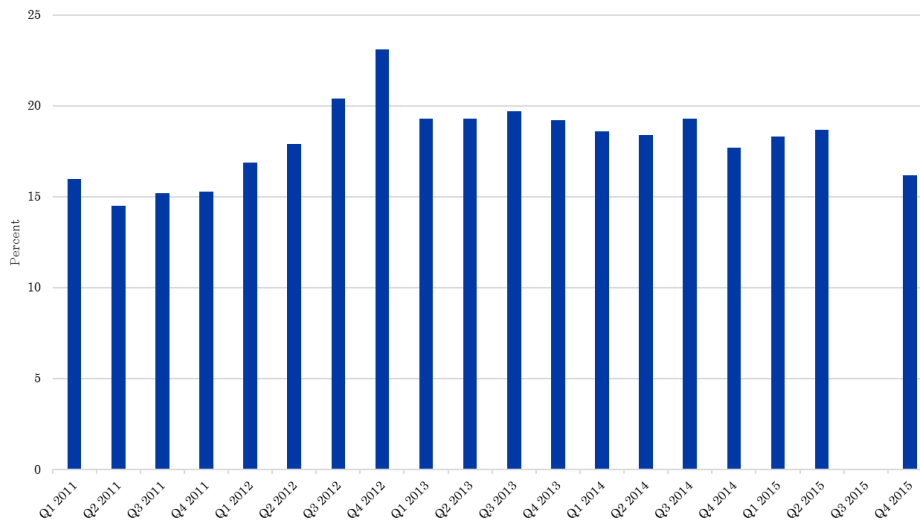
Industry, Population Over 16 Employed	2014	Median Earnings
Arts, Entertainment, Recreation, Accommodation Services	8.46%	\$15,828
Other Services	3.98%	\$22,608
Retail Trade	11.39%	\$22,909
Transportation, Warehousing, Utilities	4.18%	\$31,355
Wholesale Trade	2.48%	\$32,043
Educational Services, Health Care, Social Assistance	32.51%	\$32,459
Agriculture, Forestry, Fishing, Hunting, Mining	0.14%	\$32,467
Construction	4.43%	\$40,126
Manufacturing	10.39%	\$41,375
Professional, Scientific, Management, Administrative Waste Management Service	9.92%	\$42,519
Finance and Insurance, and Real Estate and Rental and Leasing	5.05%	\$43,274
Information	1.74%	\$43,529
Public Administration	5.27%	\$53,203

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

Worcester: Office and R&D Space, 2015*				
	1Q 2015	2Q 2015	3Q 2015	4Q 2015
Square Feet (SF) Supply	2,057,183	2,057,183	NA	2,057,183
Direct SF Available	316,753	326,240	NA	285,818
Sublease SF Available	58,702	58,702	NA	46,755
Vacancy Rate (%)	18.3	18.7	NA	16.2

Source: Colliers International. \*Based on a survey of select properties.

## Worcester: Quarterly Office & R&D Vacancy Rate, 2011-2015



Colliers International completes a survey of office vacancies for Greater Boston that includes select buildings in Worcester. Colliers did not complete a market survey in 3rd Quarter 2015.

Source: Colliers International. \*Based on a survey of select properties.

Worcester: Hotels, 2015*	
	Rooms
Beechwood Hotel	73
Courtyard Worcester	134
Hilton Garden Inn Worcester	199
Holiday Inn Express Worcester Downtown	96
Quality Inn & Suites Worcester	49
Residence Inn Worcester	129
Suburban Extended Stay Worcester	65
<b>Total Hotel Rooms</b>	<b>745</b>

Source: Discover Central Massachusetts.

Worcester: Hotel Market, 2015	
Occupancy	78.6%
Supply	271,925 Room Nights
Demand	213,860 Room Nights
Average Daily Rate	\$128.11
Revenue per Available Room	\$100.75

Source: Discover Central Massachusetts.

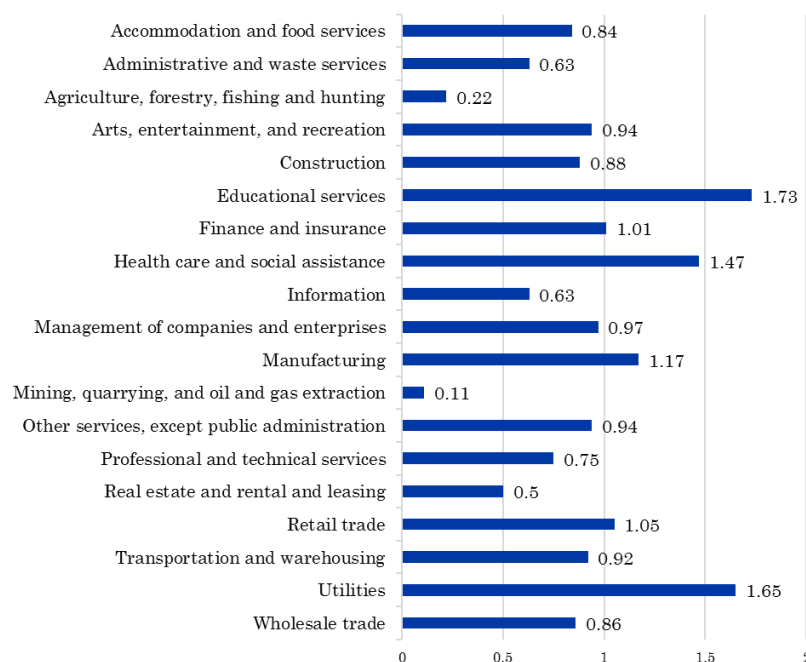
Three hotels are also currently planned or under construction in Worcester: Hampton Inn & Suites at Gateway Park (100 Rooms, Opening 2016), Homewood Suites by Hilton at Washington Square (120 Rooms, Opening 2017), and AC Marriott at CitySquare (168 Rooms, Opening 2017).



## Worcester Almanac: Demographics & Economy

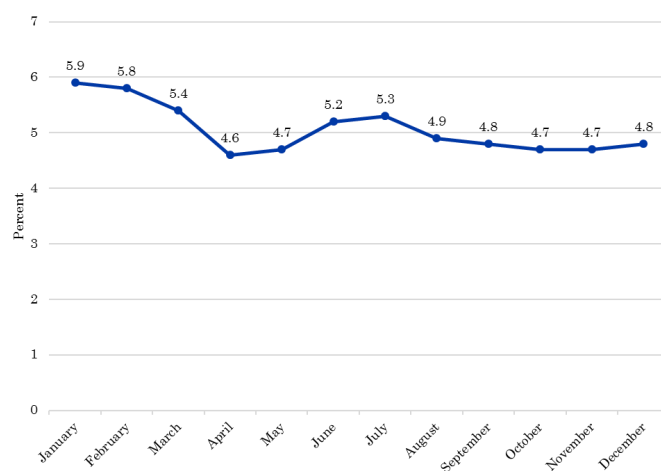
The location quotient (LQ) shows the distribution of employees in a particular industry and geographic region compared to the distribution of employees in that same industry in the entire United States. The national average of employees for each industry is represented by the number “1”. If Worcester County has more employment in a certain industry than the national average, the County number is greater than one. For example, the County’s LQ of 1.73 in Educational Services means that Worcester County has 1.73 times the per capita number of employees in that field compared with the national average.

### Worcester County: Location Quotient, 2014



Source: Bureau of Labor Statistics.

### Worcester Metropolitan Statistical Area: Unemployment Rate, 2015

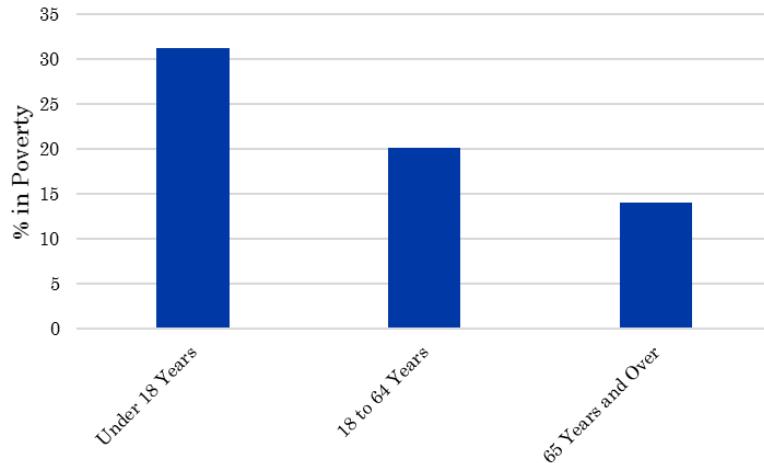


A metropolitan statistical area includes a central urban area and surrounding suburban and rural areas that are connected economically. The Census Bureau defines the Worcester Metropolitan Statistical Area as Worcester County, Massachusetts and Windham County, Connecticut.

Source: Bureau of Labor Statistics. December numbers are preliminary.

According to the U.S. Census Bureau, **22% of Worcester's population is below the poverty level**, while 11.6% of the Massachusetts population and 15.6% of the United States population is below the poverty level. The weighted average poverty threshold for a family of four is \$24,250. Poverty is defined using pre-tax income.

