

From the Desk of:  
Worcester Common Patrons

To:  
Worcester City Hall Manager  
455 Main Street, Room 309  
Worcester, MA 01608

January 27, 2017

Re: Worcester City Hall Staff

Greetings

I hope this letter finds you well. We choose to remain nameless but we work in the neighborhood and often sit on the Common when the months are warm or when the weather is right. We wanted to take the time to let you know how considerate, accommodating and generous we have found the staff to be around the Common but more specifically, Hermes.

Hermes has shown not only to be a hard worker but very attentive to our safety and needs. He makes sure the grounds are always kept in the best of conditions; that our tables are sanitary and he always has a friendly face. I remember being asked by him: "Do you feel safe down here? That's what we want; we want you to feel safe. If you ever need anything you make sure to let me know." I found that truly respectable. I felt as though Hermes really cared about the people and not just his job. Good-Hard Working-Compassionate People (let alone) Employees are hard to come by these days. Hermes is definitely someone to keep around for a long while. I look forward to the warmer months once again.

Thank you for taking the time to read our letter.

Sincerely,



A Few Satisfied People

