

## Worcester

2021





The Worcester Regional Research Bureau is pleased to present the seventh annual Worcester Almanac—our compendium of information of all things Greater Worcester. A local, not-for-profit organization, The Research Bureau's mission is to serve the public interest of Greater Worcester by conducting independent, non-partisan research and analysis of public policy issues to promote informed public debate and decision-making. We undertake the Worcester Almanac each year to provide government officials, residents, businesses, and institutions an easy-to-use source for current and trend data on a range of civic concerns.

We would like to thank all those who provide data for this project. If there is any fact or figure about Greater Worcester that you would like to see included in the Worcester Almanac, please contact us at wrrb@wrrb.org. To learn more about our activities or to read our reports, you can visit our website at www.wrrb.org, follow us on Twitter (@WRRBureau), or like us on Facebook (The Research Bureau).

If you believe in the importance of informed local governance and would like to sponsor our efforts, please send a contribution to:

> Worcester Regional Research Bureau, Inc. 390 Main Street, Suite 208 Worcester, MA 01608



Image Courtesy of PENTA Communications.



The Worcester Regional Research Bureau offers its thanks to the generous sponsors of its work, including the Worcester Almanac. Now in its 7th edition, the Worcester Almanac has become a critical resource for municipalities, businesses, institutions of higher education, non-profit and civic organizations, and the general public. We could not continue our efforts without the civic-minded dedication of our many partners in Greater Worcester. Their continued support of The Research Bureau is a clear measure of the vitality and character of our community and its commitment to good governance.

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As we continue to emerge the global pandemic, we remember those we lost and honor the essential workers who sacrificed during extremely uncertain times.

The year 2021 has been a year of resurgence and renaissance for the region, especially for the City of Worcester. Despite the hardships we have faced over the years, this past year especially, we are seeing changes that are taking place in our great city that are awe-inspiring. To say we are proud to be a part of it is an understatement.

As a mutual community bank, we are committed to giving back to help make our communities better places to live and work.

Over 152 years ago, our founders established UniBank as a mutual community bank with a mission to support the local communities. The founder's legacy of giving is something that we proudly uphold to this day. This last year we supported local organizations including Detect Together, African Community Education (ACE), Arts Worcester, Main South CDC, India Society of Worcester, Worcester County Food Bank, St. John's Food for the Poor, YMCA, and YWCA, to just name a few.

As an Official Founding Partner of the Worcester Red Sox, we proudly joined with our partners and the community to welcome the AAA affiliate of the Boston Red Sox to our great city this year. It has been exciting to be a part of this historic addition to Worcester.

Our Board of Directors, doubling down on our mission to serve, wanted to take our commitment to the community even farther. In October, we announced the establishment of the UniBank Charitable Foundation, that the bank seeded with \$2 million. The UniBank Charitable Foundation will give above and beyond what UniBank already provides in sponsorships and charitable gifts on an annual basis.

With \$2.4 billion in assets UniBank is large enough to serve all your financial needs, yet small enough to still know you by name.

Together we can. Together we will.

Yours,

Michael Welch UniBank



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## Government

#### City of Worcester Government

The City of Worcester operates under a Council-Manager form of government with a popularly elected Mayor, known as a modified Plan E form of government. The Worcester Public Schools (WPS) system is a quasi-independent department of the City.

The City Council is the City's legislative body while the City Manager serves as chief executive officer. The City Council is made up of 11 members—six elected citywide (or at-large) and five elected from districts. The Mayor is the candidate who receives the most votes in the mayoral election and wins an at-large City Council seat. All at-large candidates are automatically entered into the mayoral race, and have the option of withdrawing their name from consideration for Mayor. In addition to his or her role as City Councilor, the Mayor serves as the ceremonial head of the government and chairs both the City Council and School Committee. The City Council hires the City Manager and can remove him or her by majority vote. The City Manager hires all City employees (except the City Clerk, City Auditor, and WPS employees), oversees City operations, and presents the City Council with an annual budget that must be approved by June 30 of each year. The City Council has the authority to reduce the City Manager's proposed budget, but not increase it. The approved budget must be balanced.

The Worcester School Committee is the WPS's legislative body while the Superintendent of Schools serves as chief executive officer. The School Committee consists of the Mayor and six elected atlarge members. The School Committee approves the district budget, and has authority to transfer within line item accounts, so long as the overall amount remains within the City's appropriation. Additionally, the School Committee may hire or remove by majority vote the Superintendent and may establish and appoint the position of Assistant or Associate Superintendents. The Committee approves or disapproves those hirings, and upon the request of the Superintendent, provides an explanation of any disapproval.

City Council and School Committee elections are held in odd-numbered years.



City of Worcester Seal

#### City of Worcester Population: 206,518\*

2nd Largest City in New England City of Worcester Population: 185,143 Area: 37.37 square miles (96.79 square kilometers) Population Density: 4,974 persons per square mile

Source: U.S. Census Bureau, 2019 5-Year American Community Survey. \*Source: 2020 Census

#### Mayor

Joseph M. Petty

#### City Council (2020-2021)

Sean M. Rose, District 1
Candy F. Mero-Carlson, District 2
George J. Russell, District 3
Sarai Rivera, District 4
Matthew E. Wally, District 5
Morris A. Bergman, At-Large
Donna M. Colorio, At-Large
Khrystian A. King, At-Large
Gary Rosen, At-Large
Kathleen M. Toomey, At-Large

#### City Clerk

Nikolin Vangjeli

#### City Auditor Robert V. Stearns

#### **City Manager** Edward M. Augustus, Jr.

#### City Manager's Cabinet

Eric D. Batista, Assistant City Manager/Director of Urban Innovation Nicole Valentine, Assistant City Manager William Bagley, Jr., Director of Human Resources Dr. Matilde Castiel, M.D., Commissioner of Health and Human Services Peter Dunn, Chief Development Officer Jay J. Fink, P.E., Public Works & Parks Commissioner Charles R. Goodwin, Director of Emergency Communications/Emergency Management Walter R. Guertin, Jr., Acting Chief Information Officer Jason L. Homer, Worcester Public Library Executive Director Michael J. Lavoie, Fire Chief Julie A. Lynch, Chief of Public Facilities Timothy J. McGourthy, Chief Financial Officer John W. Odell, Chief Sustainability Officer Steven M. Sargent, Police Chief Christopher P. Spencer, Inspectional Services Commissioner Michael E. Traynor, City Solicitor Erin Williams, Cultural Development Officer

#### School Committee (2020-2021)

Stephanie A. Williams, Chief Diversity Officer

Dianna L. Biancheria Laura Clancey John L. Foley Molly O. McCullough John F. Monfredo Tracy O'Connell Novick

#### Superintendent of Schools

Maureen F. Binienda

#### **United State Senators**

Elizabeth Warren Edward J. Markey

#### **United State Representative**

James P. McGovern

#### Governor

Charles D. Baker

#### **Lieutenant Governor**

Karyn Polito

#### Governor's Council

Paul DePalo

#### **State Senators**

Harriette L. Chandler - 1st Worcester Michael O. Moore - 2nd Worcester Anne Gobi - Worcester, Hampden, Hampshire, and Middlesex

#### State Representatives

Kimberly Ferguson - 1st Worcester
Paul Frost - 7th Worcester
Hannah Kane - 11th Worcester
Meghan Kilcoyne - 12th Worcester
John J. Mahoney - 13th Worcester
David Muradian, Jr. - 9th Worcester
James J. O'Day - 14th Worcester
Mary S. Keefe - 15th Worcester
Daniel M. Donahue - 16th Worcester
David LeBoeuf - 17th Worcester

#### **District Attorney**

Joseph D. Early Jr.

#### **Clerk of Courts**

Dennis P. McManus

#### Register of Deeds

Kathryn A. Toomey

#### Register of Probate

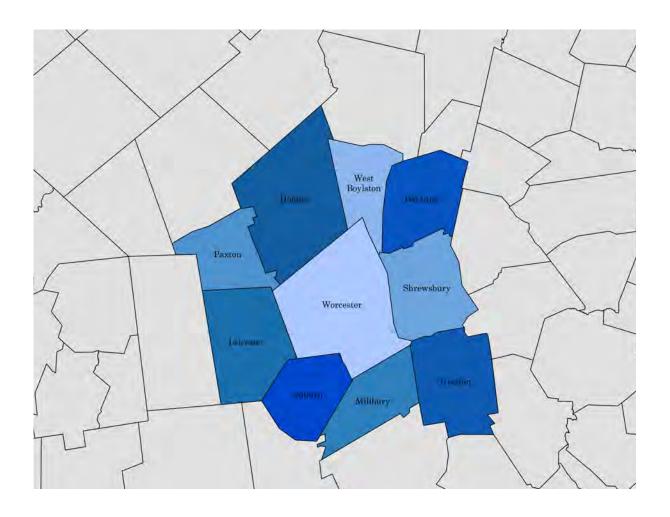
Stephanie K. Fattman

#### County Sheriff

Lewis G. Evangelidis

#### Greater Worcester Executive/Administrative Leadership

Auburn — Julie A. Jacobson — Town Manager
Boylston — April Steward — Town Administrator
Grafton — Evan Brassard — Town Administrator
Holden — Peter M. Lukes — Town Manager
Leicester — David A. Genereux — Town Administrator
Millbury — Sean Hendricks — Town Manager
Paxton — Carol L. Riches — Town Administrator
Shrewsbury — Kevin J. Mizikar — Town Manager
West Boylston — Nancy Lucier — Town Administrator