## Worcester: Residents in Poverty by Age, 2014



Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

## Worcester: Residents in Poverty by Educational Attainment, 2014

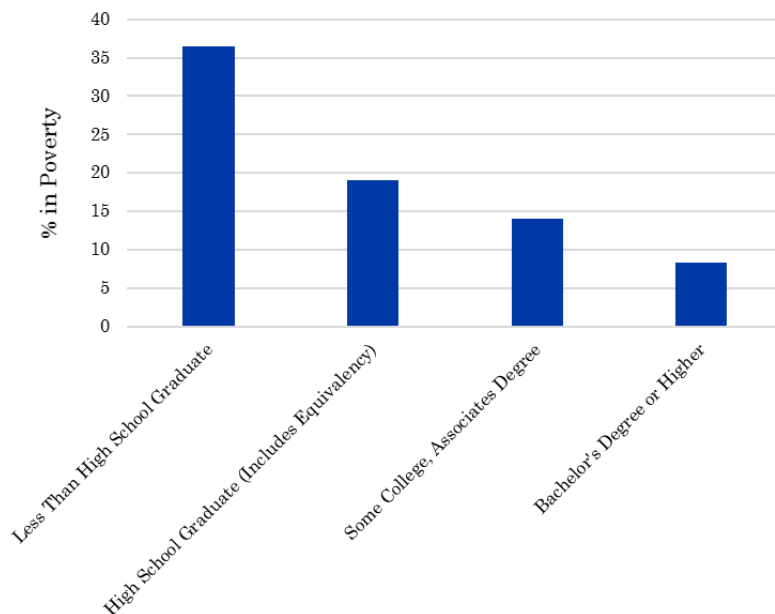
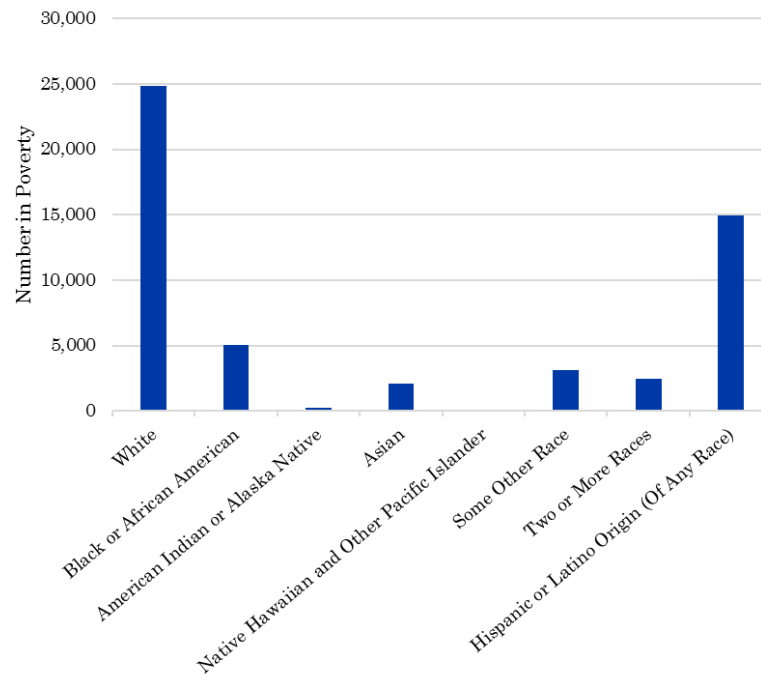


Chart includes population 25 years and over only. Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

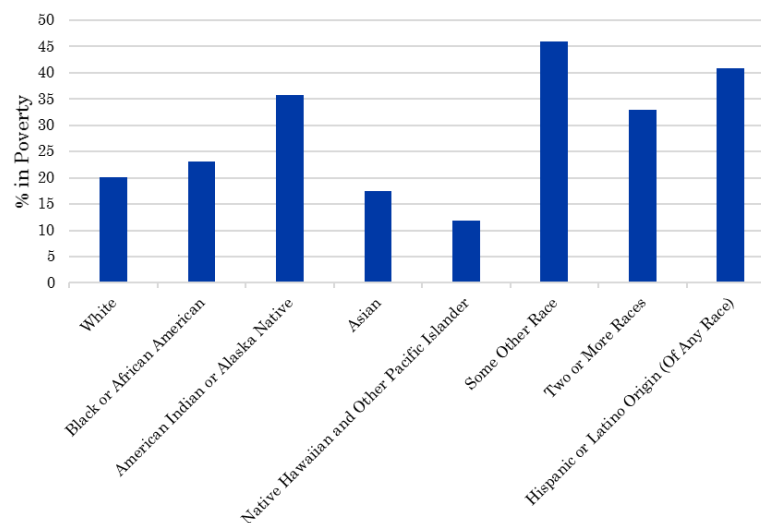
## Poverty

**Worcester: Number in Poverty by Race, 2014**



Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

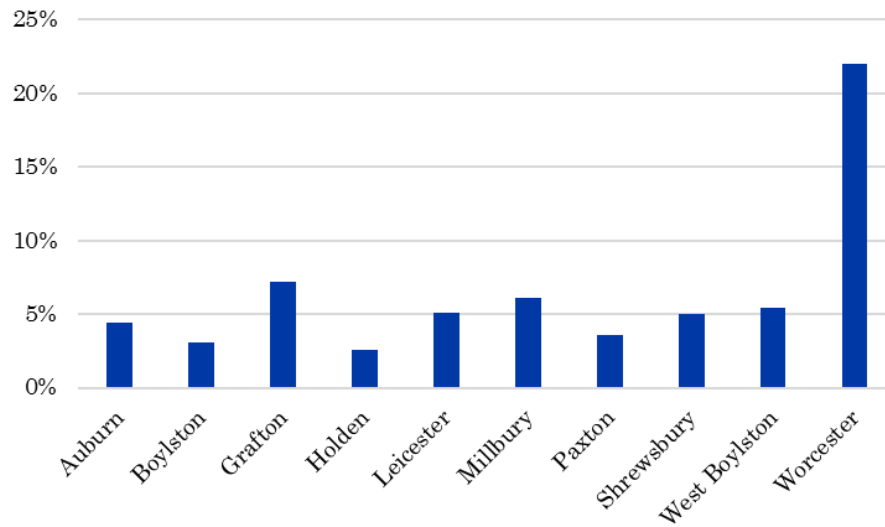
**Worcester: Percent in Poverty by Race, 2014**



Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.



### Greater Worcester: % in Poverty, 2014



Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

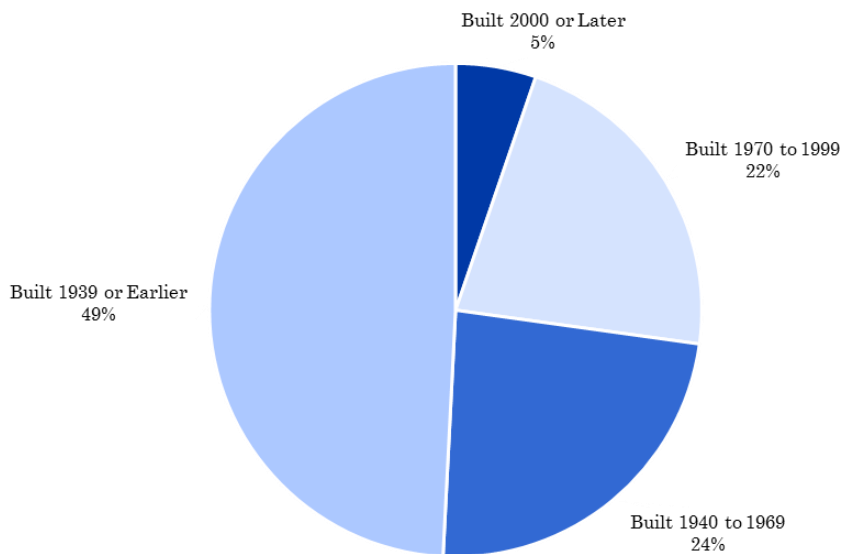
Poverty

## Housing

Worcester: Housing Units, 2014	
Total Housing Units	75,283
Occupied Housing Units	68,000
Vacant Housing Units	7,283
Housing Units in Multi-Unit Structures	46,126

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

### Worcester: Age of Housing Stock, 2014

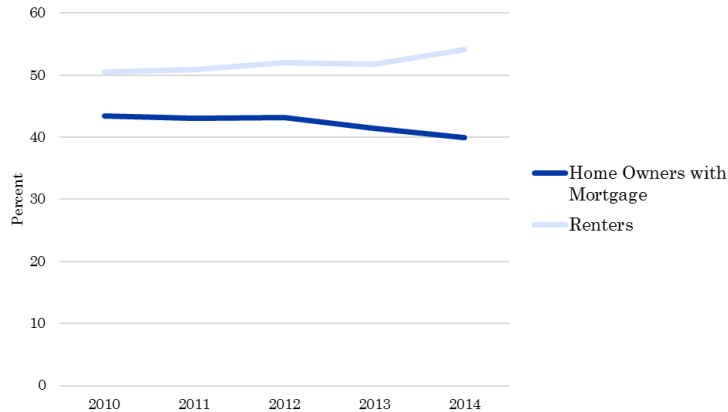


Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

Worcester: Homeowners & Renters, 2009 & 2014				
	2009		2014	
	Number	% of Total Households	Number	% of Total Households
Homeowners	33,347	48.8%	29,936	44%
Renters	34,902	51.1%	38,064	55.9%

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

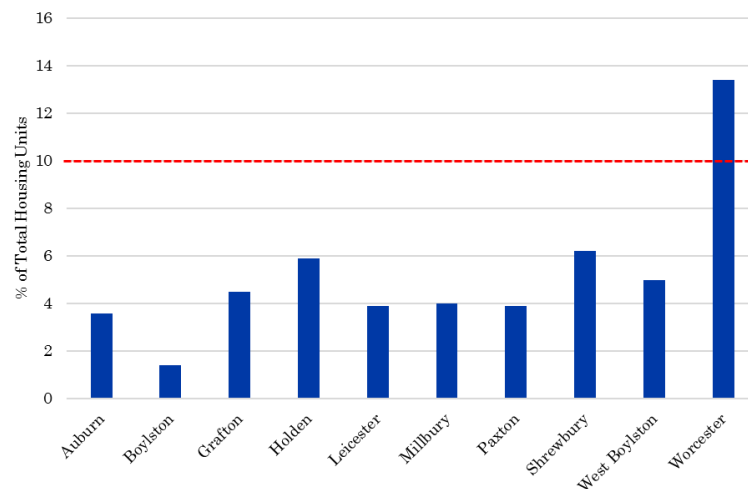
## Worcester: % of Households Spending 30% or More of Income on Housing, 2010-2014



Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

Massachusetts General Laws Chapter 40B was adopted in 1969 as part of the Massachusetts Comprehensive Permit Act to encourage and facilitate the building of affordable, long-term housing for low-income individuals and families across the Commonwealth and to ensure that low-income residents can remain in their localities if housing costs increase. The law calls on every Massachusetts community to ensure that 10% of all housing units meet certain affordability requirements.