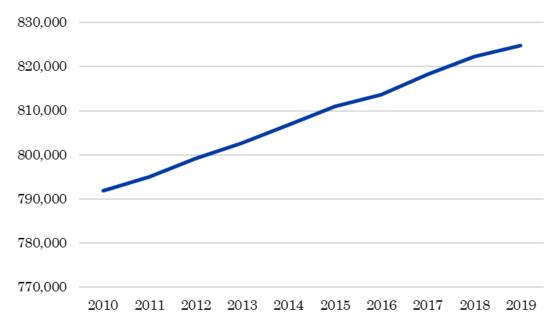
| Incorporation Dates for Greater Worcester |                |                |
|---|----------------|----------------|
| Leicester                                 | 1714           |                |
| Worcester                                 | 1722 as a Town | 1848 as a City |
| Shrewsbury                                | 1727           |                |
| Grafton                                   | 1735           |                |
| Holden                                    | 1741           |                |
| Paxton                                    | 1765           |                |
| Auburn                                    | 1778           |                |
| Boylston                                  | 1786           |                |
| West Boylston                             | 1808           |                |
| Millbury                                  | 1813           |                |

#### **Worcester County:**

Area: 1,510 square miles Population: 824,772 (2019)

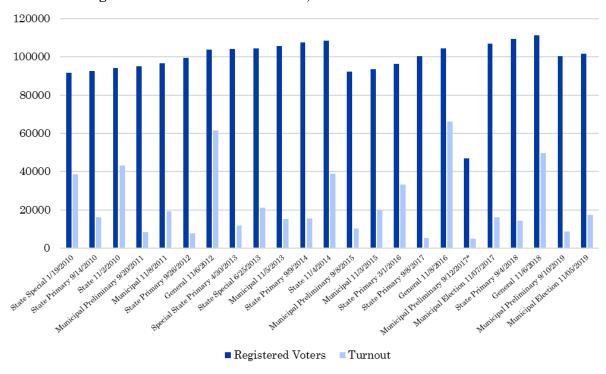
Population Density: 546 persons per square mile 60 cities and towns (including Worcester)

#### Worcester County: Population 2010 — 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

#### Worcester: Registered Voters & Ballots Cast, 2010-2019



<sup>\*</sup>Number of registered voters in Districts 1 and 5 where preliminary race held. Source: City of Worcester Elections Division.

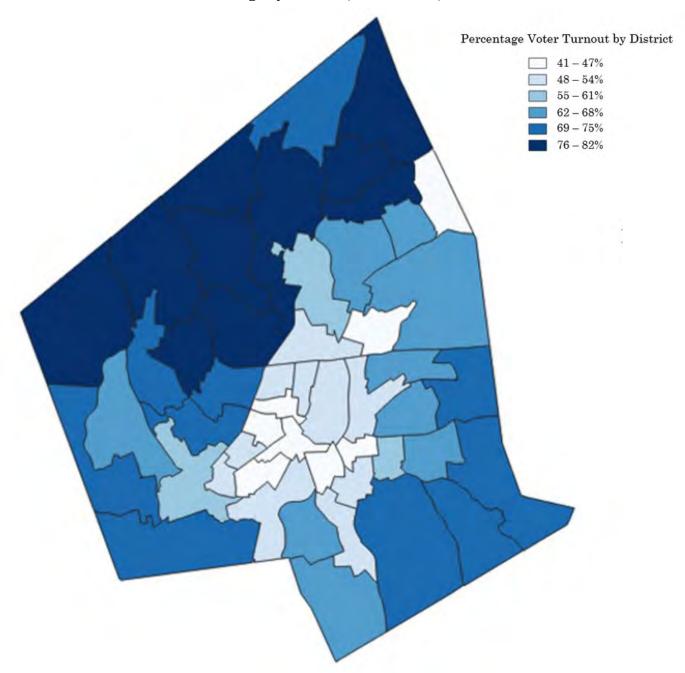
Voter turnout in the City of Worcester varies depending on the type of election. Municipal elections, which are held in odd-numbered years, experience the lowest turnout. Only 17.2% of registered voters turned out in November 2019 to vote for the Mayor, City Council, and School Committee. State elections, which occur in even-numbered years, and especially elections including the election for President, experience the highest turnout. 63.5% of Worcester's electorate voted in the November 2016 general election and 44.7% of registered voters turned out for the 2018 election.

| Worcester: Party Affiliation | & Registration, as of 7/1/21 |
|------------------------------|------------------------------|
| Party Affiliation            | Registered Voters            |
| Unenrolled                   | 56,764                       |
| Democrat                     | 37,124                       |
| Republican                   | 7,567                        |
| United Independent Party     | 486                          |
| Libertarian                  | 479                          |
| Conservative                 | 116                          |
| Green Rainbow                | 104                          |
| American Independent         | 68                           |
| Inter 3rd Party              | 63                           |
| MA Independent Party         | 49                           |
| Latino-Vote Party            | 40                           |
| Socialist                    | 37                           |
| Working Families             | 30                           |
| We The People                | 27                           |
| Pizza Party                  | 25                           |
| Pirate                       | 17                           |
| America First Party          | 13                           |
| Green Party USA              | 12                           |
| Constitution Party           | 8                            |
| The People's Party           | 7                            |
| Reform                       | 6                            |
| Veteran Party America        | 6                            |
| Twelve Visions Party         | 5                            |
| Rainbow Coalition            | 3                            |
| World Citizens Party         | 2                            |
| Natural Law Party            | 1                            |
| New Alliance                 | 1                            |
| Prohibition                  | 1                            |
| Workers Party                | 1                            |
| American Term Limits         | 1                            |
| New World Council            | 0                            |
| Timesizing Not Down          | 0                            |

 $As\ of\ July\ 1,\ 2021\ Source:\ City\ of\ Worcester\ Elections\ Division.$ 

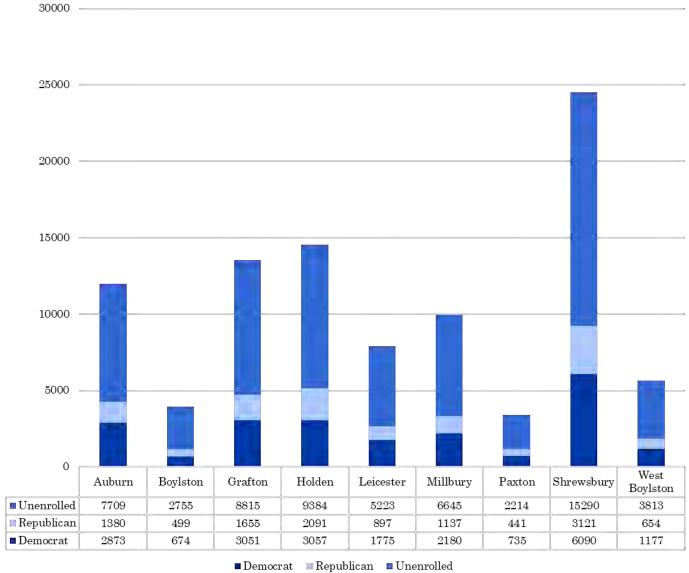
As of July 2021, there were 103,063 registered voters in the City of Worcester. 55% of voters were not enrolled in a political party, 36% of voters registered as Democrats, and 7.3% of voters registered as Republicans. Since 2010, the number of unenrolled voters has increased by 35%, the number of Democratic voters has decreased by 6.9%, and the number of Republicans has decreased by 1.3%.

Worcester: Voter Turnout Percentage by Precinct, November 3, 2020 Election



Source: Worcester Election Commission

#### Greater Worcester: Party Affiliation & Registration, as of February 2021



 $Source: Of fice\ of\ the\ Secretary\ of\ the\ Commonwealth\ of\ Massachusetts.$ 

#### **Tax Classification**

The City of Worcester taxes property based on the following classifications: residential, commercial, industrial, and personal. Property that is owned by nonprofit institutions, as determined by Massachusetts General Law 156B, are exempt from paying property taxes as long as the property is fulfilling the non-profit mission of the organization.

**Residential** property is property used for human habitation and includes accessory land or buildings that are exclusively used by the residents of the property or their guests. **Commercial** property is used for business purposes including but not limited to commercial, retail, trade, service, recreational, agricultural, artistic, sporting, fraternal, governmental, educational, medical or religious purposes. **Industrial** property includes property used for manufacturing, milling, converting, producing, processing, extracting, or fabricating materials to create commercial products or materials. **Personal** property is trade stock, machinery used for business, and all furnishings and effects not kept at an individual's residence.

| Туре  | Fiscal Year 2021 |
|---|------------------|
| Residential                                   | \$16.28          |
| Commercial/Industrial/Personal Property (CIP) | \$36.20          |

<sup>\*</sup> Rates are per \$1,000 of value. Source: City of Worcester.

#### Tax Shift

The City of Worcester has a dual tax rate, which assesses residential and commercial/industrial/personal (CIP) property at different rates. Under Massachusetts law, communities are limited in their ability to shift the tax burden among classes to ensure that the burden is not shifted solely onto one side. A single tax rate is represented by a factor of 1.

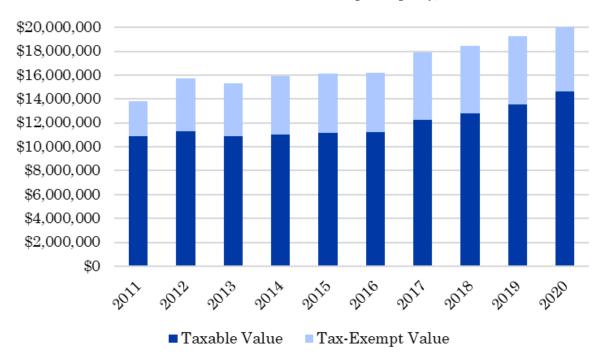
| Worcester: Tax Shift, FY21           |                                |                              |           |
|--------------------------------------|--------------------------------|------------------------------|-----------|
| Lowest Residential<br>Factor Allowed | Residential Factor<br>Selected | Maximum CIP Shift<br>Allowed | CIP Shift |
| 0.7732                               | 0.7787                         | 1.75                         | 1.73      |

Source: City of Worcester Assessor's Office.

| Worcester: Tax Value of Property, FY21      |                 |                  |  |
|---|-----------------|------------------|--|
| Tax Status                                  | Estimated Value | Percent of Total |  |
| Total Taxable and Tax-Exempt Property Value | \$20,551,376    | 100.0%           |  |
| Taxable Property Values                     | \$14,646,165    | 71.3%            |  |
| Tax-Exempt Property Values                  | \$5,905,211     | 28.7%            |  |
| Class                                       |                 |                  |  |
| Residential                                 | \$10,948,970    | 53.3%            |  |
| Commercial/Industrial/Personal Property     | \$3,697,195     | 18.0%            |  |

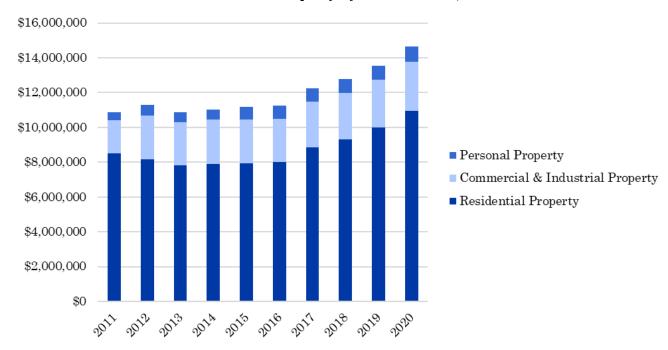
Source: City of Worcester Assessor's Office.

#### Worcester: Assessed Value of Taxable & Tax-Exempt Property, 2011-2020



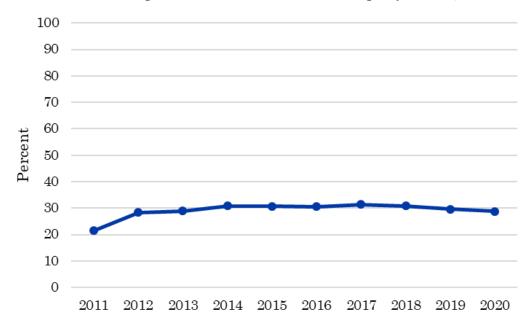
Source: City of Worcester Comprehensive Annual Financial Report, 2020.

#### Worcester: Assessed Value of Taxable Property by Classification, 2011-2020



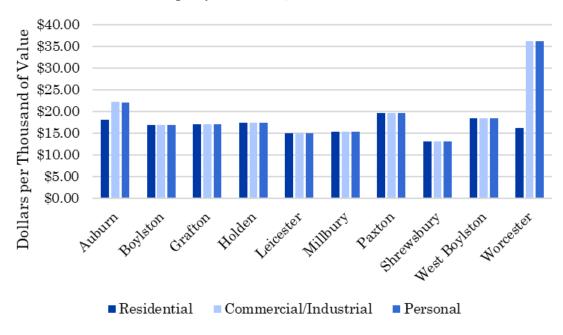
Source: City of Worcester Comprehensive Annual Financial Report, 2020.

#### Worcester: Tax-Exempt Value as Percent of Total Property Values, 2011-2020



Source: City of Worcester Comprehensive Annual Financial Report, 2020.

#### Greater Worcester: Property Tax Rates, FY21



 $Source: Massachusetts\ Department\ of\ Revenue.$ 

In Greater Worcester, only the City of Worcester and the Town of Auburn tax commercial and industrial properties at a higher rate than residential properties. Auburn has voted to decrease the gap between the two rates over the last few years. Additionally, Auburn is the only municipality in Greater Worcester that taxes Personal Property and Commercial/Industrial Property at different rates.

| Worcester: Principal Taxpayers, FY20                   |                       |                       |                         |                        |
|--|-----------------------|-----------------------|-------------------------|------------------------|
| <u>Taxpayer</u>  | Type of<br>Business   | Assessed<br>Valuation | Fiscal 2020<br>Tax Bill | Percent of Tax<br>Levy |
| Massachusetts Electric Co.                             | Electric Utility      | \$372,860             | \$13,110                | 4.2%                   |
| NSTAR Gas Co.  | Gas Utility           | \$218,584             | \$7,685                 | 2.4%                   |
| VHS Acquisition<br>Subsidiary (St Vincent<br>Hospital) | Medical Care          | \$144,121             | \$5,067                 | 1.6%                   |
| New England Power<br>Company                           | Electric Utility      | \$70,770              | \$2,488                 | 0.8%                   |
| V3B SA LLC (Lincoln<br>Plaza)                          | Shopping Plaza        | \$65,361              | \$2,298                 | 0.7%                   |
| Worcester TC LLC (Abbvie)                              | Biotechnology<br>Park | \$64,291              | \$2,261                 | 0.7%                   |
| Hanover Insurance Group                                | Insurance             | \$62,161              | \$2,186                 | 0.7%                   |
| Front Street Associates<br>LLC                         | Real Estate           | \$46,103              | \$1,621                 | 0.5%                   |
| Verizon New England                                    | Communications        | \$41,981              | \$1,476                 | 0.5%                   |
| RK Worcester Crossing<br>LLC                           | Real Estate           | \$40,281              | \$1,416                 | 0.5%                   |

 $<sup>*</sup>Amounts\ expressed\ in\ thousands.$ 

Source: City of Worcester Comprehensive Annual Financial Report, June 30, 2020.

#### **Unfunded Liabilities**

Upon retirement, Massachusetts state and municipal employees are eligible for pension and other post-employment benefits (OPEB), such as health care. Each year, Massachusetts governmental entities must determine current costs (pension and benefits provided to existing retirees) and future costs (pension and benefits owed upon retirement to current employees, as determined by actuaries) to determine total liability.

The City of Worcester, like most municipalities, has struggled with outstanding pension and OPEB liability. In 1992, the Commonwealth of Massachusetts offered grant funding to cities and towns that committed to a schedule to eliminate unfunded pension liability. The City of Worcester accepted the offer, committing itself to full pension funding by 2028. In light of the financial downturn, in 2010 the Commonwealth offered cities and towns a waiver on the original plans, which allowed Worcester to extend its schedule to June 30, 2032.

| Worcester: Pension Liability, FY20  |                 |
|-------------------------------------|-----------------|
| Total Pension Liability             | \$1,554,774,408 |
| Funded Portion of Pension Liability | \$1,054,097,622 |
| Funded Pension Obligation           | 67.8%           |

Source: City of Worcester Comprehensive Annual Financial Report, June 30, 2020

While pension liabilities must be forward-funded, Massachusetts does not mandate that municipalities address OPEB liabilities. Under the City's Seven-Point Plan, Worcester contributes 30% of "free cash"—the surplus remaining after the end of the fiscal year—to be deposited into the OPEB Trust. If "free cash" is not available, no funds are deposited. As a result, Worcester's outstanding liability increases annually and is projected to exceed \$2.5 billion within the next 30 years.

| Worcester: Other Post-Employment Benefit Liability |                 |  |
|--|-----------------|--|
| Total OPEB Liability                               | \$1,046,833,893 |  |
| Funded Portion of OPEB Liability                   | \$20,505,624    |  |
| Funded OPEB Obligation                             | 2.0%            |  |

Source: City of Worcester, Administration & Finance

| Worcester: Fund Balance, FY20      |               |
|------------------------------------|---------------|
| Fund Balance - FY20                | \$53,225,915  |
| Change in Fund Balance - FY19-FY20 | -\$12,175,329 |
| Fund Balance as a % of FY20 Budget | 7.4%          |

<sup>\*</sup>The City's fund balance is the difference between assets and liabilities in the general fund. Source: City of Worcester Comprehensive Annual Financial Report, 2020.