## Greater Worcester: Chapter 40B Subsidized Housing Inventory, 2015



Source: Massachusetts Department of Housing & Community Development. As of December 2015. Red line indicates 10% threshold called for under Chapter 40B.

Worcester County: Annual Point-in-Time Homeless Count - February 25, 2015				
	Sheltered		Unsheltered	Total
	Emergency Shelter	Transitional Housing		
# under age 18	569	142	2	713
# ages 18-24	107	36	2	145
# age 24+	540	212	72	824
<b>Total Homeless</b>	<b>1,216</b>	<b>390</b>	<b>76</b>	<b>1,682</b>

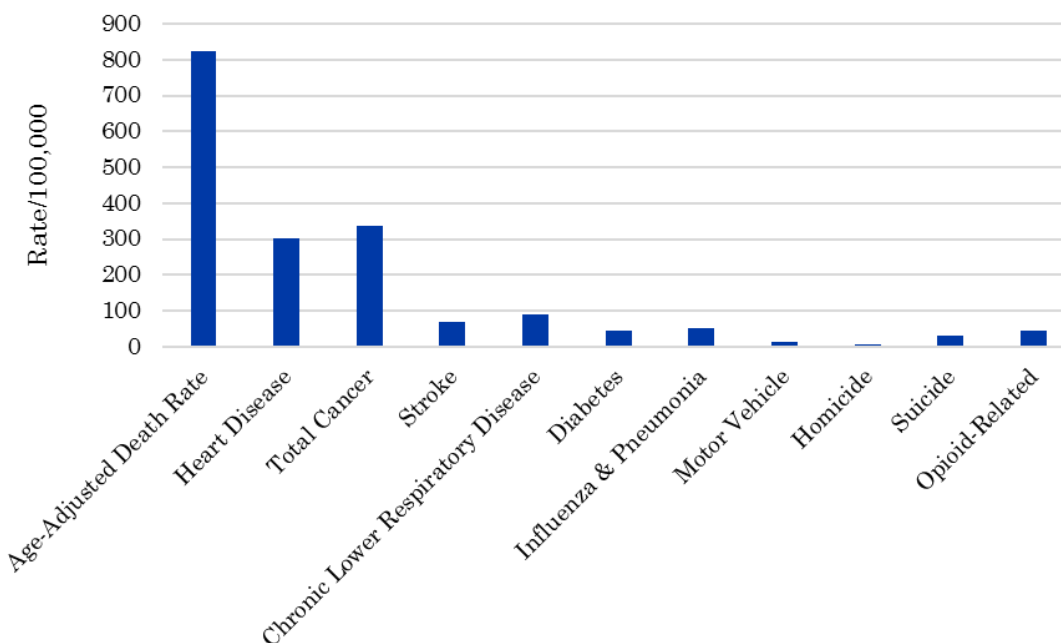
Source: Central Massachusetts Housing Alliance.

# Health

Worcester: Vital Statistics, 2015	
Births	5,794
Deaths	3,223
Marriages	1,168

Source: City of Worcester Clerk's Office.

### Worcester: Selected Causes of Death, 2013



Source: Massachusetts Department of Public Health.

Worcester: Massachusetts Community Health Information Profile Data		
	Worcester	Massachusetts
Fertility Rate (per 1,000) (2010)**	58.0	53.8
Teen Birth Rate (Ages 15-19 per 1,000 births) (2010)**	16.3	10.6
Infant Mortality Rate (per 1,000 births) (2009)*	6.42	4.29
Admission to DPH-Funded Treatment (2014)**	4,915	104,233
Current Smokers (2013)*	23%	16.6%
Binge Drinkers (2013)*	20%	19%
Overweight (2013)*	60%	58%
Obese (2013)*	27%	24%
Diabetic (2013)*	12.8%	8.5%

Source: \*Greater Worcester Community Health Assessment, 2015. \*\* Massachusetts Department of Public Health. Except for Infant Mortality, all numbers relate to individuals 18 years old or above.



## Worcester Almanac: Health

### Worcester: Number and % Uninsured, 2014

	Worcester		Massachusetts	
	#	% Uninsured	#	% Uninsured
Total Uninsured	8,310	4.6	252,920	3.8
<i>Under 18 Years</i>	697	1.7	21,177	1.5
<i>18 to 64 Years</i>	7,543	6.3	228,434	5.4
<i>65 Years and Older</i>	70	0.3	3,309	0.4
<i>Male</i>	5,093	5.9	154,764	4.9
<i>Female</i>	3,217	3.4	98,156	2.9

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

### Worcester: # of Beds—Licensed or Certified Health Care Facilities, 2015

Acute Hospitals	1,017
Non-Acute Hospitals	390
Renal Dialysis	47
Nursing Homes	2,315
Rest Homes	278

Source: Massachusetts Department of Public Health.

### Worcester: National Institutes of Health Funding, FY15

Biomedical Research Models, Inc.	1 Award	\$999,334
Clark University	1 Award	\$233,960
Glsynthesis, Inc.	3 Awards	\$1,980,965
Microbiotix, Inc.	12 Awards	\$5,585,159
Signablok, Inc.	2 Awards	\$893,102
University of Massachusetts Medical School	325 Awards	\$131,445,732
Vitathreads, LLC	1 Award	\$179,011
Worcester Polytechnic Institute	7 Awards	\$2,583,196
Zata Pharmaceuticals, Inc.	1 Award	\$402,588
<b>Total</b>	<b>353 Awards</b>	<b>\$144,303,047</b>

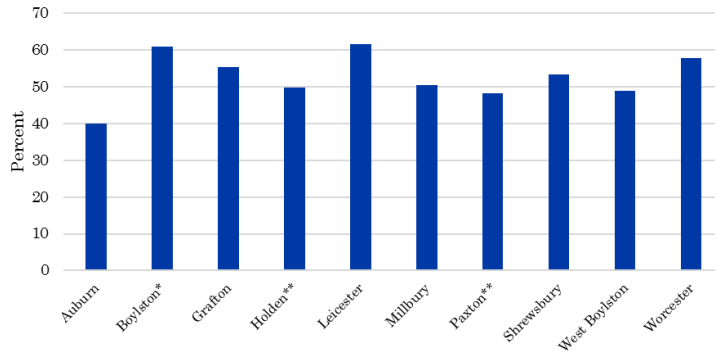
Source: National Institutes of Health.

# Education



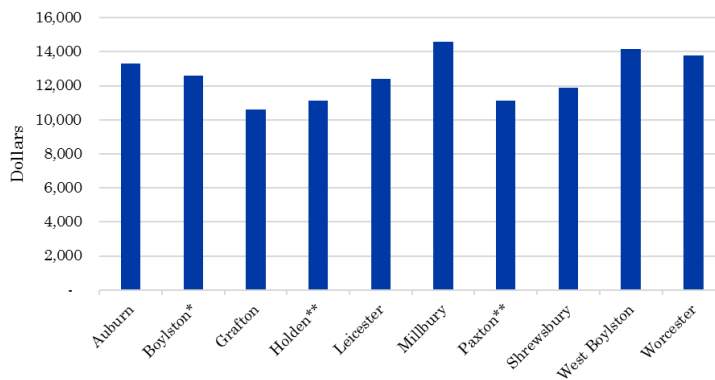
## Worcester Almanac: Education

### Greater Worcester: Education as % of FY16 Municipal Budget



Source: Individual Town Budgets.

### Greater Worcester: Per Pupil Spending, 2014

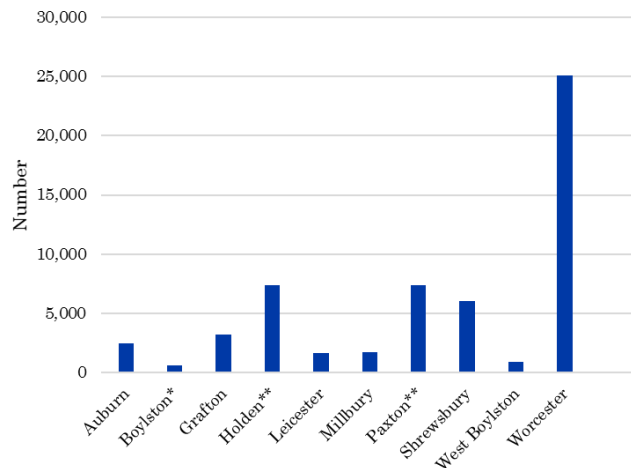


Source: Massachusetts Department of Elementary & Secondary Education.

\*The town of Boylston oversees a K-5 elementary school and is part of the Berlin-Boylston Regional School District for Grades 6-12.

\*\*The towns of Holden and Paxton are part of the Wachusett Regional School District.