#### **Bond Rating**

In order to borrow money, municipalities issue bonds that are purchased by investors for a guaranteed return over time. Bond ratings serve as third-party evaluations of a bond issuer's ability to repay the bond according to the terms. Three primary rating agencies—Fitch Ratings, Moody's Investors Service, and Standard & Poor's Rating Service—evaluate most municipal bonds. Bonds are given ratings ranging from a high of "AAA" or "Aaa" to a low of "C" or "D". Worcester's ratings indicate attractive, high grade bonds that are considered at low risk of default.

| Rating Agency                    | Rating |
|----------------------------------|--------|
| Fitch Ratings                    | AA     |
| Moody's Investors Service        | Aa3    |
| Standard & Poor's Rating Service | AA-    |

Source: City of Worcester Comprehensive Annual Financial Report, 2020

| Worcester: Public Debt, 2020* (in thousands) |           |  |
|--|-----------|--|
| Total Outstanding Long-Term Debt             | \$733,262 |  |
| Bond Anticipation Notes as of 6/30/20        | \$125,903 |  |
| Bonded Debt per Capita                       | \$3,987   |  |
| Bonded Debt as a % of Assessed Valuation     | 5.05%     |  |

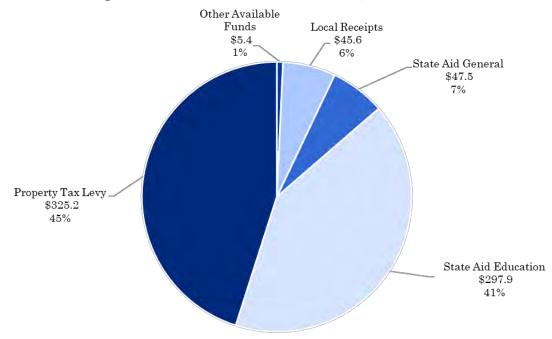
<sup>\*</sup>A portion of the long-term debt is supported by fees from water and sewer usage, public parking garages, and DCU Center operating revenue. Debt related to district improvement financing (DIF) capital projects for CitySquare and the DCU Center are supported from new revenue sources generated within or for the designated geographic areas.

Source: City of Worcester. Comprehensive Annual Financial Report, 2020

| Greater Worcester: FY21 Budgets |  |                     |                                   |                  |                |                                       |
|---------------------------------|--|---------------------|-----------------------------------|------------------|----------------|---------------------------------------|
|                                 | Total City<br>Budget<br>(including<br>schools) | Education<br>Budget | Education<br>% of Total<br>Budget | Police<br>Budget | Fire<br>Budget | Police & Fire<br>% of Total<br>Budget |
| Auburn                          | \$71,471,592                                   | \$28,637,417        | 40.07%                            | \$5,127,481      | \$4,112,123    | 12.93%                                |
| Boylston                        | \$17,486,536                                   | \$10,676,162        | 61.05%                            | \$1,282,648      | \$493,829      | 10.16%                                |
| Grafton                         | \$64,046,257                                   | \$37,926,369        | 59.22%                            | \$2,335,744      | \$748,405      | 4.82%                                 |
| Holden                          | \$55,369,669                                   | \$32,671,385        | 59.01%                            | \$2,522,369      | \$2,283,429    | 8.68%                                 |
| Leicester                       | \$29,997,505                                   | \$17,174,399        | 57.25%                            | \$2,033,475      | \$315,398      | 7.83%                                 |
| Millbury                        | \$47,031,414                                   | \$24,228,705        | 51.52%                            | \$2,568,047      | \$799,474      | 7.16%                                 |
| Paxton                          | \$16,172,589                                   | \$7,099,612         | 43.90%                            | \$1,101,924      | \$439,741      | 9.53%                                 |
| Shrewsbury                      | \$127,245,774                                  | \$67,668,322        | 53.18%                            | \$5,645,811      | \$3,977,945    | 7.56%                                 |
| West Boylston                   | \$26,303,635                                   | \$12,645,537        | 48.08%                            | \$1,707,722      | \$940,571      | 10.07%                                |
| Worcester                       | \$721,821,171                                  | \$421,322,217       | 58.37%                            | \$52,766,614     | \$41,261,167   | 13.03%                                |

 $Sources: Individual\ Town\ Budgets.$ 

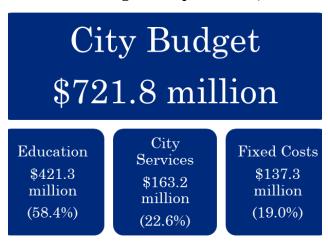
#### Worcester: Budgeted Revenues in Millions of Dollars, FY21



Source: City of Worcester.

The City's final FY21 budget was \$721.8 million. City leadership has discretion over only a small part of the City's expenditures. A significant portion of the City's annual budget is fixed obligations to education, pensions, and debt service.

Worcester: Budgeted Expenditures, FY21



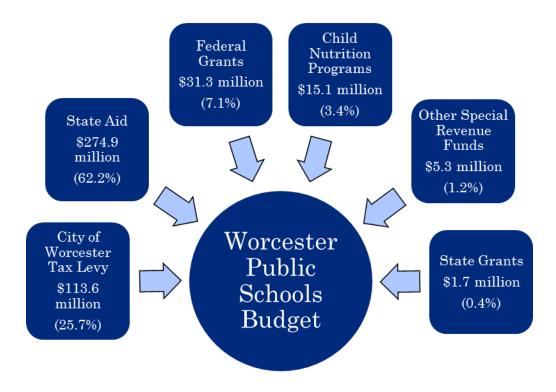
The City of Worcester is heavily dependent on local property tax revenues and state aid for education. State education funding is established by the Commonwealth's Chapter 70 formula, which provides education subsidies to cities and towns using standardized criteria including the characteristics of local school-age populations and municipal finances. In 2015, the Commonwealth's Foundation Budget Review Commission called for changes to the formula.

In 2019, the Massachusetts Legislature passed the Student Opportunity Act which provided the first substantial update to the education formula since 1993. Many districts, particularly Gateway Cities, are receiving a substantial funding increase for public schools. For example, the Worcester Public Schools should receive an estimated \$90 million over seven fiscal years.

Source: City of Worcester.

The Worcester Public Schools allocation within the City budget is augmented by available Federal, State, and other outside grants.

#### Worcester Public Schools: Budgeted Revenues, FY21



Sources: City of Worcester & Worcester Public Schools Fiscal 2021 Budgets.

#### Worcester Public Schools: Budgeted Expenditures, FY21

## Worcester Public Schools \$441.9 million

Fringe Supplies & Equipment Salaries Overtime Benefits Services \$284.5 \$2.2 \$0.7 \$80.6 \$74.0 million million million million million (0.1%)(64.4%)(0.5%)(16.7%)(18.2%)

Sources: City of Worcester & Worcester Public Schools Fiscal 2021 Budgets.

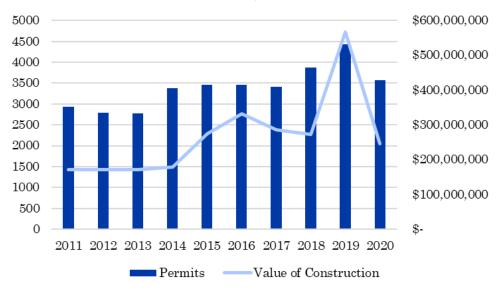
| Worcester: Budgeted Employee               | Counts, FY21               |
|--|----------------------------|
| Positions                                  | # of Budgeted<br>Employees |
| Legislative Offices                        |                            |
| City Council                               | 12                         |
| Mayor's Office                             | 2                          |
| City Clerk                                 | 10                         |
| Election Commission                        | 10                         |
| Auditing                                   | 8                          |
| City Manager's Office                      |                            |
| City Manager's Office                      | 14                         |
| Elder Affairs                              | 9                          |
| Public Library                             | 93                         |
| Dept. of Economic Development              |                            |
| Economic Development                       | 39                         |
| MassHire Central Region Workforce<br>Board | 10                         |
| MassHire Central Career Center             | 35                         |
| Cable Services                             | 4                          |
| Health and Human Services                  | 19                         |
| Public Health                              | 27                         |
| Human Resources                            | 17                         |
| Law Department                             | 16                         |
| Police Department                          | 526                        |
| Fire Department                            | 422                        |
| Emergency Communications                   | 69                         |
| Dept. of Inspectional Services             | 63                         |
| Worcester Public Schools                   | 4589                       |
| Public Works and Parks                     |                            |
| Golf                                       | 2                          |
| Public Works                               | 201                        |
| Parks, Recreation, and Hope Cemetery       | 58                         |
| Enterprise: Sewer Division                 | 70                         |
| Enterprise: Water Division                 | 140                        |
| Administration & Finance                   | 11                         |
| Treasury                                   | 27                         |
| Purchasing                                 | 3                          |
| Assessing                                  | 10                         |
| Technical Services                         | 34                         |
| City Energy and Asset<br>Management        | 17                         |
| TOTAL: CITY ONLY                           | 1,978                      |
| TOTAL: CITY & WPS                          | 6,567                      |

Each year, as part of the annual budget process, the City Council (and the School Committee in the case of the Worcester Public Schools) approves staff positions within City departments. Authorized positions are filled at the discretion of the City or WPS Administration and can be full-time or part-time. While 6,567 positions are budgeted, it is possible that not all of these positions will be filled during the fiscal year or that some of these positions are filled with part-time employees.

| Worcester: Budgeted Employee Counts, FY21 |                            |  |  |  |
|---|----------------------------|--|--|--|
| Positions                                 | # of Budgeted<br>Employees |  |  |  |
| District Administrators                   | 27                         |  |  |  |
| School Administrators                     | 88                         |  |  |  |
| Teachers                                  | 2431                       |  |  |  |
| Instructional Assistants                  | 644                        |  |  |  |
| Teacher Substitutes                       | 105                        |  |  |  |
| Crossing Guards                           | 109                        |  |  |  |
| Educational Support                       | 112                        |  |  |  |
| Custodial Services                        | 154                        |  |  |  |
| Maintenance Services                      | 31                         |  |  |  |
| Full Year Clerical                        | 68                         |  |  |  |
| School Year Clerical                      | 75                         |  |  |  |
| School Nurses                             | 98                         |  |  |  |
| District Support                          | 56                         |  |  |  |
| Student Transportation                    | 113                        |  |  |  |
| Child Nutrition                           | 312                        |  |  |  |
| Head Start                                | 166                        |  |  |  |
| TOTAL: WPS ONLY                           | 4,589                      |  |  |  |

 $Sources: {\it City of Worcester, Worcester Public Schools}$ 

#### Worcester: Real Estate Investment, 2010-2020



Source: City of Worcester Executive Office of Economic Development.

| Worcester: Water and Sewer Rates, 2021 |        |        |        |        |        |        |        |        |
|--|--------|--------|--------|--------|--------|--------|--------|--------|
|  | FY14   | FY15   | FY16   | FY17   | FY18   | FY19   | FY20   | FY21   |
| Water<br>Rates                         | \$3.51 | \$3.54 | \$3.60 | \$3.60 | \$3.67 | \$3.67 | \$3.67 | \$3.67 |
| Sewer<br>Rates                         | \$5.94 | \$6.29 | \$6.62 | \$6.92 | \$7.08 | \$7.43 | \$7.80 | \$8.15 |

Source: City of Worcester Department of Public Works & Parks. \*Rates are per 100 cubic feet of usage. Sewerage use is based on 80% of water usage.

| Worcester: Public Library System, 2020                                 |         |  |  |
|--|---------|--|--|
| # of Independent Branches  | 3       |  |  |
| # of School-Based Branches   | 4       |  |  |
| # of Mobile Libraries  | 2       |  |  |
| Print Holdings (including periodicals)                                 | 569,323 |  |  |
| Total Circulation  | 226,991 |  |  |
| Total Number of Visits During Public<br>Hours                          | 29,485  |  |  |
| Total Number of Students at School<br>based branches during class time | 11,612  |  |  |

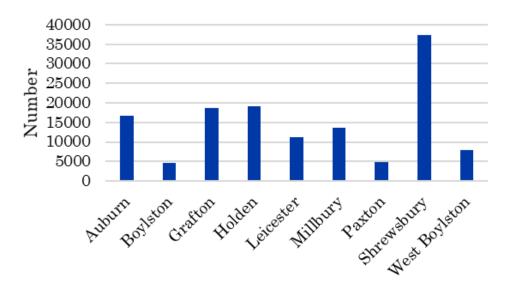
 $Source: Worcester\ Public\ Library.$ 

| Worcester: Parks and Recreation, 2020 |         |  |  |
|---------------------------------------|---------|--|--|
| Parks                                 | 61      |  |  |
| Dog Parks                             | 3       |  |  |
| Playgrounds                           | 37      |  |  |
| Fields for Sports                     | 67      |  |  |
| Swimming Beach, Pool, Spray Parks     | 7       |  |  |
| Total Park Acreage                    | 1391.21 |  |  |
| % of Total Acreage in City            | 5.82%   |  |  |
| State Parks                           | 2       |  |  |
| State Pools and Beaches               | 4       |  |  |
|                                       |         |  |  |

Sources: City of Worcester Department of Public Works & Parks.

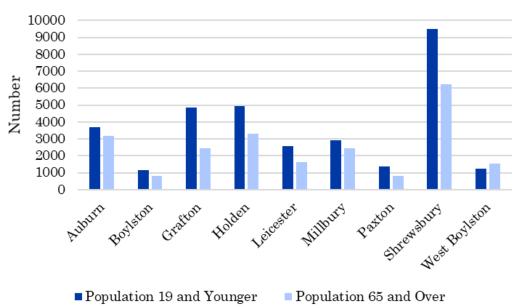
# Demographics & Economy

#### **Greater Worcester: Population, 2019**



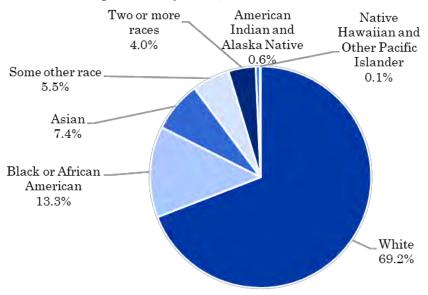
Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

### Greater Worcester: Population 19 Years of Age or Under and Population 65 Years of Age or Over, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

#### Worcester: Population by Race, 2019

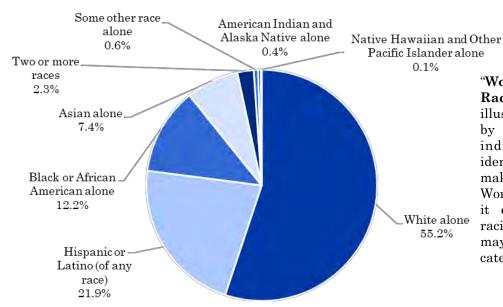


Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

The U.S. Census Bureau tallies five categories of race: "American Indian or Alaska Native," "Asian," "Black or African American," "Native Hawaiian or Other Pacific Islander," and "White." Hispanic origin is defined as ethnicity, rather than race, and persons defined as Hispanic or Latino can be of any race.

"Worcester Population by Race, 2019" illustrates Worcester's racial composition according to the Census Bureau's five racial categories. People of Hispanic origin fall into any one of the five categories.

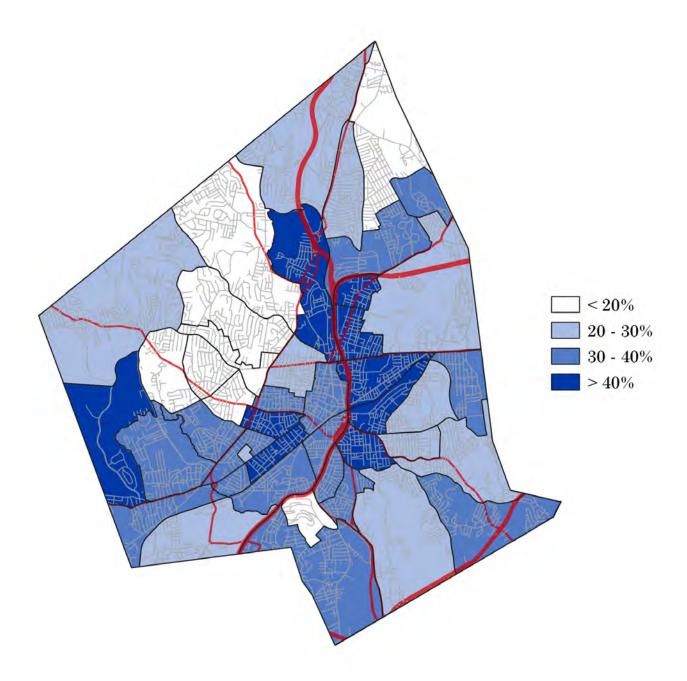
#### Worcester: Population by Race & Ethnicity, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

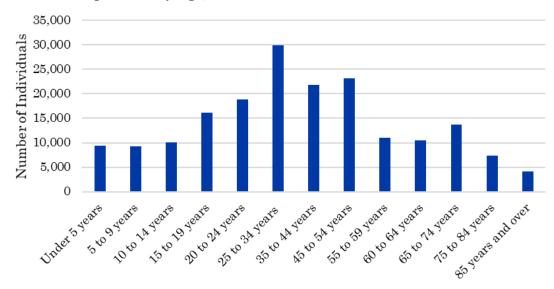
"Worcester **Population** bv Race & Ethnicity, 2019" illustrates Worcester's population by both race and ethnicity. It indicates that people who identify as Hispanic or Latino make up approximately 22% of Worcester's population, however it does not account for their racial composition and therefore may undercount certain racial categories.

#### Worcester: Percent Non-White Population, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

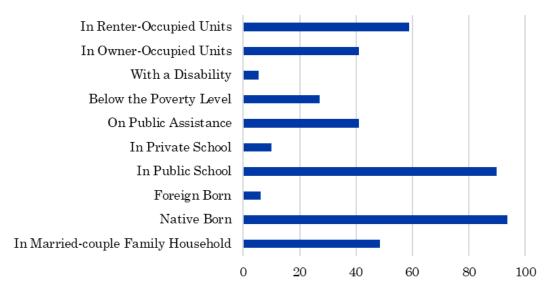
#### Worcester: Population by Age, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

According to the U.S. Census Bureau, the median age of Worcester residents is 34.7 years old. The median age of Massachusetts is 39.5 and the median age of the United States is 38.1 years old.

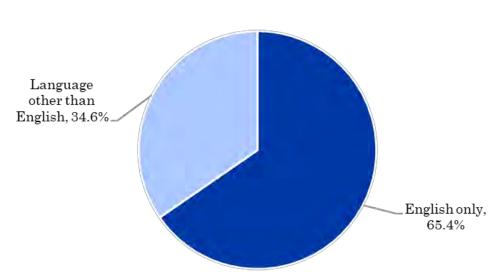
#### Worcester: Characteristics of the Under-18 Population by Percent, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

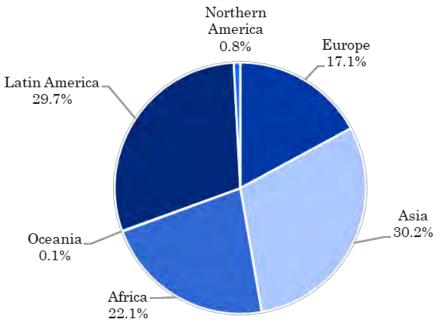
#### Worcester: Language Spoken At Home, 2019\*

In 2019, 65% of the Worcester population spoke only English. Of other languages spoken by Worcester residents, 15.5% spoke Spanish, 8.6% spoke Other Indo-European languages, and 4.8%spoke Asian and Pacific Island languages, and 5.0%spoke another language. According to the Worcester Public Schools, more than 74 languages are spoken by children in the school system.