### Greater Worcester: Number of Students, 2016



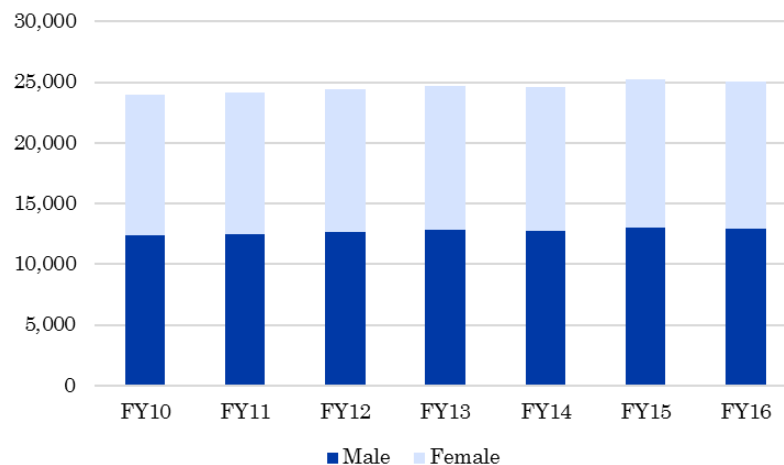
Source: Massachusetts Department of Elementary & Secondary Education.



Worcester Public Schools: FY16	
	# of Schools
Elementary Schools	33
Middle Schools	4
Grade 7-12 Schools	2
High Schools	5
<i>Total</i>	<i>44</i>
	# of Students
Elementary Schools	14,618
Middle Schools	3,164
Grade 7-12 Schools	747
High Schools	6,547
<i>Total</i>	<i>25,076</i>
	# of Employees
Administration	102
Teachers and Educators	2,759
Other	1,041
<i>Total</i>	<i>3,902</i>

Source: Worcester Public Schools & Massachusetts Department of Elementary & Secondary Education.

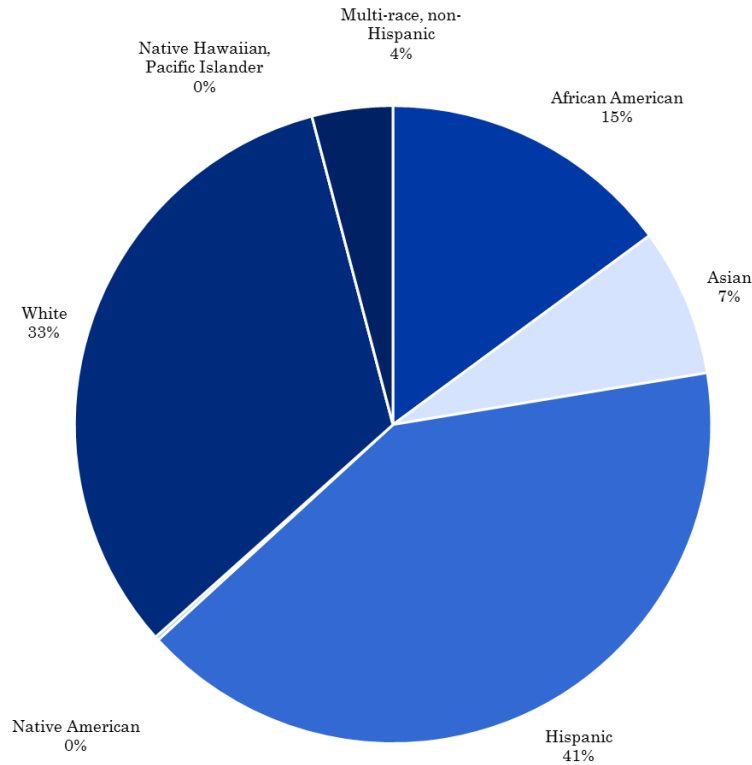
### Worcester Public Schools: Enrollment by Gender, FY10-FY16



Source: Massachusetts Department of Elementary & Secondary Education.

## Worcester Public Schools: Enrollment by Race/Ethnicity, 2015-2016

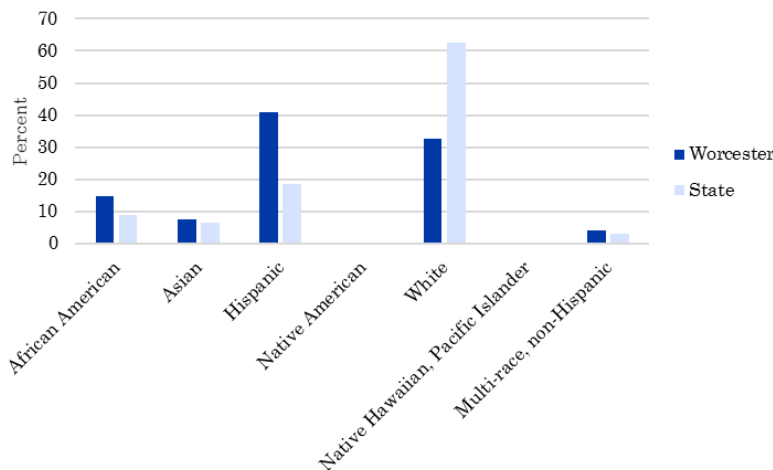
### Enrollment



The U.S. Census Bureau tallies five categories of race: “American Indian or Alaska Native,” “Asian,” “Black or African American,” “Native Hawaiian or Other Pacific Islander,” and “White.” Hispanic origin is defined as ethnicity, rather than race, and persons defined as Hispanic or Latino can be of any race.

Source: Massachusetts Department of Elementary & Secondary Education.

## Worcester Public Schools: Enrollment by Race/Ethnicity Compared to State, 2015-2016



Source: Massachusetts Department of Elementary & Secondary Education.

## Worcester Public Schools: Enrollment FY16

Elementary & Middle Schools	# of Students	High Schools	# of Students
Belmont Street Community	582	Burncoat Senior High	1,026
Burncoat Middle School	534	Claremont Academy	497
Burncoat Street	224	Doherty Memorial High	1,486
Canterbury	370	North High	1,335
Chandler Elementary Community	501	South High Community	1,342
Chandler Magnet	487	University Park Campus School	250
City View	483	Worcester Technical High	1,358
Clark Street Community	249		
Columbus Park	456		
Elm Park Community	475		
Flagg Street	415		
Forest Grove Middle	985		
Francis J. McGrath Elementary	286		
Gates Lane	647		
Goddard School/Science Technical	483		
Grafton Street	363		
Head Start	571		
Heard Street	295		
Jacob Hiatt Magnet	450		
Lake View	289		
Lincoln Street	263		
May Street	323		
Midland Street	230		
Nelson Place	468		
Norrback Avenue	578		
Quinsigamond	780		
Rice Square	420		
Roosevelt	643		
Sullivan Middle	854		
Tatnuck	388		
Thorndyke Road	362		
Union Hill School	492		
Vernon Hill School	529		
Wawecus Road School	145		
West Tatnuck	342		
Woodland Academy	626		
Worcester Arts Magnet School	403		
Worcester East Middle	791		

Worcester Public Schools: Level FY16	
Level 1	11
Level 2	10
Level 3	22
Level 4	1

Source: Massachusetts Department of Elementary & Secondary Education.

According to the Massachusetts Department of Elementary & Secondary Education, “All Massachusetts districts and schools with sufficient data are classified into one of five accountability and assistance levels, with the highest performing in Level 1 and lowest performing in Level 5. In general, a district is classified into the level of its lowest performing school, unless the district was classified into Level 4 or 5 as a result of action by the Board of Elementary and Secondary Education.”

Source: Massachusetts Department of Elementary & Secondary Education

## Private Schools

### Worcester: Private Schools, 2016

Alhuda Academy (Pre-K-8)
Bancroft School (Pre-K-12)
Holy Name Junior/Senior High School (7-12)
Nativity School of Worcester (5-8)
Notre Dame Academy (9-12)
Our Lady of the Angels School (Pre-K-8)
Saint Mary's Schools of Worcester (Pre-K-12)
Saint Peter Central Catholic School (Pre-K-8)
Saint Peter Marian Junior-Senior High School (7-12)
Saint Stephen School (Pre-K-8)
Venerini Academy Elementary School (Pre-K-8)
Worcester Academy (6-12+)
Worcester Seventh Day Adventist School (1-8)

### Worcester: Charter Schools, 2016

Abby Kelley Foster Charter Public School (K-12)
Seven Hills Charter Public School (K-8)

### Worcester: Independent Public Schools, 2016

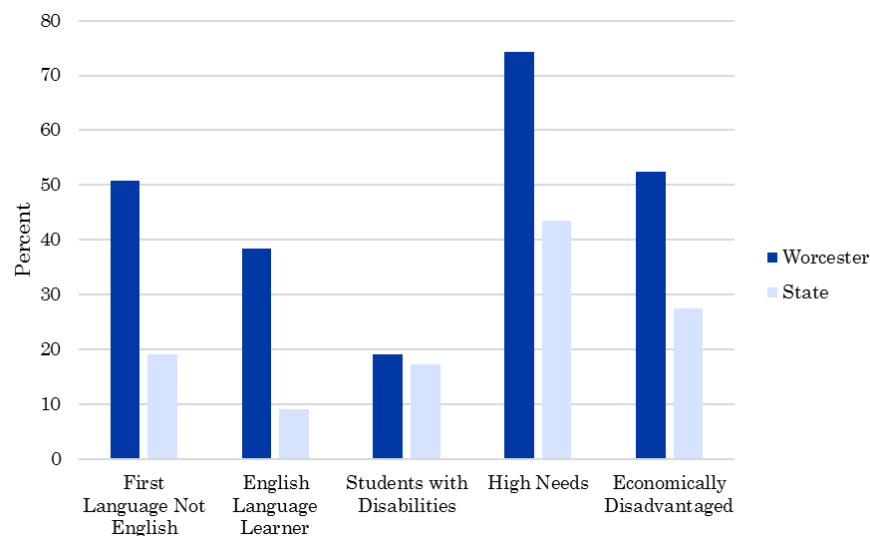
Massachusetts Academy of Math and Science (11-12)
---

Source: Massachusetts Department of Elementary & Secondary Education and Worcester Regional Research Bureau.