<sup>\*</sup>For population 5 years and older. Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

#### Worcester: Region of Origin of Foreign Born Residents, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

Approximately one in five residents of Worcester was born outside the United States, with 30.2% of those residents originating in Asia, followed closely by Latin America with 29.7%.

| Worcester: Foreign Born Residents, 2019 |                                     |                                |  |  |
|---|-------------------------------------|--------------------------------|--|--|
| Total Foreign Born                      | Foreign Born<br>Naturalized Citizen | Foreign Born<br>Not US Citizen |  |  |
| 38,606                                  | $20,\!152$                          | 18,454                         |  |  |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

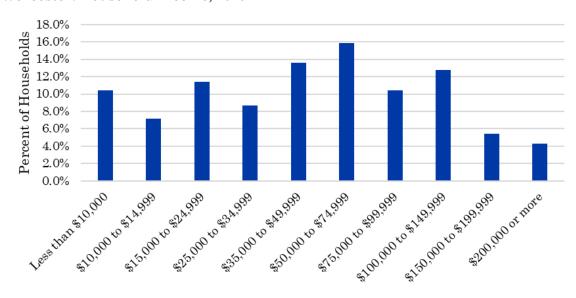
| Worcester: Number of Residents from the Top 10 Countries of Origin, 2011 and 2019 |        |  |        |  |
|---|--------|--|--------|--|
|   | 2011   |  | 2019   |  |
| Vietnam   | 3,506  | Vietnam                                  | 4,341  |  |
| Brazil  | 3,461  | Ghana                                    | 3,645  |  |
| Ghana   | 3,358  | Dominican Republic                       | 2,927  |  |
| Dominican Republic  | 2,705  | Brazil                                   | 2,535  |  |
| Albania   | 2,115  | Albania                                  | 2,121  |  |
| El Salvador   | 1,724  | China, excluding Hong<br>Kong and Taiwan | 1,567  |  |
| China, excluding Tai-<br>wan and Hong Kong  | 1,341  | Kenya                                    | 1,235  |  |
| Poland  | 1,137  | El Salvador                              | 1,192  |  |
| Kenya   | 905    | India                                    | 1,090  |  |
| India   | 694    | Iraq                                     | 1,019  |  |
| Total   | 20,946 | Total                                    | 21,672 |  |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Worcester: Households, 2019       |          |  |  |
|-----------------------------------|----------|--|--|
| Total # of Households             | 71,595   |  |  |
| Family Households                 | 52.8%    |  |  |
| Non-Family Households             | 47.2%    |  |  |
| Households with Children under 18 | 23.3%    |  |  |
| Average Family Size               | 3.21     |  |  |
| Average Household Size            | 2.38     |  |  |
| Owner-occupied                    | 41.3%    |  |  |
| Housing Renter-occupied           | 58.7%    |  |  |
| Median Household Income           | \$48,139 |  |  |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

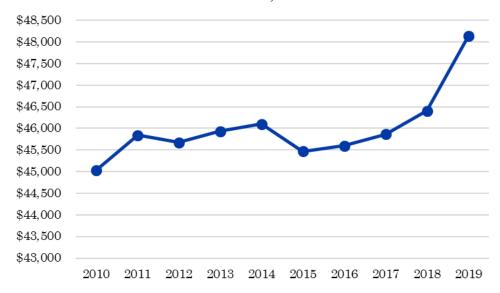
#### Worcester: Household Income, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

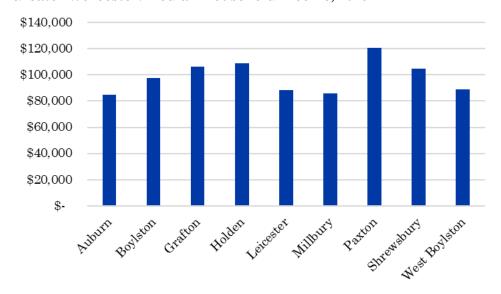
"Median Household Income" is the income that has an equal number of households above and below that income level. According to the U.S. Census Bureau, the median household income in Worcester is \$48,139, the median household income of Massachusetts is \$81,215, and the median household income of the United States is \$62,843. According to the U.S. Department of Housing and Urban Development, the Worcester Area Median Family Income (which includes Worcester and surrounding towns) is \$98,800.

#### Worcester: Median Household Income, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

#### Greater Worcester: Median Household Income, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

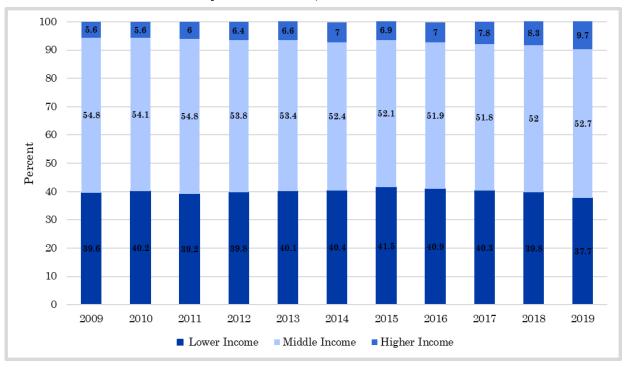
#### Worcester's Middle Income\*

The Pew Research Center defines middle income, or middle class, as households between 67% to 200% of the state median income. In Massachusetts, with a median household income of \$81,215, a middle class household income would range from \$54,414 to \$162,430. The Census Bureau does not divide income groups into lower, middle, and upper income categories and its household income categories do not allow for exact determinations. However, the chart below uses the closest categories to approximate The Pew Research Center's definition of middle income for Worcester. In 2019, approximately 53% of Worcester households were in the middle income range, 37.7% of Worcester households were in the lower income range, and 9.7% of Worcester households were in the upper income range.

Income Ranges

Lower Income: \$0—\$34,999 Middle Income: \$35,000—\$149,999 Higher Income: \$150,000+

#### Worcester: % of Households by Income Level, 2009 - 2019



Sources: U.S. Census Bureau, 2018 5-Year American Community Surveys.

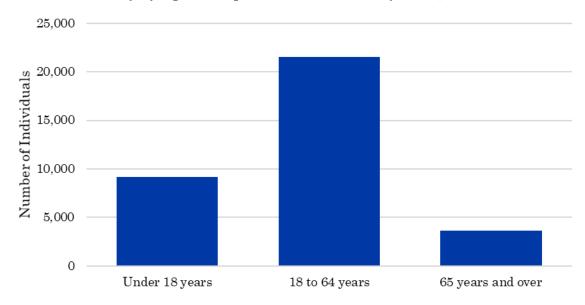
#### \*According to Pew Research Center:

"Middle income or middle class? The terms "middle income" and "middle class" are often used interchangeably. This is especially true among economists who typically define the middle class in terms of income or consumption. But being middle class can connote more than income, be it a college education, white-collar work, economic security, owning a home, or having certain social and political values. Class could also be a state of mind, that is, it could be a matter of self-identification (Pew Research Center, 2008, 2012). The interplay among these many factors is examined in studies by Hout (2007) and Savage et al. (2013), among others."

Source: Pew Research Center, Social and Demographic Trends, http://www.pewsocialtrends.org/2015/12/09/the-american-middle-class-is-losing-ground/, Accessed March 2016.

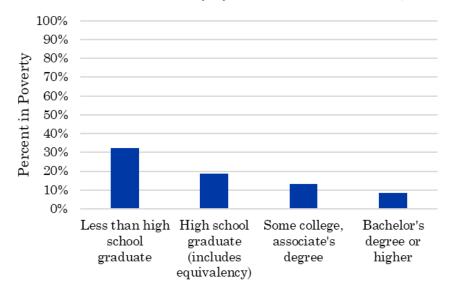
According to the U.S. Census Bureau, 20.0% of Worcester's population is below the poverty level, while 10.3% of the Massachusetts population and 13.4% of the United States population is below the poverty level. The weighted average poverty threshold for a family of four in 2019 is \$26,500. Poverty is defined using pre-tax income.

#### Worcester: Poverty by Age for Population Below Poverty Level, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

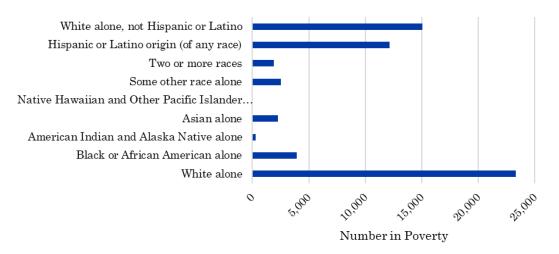
#### Worcester: Percent in Poverty by Educational Attainment, 2019\*



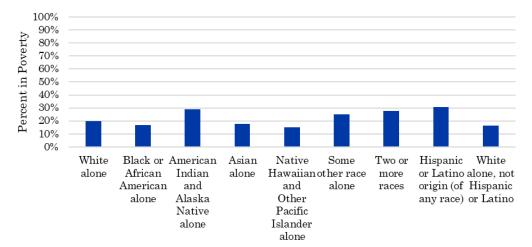
<sup>\*</sup>For population 25 years old and over.

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

### Worcester: Number in Poverty by Race, 2019

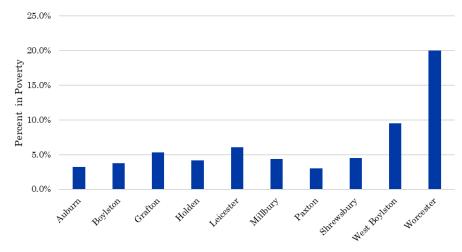


## Worcester: Percent in Poverty, 2019



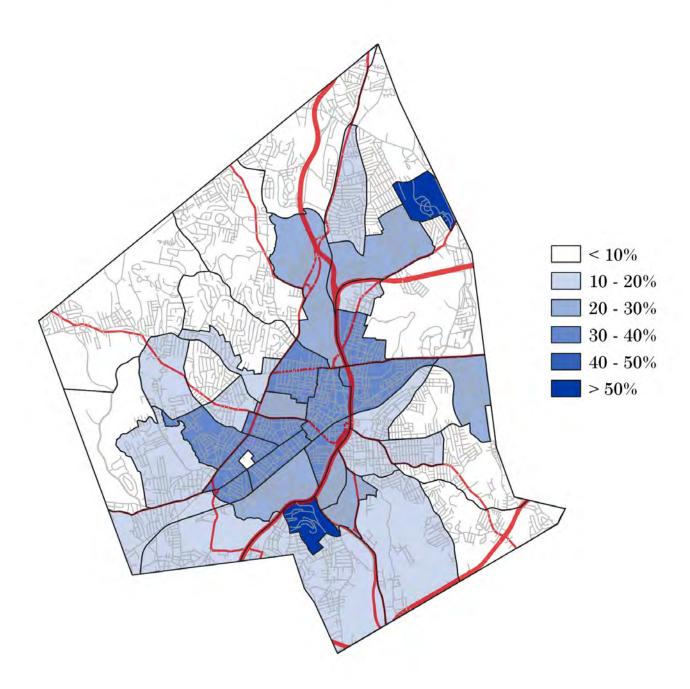
While the highest number of Worcester residents in poverty are White, people of Hispanic or Latino origin are more likely in all poverty than racial other and ethnic categories.

## Greater Worcester: Percent in Poverty, 2019



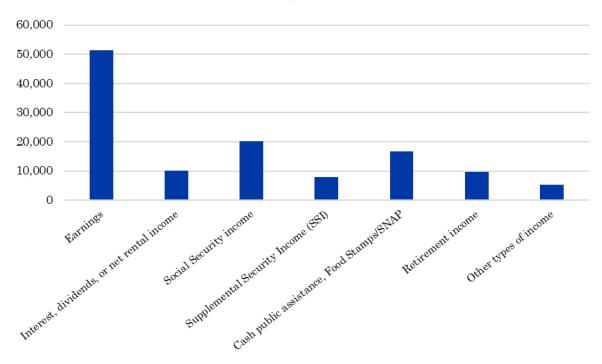
Source for all charts on this page: U.S. Census Bureau, 2019 5-Year American Community Survey.

## Worcester: Percent of Residents Below Poverty Level, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

## Worcester: Sources of Household Income, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

In 2019, the majority of Worcester's households derive some part of their income through earnings. Other income sources included Social Security and Cash public Assistance, Food Stamps/SNAP (Supplemental Nutrition Assistance Program) benefits.

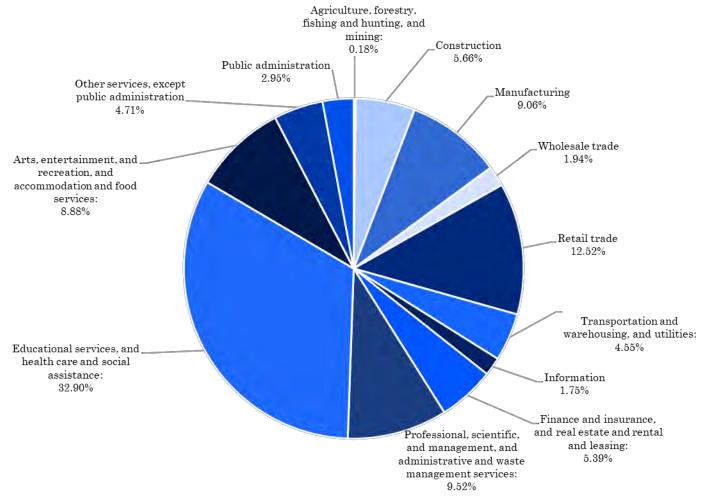
| Worcester Economic Index, 2020 |                          |  |  |  |
|--------------------------------|--------------------------|--|--|--|
| Month                          | Worcester Economic Index |  |  |  |
| January                        | 119.4                    |  |  |  |
| February                       | 119.3                    |  |  |  |
| March                          | 119.1                    |  |  |  |
| April                          | N/A                      |  |  |  |
| May                            | N/A                      |  |  |  |
| June                           | N/A                      |  |  |  |
| July                           | N/A                      |  |  |  |
| August                         | N/A                      |  |  |  |
| September                      | N/A                      |  |  |  |
| October                        | N/A                      |  |  |  |
| November                       | N/A                      |  |  |  |
| December                       | N/A                      |  |  |  |

Source: Thomas White, Assumption University.

The quarterly Worcester Economic Indicators Report, developed by Thomas White, Ph.D. Professor in the Department of Economics, Finance and International Business at Assumption University, typically measures the health of the City of Worcester's economy. This year, due to COVID-19, impacts on the economy were more drastic than in previous years. As the formula was built to measure incremental change, it is not an appropriate economic measure for 2020 so numbers from April through December are not available.

The base year is January 2001 (January 2001 = 100).

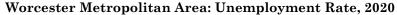
## Worcester: Employment by Industry, 2019

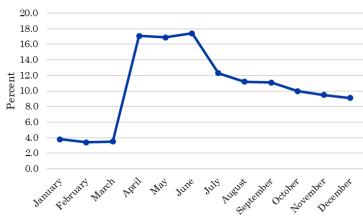


Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Worcester: Employment &   | Earnings by            | Industry, 2        | 2019            |                   |                                |                                     |  |
|---|------------------------|--------------------|-----------------|-------------------|--------------------------------|-------------------------------------|--|
| Industry  | Number of<br>Employees | Median<br>Earnings | Percent<br>Male | Percent<br>Female | Median<br>Earnings<br>for Male | Median<br>Earnings<br>for<br>Female | Female<br>Earnings<br>as a<br>Percent<br>of Male |
| Agriculture, forestry, fishing and hunting, and mining  | 155                    | \$6,477            | 46.5%           | 53.5%             | 30,500                         | 2,500                               | -  |
| Construction  | 4,961                  | \$47,408           | 91.1%           | 8.9%              | 47,774                         | 41,647                              | 87.20%   |
| Manufacturing   | 7,950                  | \$44,336           | 69.9%           | 30.1%             | 50,093                         | 36,310                              | 72.50%   |
| Wholesale trade   | 1,701                  | \$42,367           | 68.6%           | 31.4%             | 43,750                         | 37,500                              | 85.70%   |
| Retail trade  | 10,979                 | \$26,386           | 55.9%           | 44.1%             | 29,111                         | 22,886                              | 78.60%   |
| Transportation and warehousing, and utilities   | 3,995                  | \$36,134           | 79.4%           | 20.6%             | 43,997                         | 16,975                              | 38.60%   |
| Information   | 1,533                  | \$45,691           | 52.7%           | 47.3%             | 60,093                         | 34,778                              | 57.90%   |
| Finance and insurance, and real estate and rental and leasing                                       | 4,729                  | \$51,397           | 44.7%           | 55.3%             | 53,187                         | 48,673                              | 91.50%   |
| Professional, scientific, and<br>management, and<br>administrative and waste<br>management services | 8,350                  | \$43,131           | 62.2%           | 37.8%             | 44,472                         | 40,316                              | 90.70%   |
| Educational services, and health care and social assistance   | 28,861                 | \$37,011           | 32.9%           | 67.1%             | 41,563                         | 34,946                              | 84.10%   |
| Arts, entertainment, and recreation, and accommodation and food services                            | 7,791                  | \$18,295           | 46.2%           | 53.8%             | 22,983                         | 15,495                              | 67.40%   |
| Other services, except public administration  | 4,130                  | \$27,095           | 35.7%           | 64.3%             | 33,984                         | 24,358                              | 71.70%   |
| Public administration   | 2,587                  | \$57,662           | 56.6%           | 43.4%             | 64,399                         | 54,167                              | 84.10%   |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.



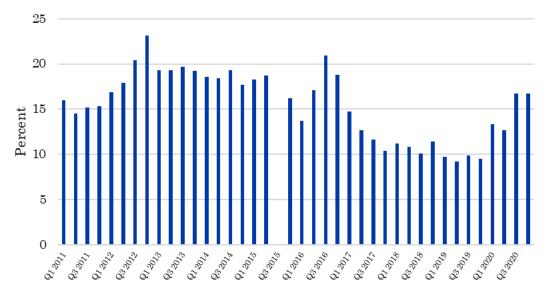


Source: Bureau of Labor Statistics.

| Worcester: Office and R&D Space, 2020* |               |                |               |                |  |  |
|--|---------------|----------------|---------------|----------------|--|--|
|  | First Quarter | Second Quarter | Third Quarter | Fourth Quarter |  |  |
| Square Feet (SF) Supply                | 2,891,924     | 2,891,924      | 2,891,924     | 2,891,924      |  |  |
| Direct SF Available                    | 335,414       | 340,248        | 382,782       | 382,782        |  |  |
| Sublease SF Available                  | 49,271        | 28,000         | 100,000       | 100,000        |  |  |
| Vacancy Rate%                          | 13.30%        | 12.70%         | 16.70%        | 16.70%         |  |  |
| Current Absorption                     | 111,189       | 16,437         | 114,534       | -              |  |  |
| YTD Absorption                         | 111,189       | 94,752         | 209,286       | 209,286        |  |  |

Source: Based on a survey of select properties by Colliers International.