Worcester Public Schools: Indicators, 2014-2015		
	Worcester	Massachusetts
Grade 9-12 Drop Out Rate	1.7	2.0
Attendance Rate	94.7	94.7
Average Number of Days Absent	8.8	9.0
Retention Rate	2.1	1.5
Unexcused Absences > 9	29.8	12.5

Source: Massachusetts Department of Elementary & Secondary Education.

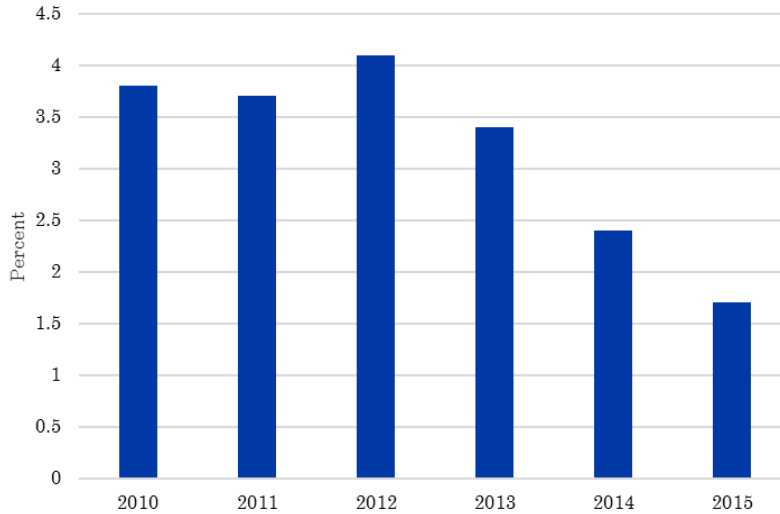
**Worcester Public Schools: Selected Populations, 2015-2016\***



Source: Massachusetts Department of Elementary & Secondary Education.

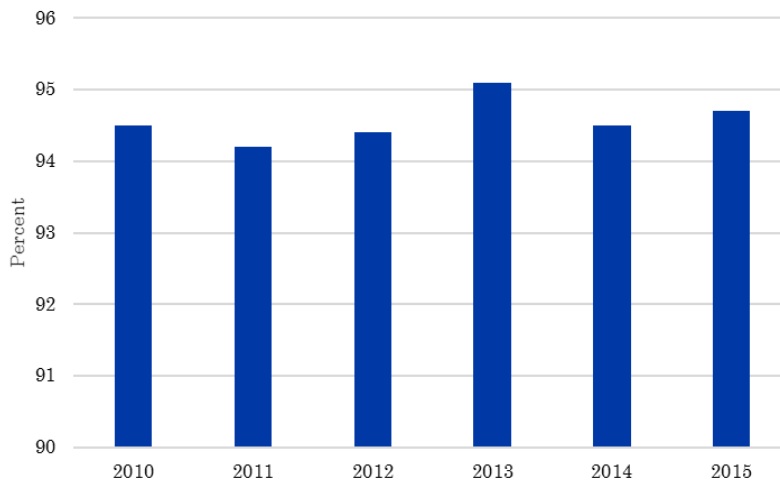
\*The “First Language Not English” category includes individuals who learned English after learning another language and does not address the individual’s proficiency with English itself. “English Language Learner” identifies individuals who struggle to complete normal class-work in English.

### Worcester Public Schools: Grades 9-12 Drop-Out Rates, 2010-2015



Source: Massachusetts Department of Elementary & Secondary Education.

### Worcester Public Schools: Attendance Rates, 2010-2015



Source: Massachusetts Department of Elementary & Secondary Education.

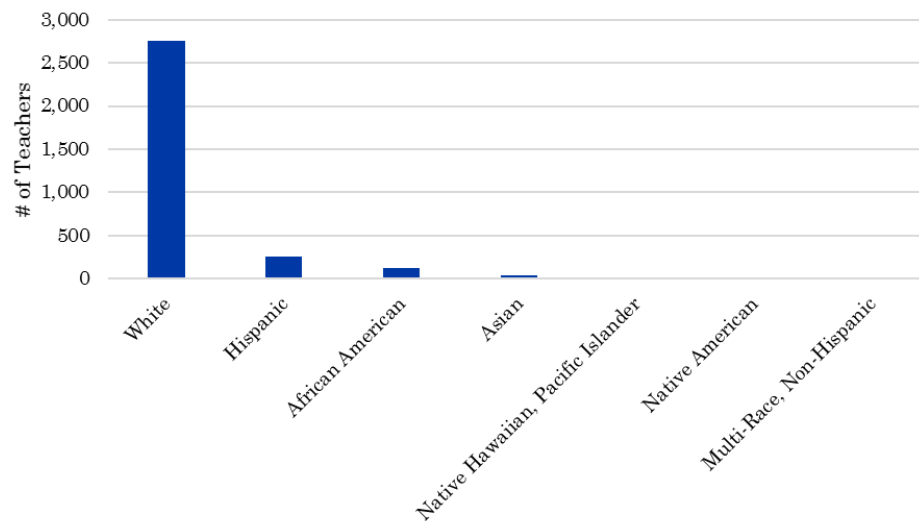
Worcester Public Schools: 4-Year Graduation Rates, 2015			
	% Graduated	% Still in School	% GED
All Students	80.8	8.6	.9
Male	77.9	10.6	.7
Female	84.0	6.5	1.2
English Language Learners	75.2	11.4	0.5
Students w/Disabilities	62.4	20.3	0.7
Low Income	79.1	9.5	1.1
High Needs	78.7	9.6	1.0
African-American/Black	82.2	8.1	1.0
Asian	91.5	3.7	0.6
Hispanic/Latino	74.9	12.0	0.9
American Indian or Alaska Native	68.8	6.3	0.0
White	84.0	6.6	0.9
Native Hawaiian, Pacific Islander*	-	-	-
Multi-Race, Non-Hispanic/Latino	88.2	2.9	2.9

Source: Massachusetts Department of Elementary & Secondary Education. \*Graduation rates are not publicly reported for cohort counts fewer than 6.

Worcester Public Schools: Teacher Data, 2014-2015		
	Worcester	State
Total Number of Teachers	1,809.7	71,886.8
Student-Teacher Ratio	14 to 1	13.3 to 1
% of Teachers Licensed in Teaching Assignment	96.6	97.4
% of Core Academic Classes Taught by Highly Qualified Teachers	98.7	95.4

Source: Massachusetts Department of Elementary & Secondary Education.

Worcester Public Schools: Staffing by Race, 2014-2015



Source: Massachusetts Department of Elementary & Secondary Education.

Worcester Public Schools: Staffing by Gender, 2015		
	Worcester	Massachusetts
<b>Males</b>	652	25,830
<b>Females</b>	2,541	102,920

Source: Massachusetts Department of Elementary & Secondary Education.



Worcester Public Schools: MCAS Test Results, Spring 2015*								
Grade and Subject	Advanced		Proficient		Needs Improvement		Warning/ Failing	
	WPS	MA	WPS	MA	WPS	MA	WPS	MA
Grade 03 - Reading	5	11	33	49	44	32	18	9
Grade 03 - Mathematics	15	32	35	39	27	18	24	11
Grade 04 - Eng. Language Arts	8	11	38	43	37	33	17	14
Grade 04 - Mathematics	10	19	21	29	48	40	21	13
Grade 05 - Eng. Language Arts	14	23	40	48	32	20	14	9
Grade 05 - Mathematics	19	35	27	32	33	21	21	12
Grade 05 - Science & Tech/Eng.	8	16	24	35	43	37	24	13
Grade 06 - Eng. Language Arts	14	19	49	52	25	19	12	10
Grade 06 - Mathematics	21	30	33	32	28	24	18	14
Grade 07 - Eng. Language Arts	3	9	48	60	35	23	14	8
Grade 07 - Mathematics	7	20	19	30	25	26	48	23
Grade 08 - Eng. Language Arts	15	26	46	54	24	14	14	6
Grade 08 - Mathematics	12	29	16	31	22	23	50	17
Grade 08 - Science & Tech/Eng.	1	3	19	39	42	40	38	18
Grade 10 - Eng. Language Arts	30	49	51	42	14	6	5	3
Grade 10 - Mathematics	35	53	23	25	23	13	18	8
Grade 10 - Science & Tech/Eng.	12	27	37	44	41	23	10	5
All Grades - Eng. Language Arts	15	NA	44	NA	28	NA	12	NA
All Grades - Mathematics	20	NA	26	NA	29	NA	24	NA
All Grades - Science & Tech/Eng.	7	15	26	39	42	33	25	12

Source: Massachusetts Department of Elementary & Secondary Education.

\*Spring 2015 results in grades 3-8 ELA and Mathematics include only students who participated in MCAS. Some students in the district participated in the Partnership for Assessment of Readiness for College and Careers (PARCC) examinations (see following page).

## Test Results

Worcester Public Schools: PARCC Test Results, Spring 2015										
Grade and Subject	Level 5		Level 4		Level 3		Level 2		Level 1	
	WPS	MA	WPS	MA	WPS	MA	WPS	MA	WPS	MA
GRADE 3 ELA/L	3	7	28	47	22	22	25	14	22	10
GRADE 3 Math	4	12	25	43	25	25	27	14	19	6
GRADE 4 ELA/L	5	15	29	42	32	25	21	12	12	5
GRADE 4 Math	3	6	25	41	27	29	31	18	15	5
GRADE 5 ELA/L	2	8	33	55	30	23	23	10	11	4
GRADE 5 Math	3	11	20	44	26	26	32	15	18	5
GRADE 6 ELA/L	5	12	35	48	34	25	18	11	9	4
GRADE 6 Math	2	10	23	44	33	28	28	14	14	5
GRADE 7 ELA/L	12	21	37	40	25	22	15	11	11	6
GRADE 7 Math	3	8	28	37	33	32	29	18	7	4
GRADE 8 ELA/L	9	16	41	48	27	20	16	10	8	5
GRADE 8 Math	6	10	28	43	22	22	23	15	21	10
GRADE 8 ALG. I	0	14	59	66	37	15	3	4	0	1
GRADES 3-8 ELA/L	6	13	34	47	28	23	19	12	12	6
GRADES 3-8 MATH	4	10	25	43	28	27	28	16	15	6
GRADE 9 ELA/L	6	8	39	32	29	25	14	19	12	17
GRADE 11 ELA/L	2	10	20	29	22	23	40	19	16	19
HS - ALG. I	0	1	0	21	9	28	45	33	45	17
HS - ALG. II	0	1	8	12	25	17	27	25	40	45

Source: Massachusetts Department of Elementary & Secondary Education.

### PARCC Achievement Level Definitions:

Level 5: Exceeded Expectations (varies by grade—850)

Level 4: Met Expectations (750—varies by grade)

Level 3: Approached Expectations (725-749)

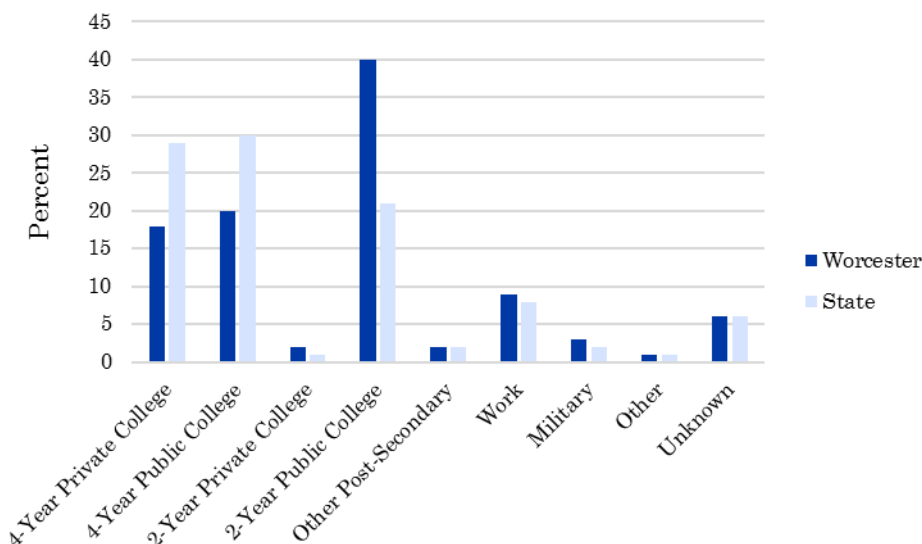
Level 2: Partially met Expectations (700-724)

Level 1: Did not meet Expectations (650-699)

Worcester Public Schools: SAT Performance Report, 2014-2015				
	# of Test Takers	Average Reading Score	Average Writing Score	Average Math Score
All Students	982	430	420	450
Limited English Proficiency	134	312	312	347
Low Income	444	400	388	421
Special Education	70	337	331	346
High Needs	565	395	386	416
Female	548	431	427	442
Male	434	427	411	461
American Indian or Alaska Native*	9	-	-	-
Asian	128	421	414	487
Black or African American	196	402	399	408
Hispanic	270	400	386	406
Multi-race, Non-Hispanic	18	458	433	486
White	361	468	456	491

Source: Massachusetts Department of Elementary & Secondary Education. \*Results not reported for populations less than 10.

## Worcester Public Schools: Plans of High School Graduates, 2013-2014



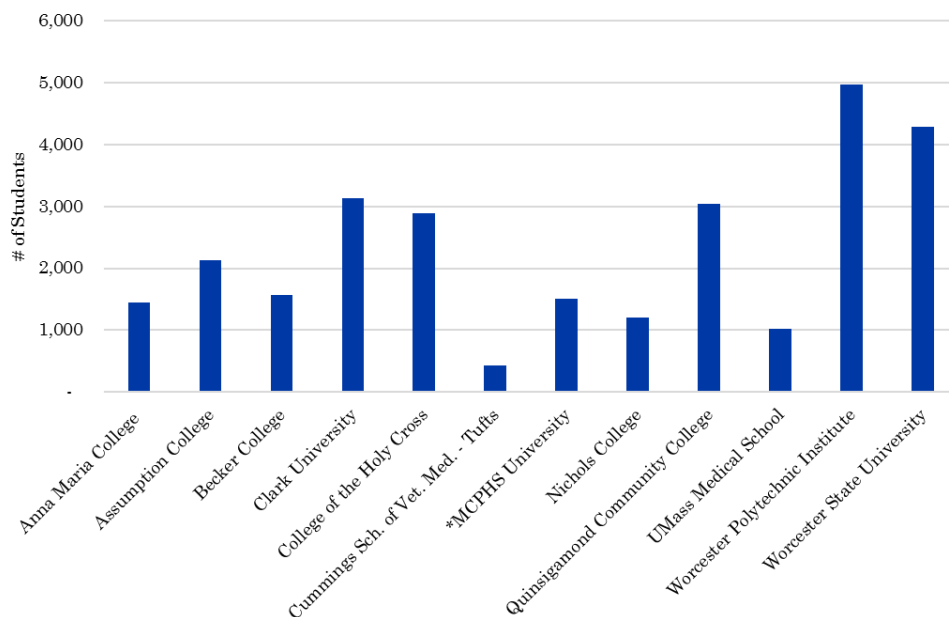
Source: Massachusetts Department of Elementary & Secondary Education.

## Greater Worcester: Colleges, 2015

Anna Maria College (Paxton)
Assumption College (Worcester)
Becker College (Worcester & Leicester)
Clark University (Worcester)
College of the Holy Cross (Worcester)
MCPHS University (Worcester & Boston)
Nichols College (Dudley)
Quinsigamond Community College (Worcester)
Tufts Cummings School of Veterinary Medicine (Grafton)
University of Massachusetts Medical School (Worcester)
Worcester Polytechnic Institute (Worcester)
Worcester State University (Worcester)

Source: Worcester Regional Research Bureau, Inc.

## Greater Worcester: Full-Time Enrollment at Colleges & Universities, 2015



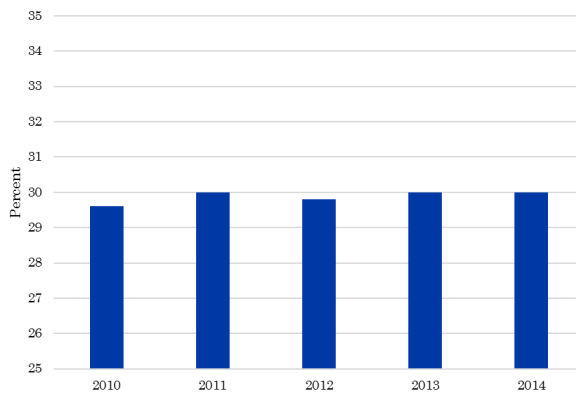
Source: Worcester Business Journal.

Worcester: Educational Attainment, 2014		
Population 25 Years and Over	116,083	100%
Less than 9th Grade	9,054	7.8%
9th to 12th Grade, No Diploma	9,286	8%
High School Graduate, Includes Equivalency	34,128	29.3%
Some College, No Degree	19,385	16.7%
Associate's Degree	9,286	8%
Bachelor's Degree	21,591	18.6%
Graduate or Professional Degree	13,233	11.4%

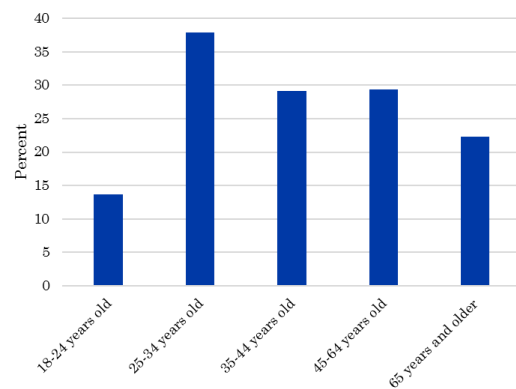
Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

### Worcester: Population with Bachelor's Degree or Higher

Total, 2010-2014



By Age Group, 2014



Source: U.S. Census Bureau, 5-Year American Community Survey, Respective Years.

Greater Worcester: % Population Over 18 with Bachelor's Degree or Higher, 2014	
Auburn	48.5%
Boylston	68.5%
Grafton	68.7%
Holden	65.5%
Leicester	36.4%
Millbury	50.3%
Paxton	69.4%
Shrewsbury	71.6%
West Boylston	47.1%

Source: U.S. Census Bureau, 5-Year American Community Survey

# Public Safety

Worcester: Crime Statistics, 2015	
Incidents	130,310
Arrests	6,254
Disorderly Conduct	18,371
Noise Disturbances	4,139
Traffic Accidents	8,983
Aggravated Domestic Assault	273
Aggravated Non-Domestic Assault	416
Shootings	31
Shooting Victims	40
Stabbings/Slashings	114
Murder	8
Robberies	424
Breaking & Entering	1,378
Motor Vehicle Theft	463
Larceny from Motor Vehicle	1,434
Vandalism	1,573

Source: Worcester Police Department.

Worcester: Firearm Licenses, 2014	
Firearm Identification Cards (FIDs)	650
Licenses to Carry (LTCs)	4,560

Source: Worcester Police Department.

Worcester: Fire Department Activity, 2015	
<b>Fire Calls</b>	1,514
<i>Building Fires</i>	129
<b>Emergency Medical Calls</b>	22,779
<b>False Alarms</b>	3,214
<b>Number of Companies</b>	21
<i>Engines</i>	13
<i>Ladders</i>	7
<i>Rescue</i>	1

Source: Worcester Fire Department.

## Worcester: Fire Stations, 2016

Station	Address
Grove Street - Headquarters	141 Grove Street
Southeast Station	745 Grafton Street
South Division	180 Southbridge Street
Burncoat Street	19 Burncoat Street
Park Avenue	424 Park Avenue
Tatnuck Square	1067 Pleasant Street
Webster Square	40 Webster Street
Greendale	438 Boylston Street
Franklin Street	266 Franklin Street
McKeon Road	80 McKeon Road

Source: Worcester Fire Department.

## Worcester: Staffing for Police & Fire, FY16 Budget

<b>FIRE</b>	<b>Number</b>
Fire Chief	1
Deputy Fire Chief	2
District Fire Chief	13
Captain	24
Lieutenant	70
Firefighter	279
Recruits	30
Other	9
<b>Total</b>	<b>428</b>
<b>POLICE</b>	<b>Number</b>
Chief of Police	1
Deputy Police Chief	5
Police Captain	6
Police Lieutenant	22
Police Sergeant	52
Police Officers	346
Recruits	23
Other	53
<b>Total</b>	<b>508</b>

Source: City of Worcester.



# Transportation

### Worcester: Commute Times, 2014

Mean Travel Time to Work	25 Minutes
--------------------------	------------

Source: U.S. Census Bureau, 2010-2014 5-Year American Community Survey.

### Worcester: Work Commute Patterns (Workers 16 Years and Older), 2014

	# of Worcester Residents	% of Worcester Residents	# of MA Residents	% of MA Residents
Car, Truck, or Van—Drove Alone	59,611	74.2%	2,365,199	72.0%
Car, Truck, or Van—Carpooled	8,977	11.2%	252,945	7.7%
Public Transportation (Excluding Taxicab)	2,645	3.3%	312,075	9.5%
Walked	4,923	6.1%	154,395	4.7%
Other Means (Taxicab, motorcycle, bicycle, or other means)	1,196	1.5%	144,539	1.7%
Worked at Home	3,038	3.8%	55,846	4.4%
<b>Total</b>	<b>80,390</b>	<b>100%</b>	<b>3,284,998</b>	<b>100%</b>

Source: U.S. Census Bureau, 2014 5-Year American Community Survey.

### Greater Worcester: Registered Motor Vehicles, 2012

	Auto-mobiles	Trailers	Light Trucks	Heavy Trucks	Motor-cycles	Other	Luxury Vehicles	Total Vehicles	Average Age of Motor Vehicles
Auburn	7,590	1,028	5,731	818	331	857	971	17,326	8.98
Boylston	2,137	306	1,634	189	113	257	436	5,072	8.87
Grafton	8,213	815	5,742	312	386	645	1,480	17,593	9.05
Holden	8,002	833	5,652	264	394	703	1,294	17,142	8.73
Leicester	4,521	696	3,934	267	306	436	493	10,653	9.98
Millbury	6,132	858	4,668	425	397	554	844	13,878	9.55
Paxton	1,879	256	1,559	70	80	208	417	4,469	9.5
Shrewsbury	16,502	1,514	10,668	824	532	1,289	3,430	34,759	8.59
West Boylston	3,312	430	2,454	288	162	306	493	7,445	9.16
Worcester	64,955	2,816	36,253	1,937	1,718	5,265	8,924	121,868	10

Source: Massachusetts Department of Revenue.

Worcester: Street Infrastructure, 2015	
Streets (Miles)	517
<i>Public Streets (Miles)</i>	435
<i>Private Streets (Miles)</i>	82
Sidewalks (Miles)	488
<i>Asphalt (Miles)</i>	307
<i>Concrete (Miles)</i>	181
Street Lights	13,775
Traffic Signals	185
Parking Meters	2,000
Parking Lots with Multi-Space Pay Stations	5
Electric Car Charging Stations	6

Source: City of Worcester Department of Public Works & Parks.



## Worcester Almanac: Transportation

Worcester Regional Transit Authority, 2015	
Service Area	
Square Miles	866
Population	479,329
Key Data	
Annual Passenger Miles	12,770,370
Annual Unlinked Trips*	4,122,390
Average Weekday Unlinked Trips*	13,478
Average Saturday Unlinked Trips*	7,794
Average Sunday Unlinked Trips*	2,099
Annual Vehicle Revenue Miles	3,143,942
Annual Vehicle Revenue Hours	243,587
Vehicles Operated in Maximum Service	104
Vehicles Available for Maximum Service	127
# of Electric Buses	6
# of Clean Diesel Buses	29
# of Hybrid Diesel-Electric Buses	17

Source: Central Massachusetts Regional Planning Commission and Worcester Regional Transit Authority. \*Passengers are counted each time they board a vehicle no matter how many vehicles used to arrive at destination.

The Worcester Regional Transit Authority was established in September 1974 to contract for the operation of mass transportation facilities and services in the Worcester region. It is the second largest regional transit authority in Massachusetts, serving 37 communities. While the WRTA owns the facilities and rolling stock, the organization contracts with Central Mass Transit Management, Inc., and Paratransit Brokerage Services, Transit Management Inc. for the provision of services.

MBTA Commuter Rail, December 2015	
Inbound Trains (Weekday)	20
Outbound Trains (Weekday)	20
Inbound Trains (Weekend & Holiday)	9
Outbound Trains (Weekend & Holiday)	9
Typical Weekday Inbound Boardings: Union Station	1,475*

Source: Massachusetts Bay Transportation Authority. \*2013 Data.

In May 2016, a round-trip non-stop express train between Worcester and Boston will begin that is expected to provide service between the two cities in less than an hour.

Worcester Regional Airport/ORH, 2015	
Aircraft Operations	Daily Average
Transient General Aviation	55%
Local General Aviation	37%
Air Taxi	2%
Commercial	3%
Military	2%
Daily Commercial Departures	2
Jet Blue	Orlando & Fort Lauderdale, FL
Aircraft Based at Field	74
Single Engine Planes	69
Multi-Engine Planes	5

Source: Massachusetts Port Authority.

Worcester: Taxi and Livery Service, 2015	
Taxi Medallions	110
Taxi Drivers	306
Livery Owners	165
Livery Drivers	203

Source: Worcester Police Department.

Worcester: Traffic Counts, 2015	
Location	Average Annual Daily Traffic Count
I-290 above Washington Square	133,329
I-290 above College Square	98,877
I-190 at I-290 (2014)	73,122
I-90 & I-290 Interchange (All Directions)	28,703
Belmont Street at Lake Avenue (2014 Count)	31,342
I-290 Exit 13 (Kelley Square) (All Directions) (2014)	29,587
Belmont Street at Lincoln Square	26,326
I-90 & Rt. 146 Interchange (All Directions) (2014)	24,549
Park Avenue at Chandler Street	19,821
Pleasant Street at South Flagg Street	16,039
Grafton Street at Sunderland Road	15,336
I-90 & Rt. 122 Interchange (All Directions)	14,997
Plantation Street at Boylston Street	14,643
Salisbury Street at Park Avenue	13,781
West Boylston Street at West Mountain Street	11,436
Mill Street at Chandler Street	9,912
Main Street at Cambridge Street	13,775
Green Street at Winter Street (2014)	8,427
Airport Drive at Mill Street	5,784
Pleasant Street at Park Ave.	10,609
Pleasant Street at Highland Ave.	15,337

Source: Massachusetts Department of Transportation.

# Arts, Culture, & Sports

Worcester: Bravehearts Baseball, 2015			
Wins	Losses	Percentage	Awards
30	31	0.492	2015 Futures Collegiate Baseball League Champions (Second consecutive year)
<p align="center"><b>Attendance</b></p> <p>The team broke the single-game attendance record at Hanover Insurance Park on June 9th with 4,091 fans and again on August 7th with 4,240 fans. The team finished 12th in the country in average nightly attendance among summer collegiate teams with 2,107 fans.</p>			

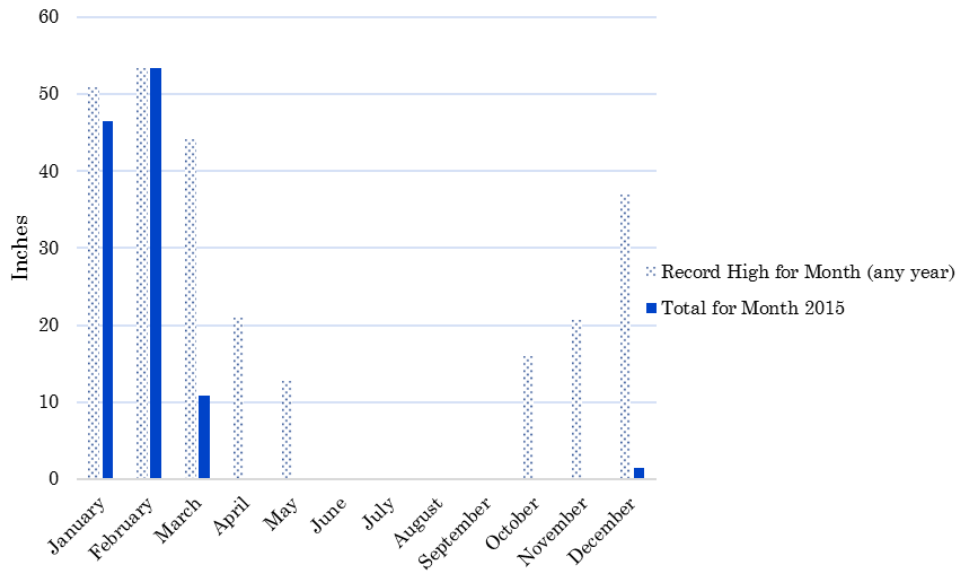
**Worcester Cultural Coalition**—In 2015, the Worcester Cultural Coalition consisted of the City of Worcester and 71 cultural organizations in Greater Worcester. Coalition partners drew [over 2.7 million visitors to the region in 2015](#). Visitor programs include the WOO Card, with 5,899 college members and 6,475 public members. Worcester's new WOO Pass application has been downloaded 1,975 times. Coalition members are:

- 4<sup>th</sup> Wall Stage Company
- A Worcester Schubertiad
- African Arts Education/Crocodile Music
- All Saints Church
- American Antiquarian Society
- Art in the Park, Worcester
- Artist Group of the Sprinkler Factory
- Arts Transcending Borders
- ArtsWorcester
- Assumption College – Dept. of Art, Music & Theatre
- Assumption College – HumanArts
- Audio Journal
- Calliope Productions
- Canal District Alliance, Inc.
- Clark Arts
- College of the Holy Cross
- EcoTarium
- First Congregational Church
- First Night Worcester
- Friends of Hope Cemetery
- Institute for Latino Art and Culture @ Centro
- International Center of Worcester
- Iris & B. Gerald Cantor Art Gallery, Holy Cross
- Joy of Music Program
- Mass Audubon Broad Meadow Brook
- Massachusetts Symphony
- Master Singers of Worcester
- Mechanics Hall
- Museum of Russian Icons
- Music at Trinity Lutheran Church
- Music Worcester
- Old Sturbridge Village
- Pakachoag Music School
- Park Spirit
- Preservation Worcester
- Regional Environmental Council
- Salisbury Singers, Inc.
- Seven Hills Symphony
- Southeast Asian Coalition
- St. Mary's Assumption Albanian Orthodox Church
- St. Spyridon Grecian Festival
- stART on the Street
- The Hanover Theatre for the Performing Arts
- Tower Hill Botanic Garden
- Tuckerman Hall
- ValleyCAST
- Veterans, Inc.
- VSA Massachusetts
- WCCA TV 13
- WCUW
- West Boylston Arts Foundation
- WICN Public Radio
- Worcester Art Museum
- Worcester Artist Group
- Worcester Arts Council
- Worcester Caribbean American Carnival Association
- Worcester Center for Crafts
- Worcester Chamber Music Society
- Worcester Chapter American Guild of Organists
- Worcester Children's Chorus
- Worcester County Light Opera Company
- Worcester County Poetry Association
- Worcester Historical Museum
- Worcester Inter-Tribal Indian Center
- Worcester Jewish Community Center
- Worcester Public Library
- Worcester Shakespeare Company
- Worcester State University
- Worcester Women's History Project
- Worcester Youth Orchestra
- WPI Humanities and Arts

# Weather

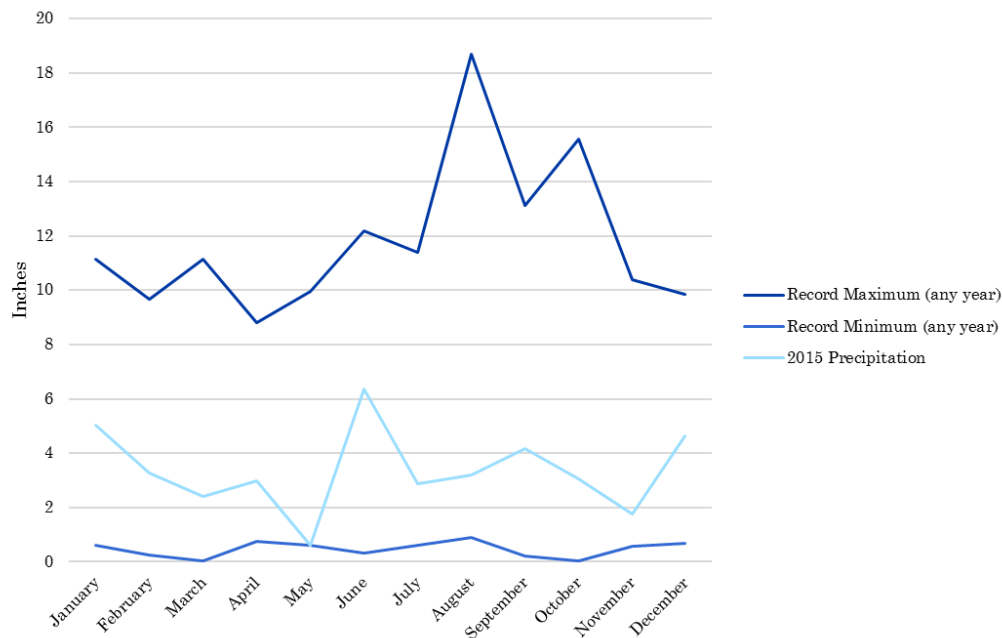


## Worcester: Snowfall & Record High by Month, 2015



Source: National Oceanic & Atmospheric Administration.

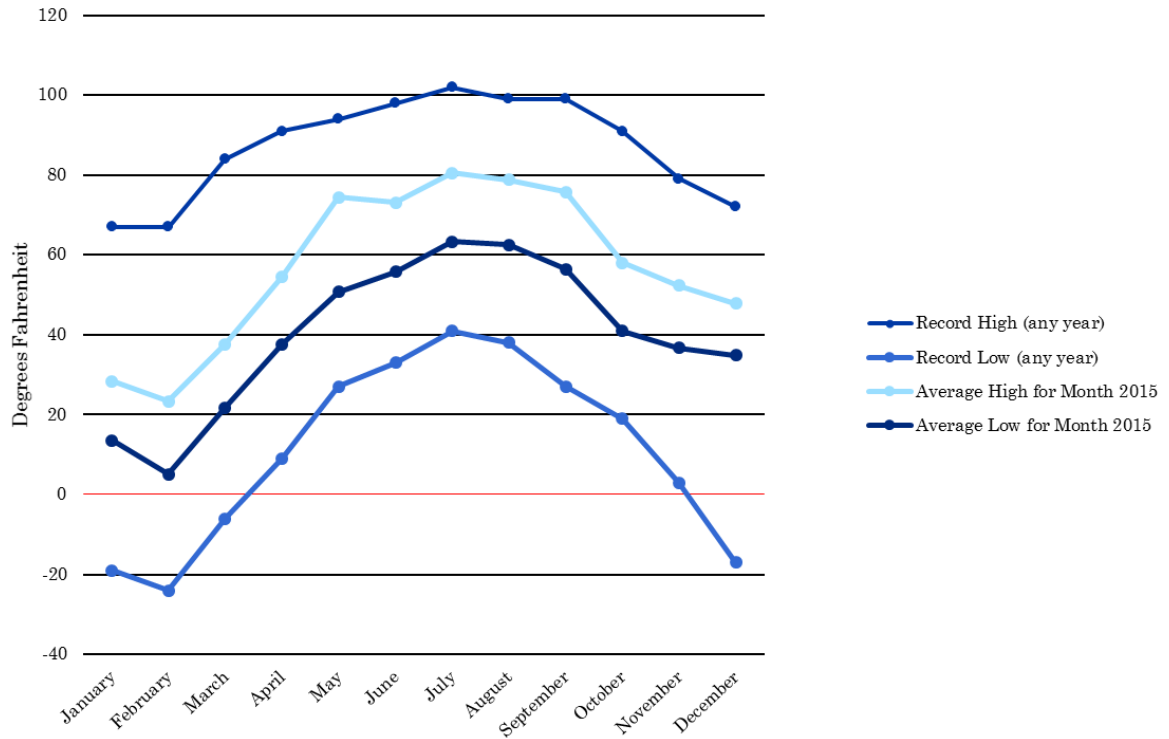
## Worcester: Precipitation & Record High and Low by Month, 2015



Source: National Oceanic & Atmospheric Administration.

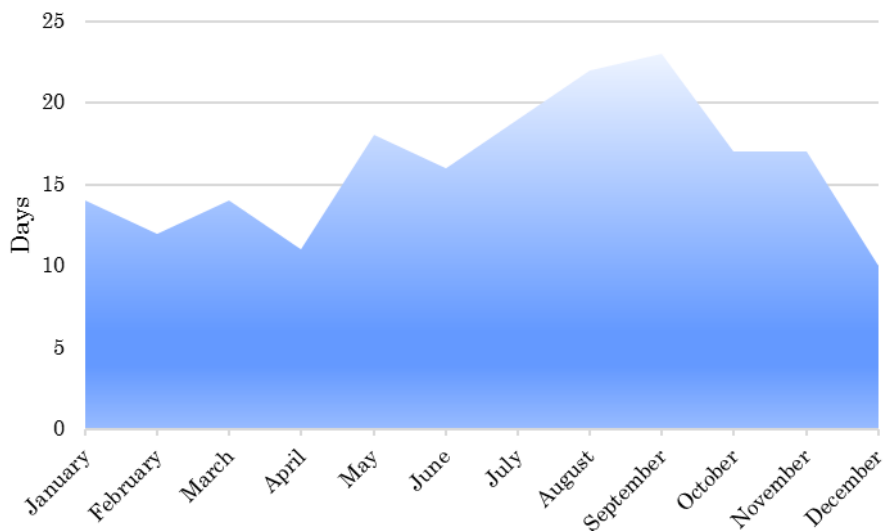
## Weather

### Worcester: Average High and Low Temperatures Compared to Record, 2015



Source: National Oceanic & Atmospheric Administration.

### Worcester: Number of Clear Days, 2015



Source: National Oceanic & Atmospheric Administration.

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