## Worcester: Quarterly Office & R&D Vacancy Rate, 2011-2020



Colliers International completes a survey of office vacancies for Greater Boston that includes select buildings in Worcester. Colliers did not complete a market survey in the 3rd Quarter of 2015.

Source: Based on a survey of select properties by Colliers International.

| Worcester: Hotels, 2020         |                    |  |  |  |
|---------------------------------|--------------------|--|--|--|
|                                 | Number of<br>Rooms |  |  |  |
| AC Hotel by Marriott            | 170                |  |  |  |
| Beechwood Hotel                 | 73                 |  |  |  |
| Courtyard by Marriott Worcester | 134                |  |  |  |
| Hampton Inn & Suites Worcester  | 100                |  |  |  |
| Hilton Garden Inn Worcester     | 199                |  |  |  |
| Holiday Inn Express Worcester   | 96                 |  |  |  |
| Homewood Suites                 | 118                |  |  |  |
| Quality Inn & Suites            | 114                |  |  |  |
| Residence Inn by Marriott       | 129                |  |  |  |
| Total Hotel Rooms               | 1,133              |  |  |  |

Source: Discover Central Massachusetts.

| Worcester: Hotel Market, 2020 |          |  |  |  |
|-------------------------------|----------|--|--|--|
| Occupancy                     | 42.5%    |  |  |  |
| Average Daily Rate (ADR)      | \$108.35 |  |  |  |
| Revenue per Available Room    | \$46.06  |  |  |  |

Source: Discover Central Massachusetts.

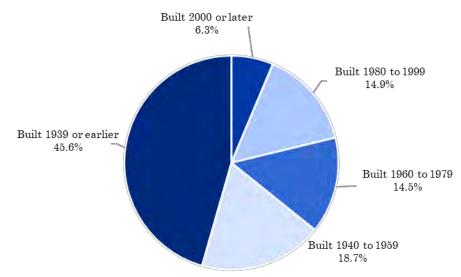
| Worcester County: Hotel Market, 2020 |                       |  |  |  |
|--------------------------------------|-----------------------|--|--|--|
| Occupancy                            | 41.6%                 |  |  |  |
| Supply                               | 2,188,999 Room Nights |  |  |  |
| Demand                               | 910,329 Room Nights   |  |  |  |
| Average Daily Rate (ADR)             | \$93.83               |  |  |  |
| Revenue per Available Room           | \$39.02               |  |  |  |

 $Source: Discover\ Central\ Massachusetts.$ 

| Worcester: Housing Units, 2019         |        |  |  |  |
|--|--------|--|--|--|
| Total Housing Units                    | 78,438 |  |  |  |
| Occupied Housing Units                 | 71,595 |  |  |  |
| Vacant Housing Units                   | 6,843  |  |  |  |
| Housing Units in Multi-Unit Structures | 48,930 |  |  |  |
| Homeowner Vacancy Rate                 | 1.6%   |  |  |  |
| Rental Vacancy Rate                    | 3.4%   |  |  |  |

Source: U.S. Census Bureau, 2018 5-Year American Community Survey.

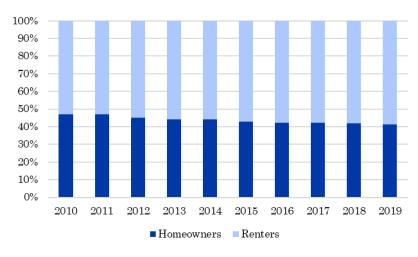
### Worcester: Age of Housing Stock, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

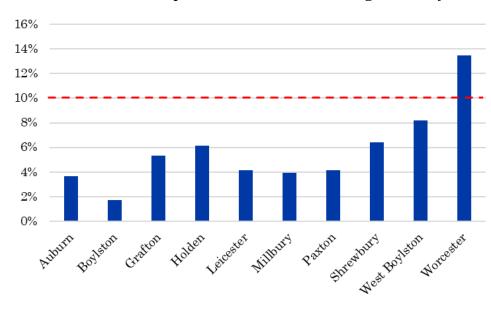
## Worcester: Owner-Occupied, and Renter-Occupied as a Percent of Total Households, 2010-2019

In 2019 there were 71,595 occupied housing units in Worcester. Of those households 29,553 (41.3%) were owneroccupied and 42,042 (58.7%) were renter-occupied.



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

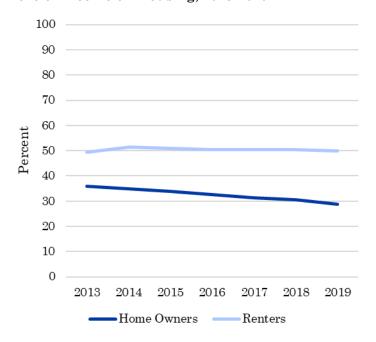
## Greater Worcester: Chapter 40B Subsidized Housing Inventory



Massachusetts General Laws Chapter 40B was adopted in 1969 as part of Massachusetts Comprehensive Permit Act to encourage and facilitate the building affordable, long-term housing for low-income individuals and families across Commonwealth and to ensure that low-income residents can remain in their localities if housing costs increase. The calls o n Massachusetts community to ensure that 10% of all housing units meet certain affordability requirements.

Red line indicates 10% threshold called for under Chapter 40B. Source: Massachusetts Department of Housing & Community Development.

## Worcester: Percent of Households Spending 30% or More of Income on Housing, 2013-2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

|   | Sheltere          | ed           |            | Unsheltered | Total |
|---|-------------------|--------------|------------|-------------|-------|
|   | Emergency Shelter | Transitional | Safe Haven |             |       |
| Total Homeless  | 862               | 339          | 11         | 189         | 1401  |
| Chronically Homeless  | 99                | 0            | 11         | 59          | 169   |
| $\overline{Age}$  |                   |              |            |             |       |
| # under age 18  | 395               | 74           | 0          | 3           | 472   |
| # ages 18-24  | 52                | 62           | 0          | 12          | 126   |
| # ages 24 and older   | 415               | 203          | 11         | 174         | 803   |
| Gender  |                   |              |            |             |       |
| Female  | 474               | 132          | 3          | 65          | 674   |
| Male  | 387               | 202          | 8          | 123         | 720   |
| Transgender   | 1                 | 5            | 0          | 0           | 6     |
| Gender Non-<br>Conforming (i.e. not<br>exclusively male or<br>female) | 0                 | 0            | 0          | 1           | 1     |
| Race  |                   |              |            |             |       |
| White   | 622               | 261          | 5          | 171         | 1059  |
| Black or African<br>American  | 206               | 69           | 4          | 14          | 293   |
| Asian   | 9                 | 1            | 2          | 2           | 14    |
| American Indian or<br>Alaska Native                                   | 6                 | 0            | 0          | 0           | 6     |
| Native Hawaiian or<br>Other Pacific Islander                          | 1                 | 1            | 0          | 0           | 2     |
| Multiple Races  | 18                | 7            | 0          | 2           | 27    |
| Ethnicity   |                   |              |            |             |       |
| Non-Hispanic/Non-<br>Latino   | 493               | 202          | 11         | 139         | 845   |
| Hispanic/Latino   | 369               | 137          | 0          | 50          | 556   |

Source: Central Massachusetts Housing Alliance.

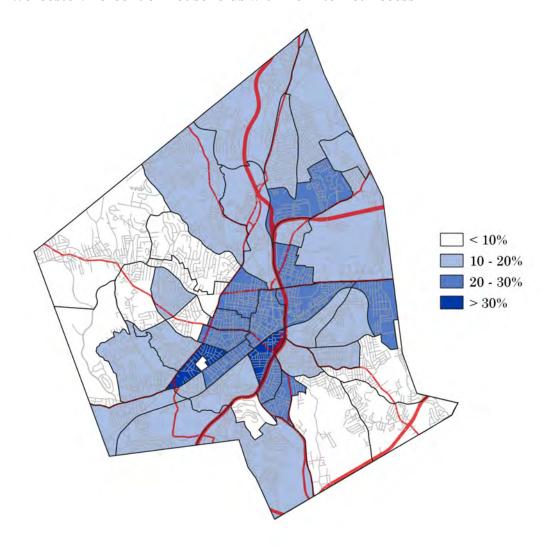
| Worcester: Veterans, 2019                |       |  |  |  |
|--|-------|--|--|--|
| Number of Veterans                       | 7,692 |  |  |  |
| Veterans as % of Population 18 and Older | 5.1%  |  |  |  |
| % of Veterans - Male                     | 93.2% |  |  |  |
| % of Veterans - Female                   | 6.8%  |  |  |  |
| % of Veterans - Disabled                 | 33.6% |  |  |  |
| % of Veterans - Below the Poverty Line   | 10.3% |  |  |  |
| Period of Service                        |       |  |  |  |
| Gulf War (September 2001 or later)       | 1,162 |  |  |  |
| Gulf War (August 1990 to August 2001)    | 1,070 |  |  |  |
| Vietnam era                              | 2,697 |  |  |  |
| Korean War                               | 602   |  |  |  |
| World War II                             | 492   |  |  |  |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Worcester: Household Internet Access Metrics, 2019 |       |  |  |  |
|--|-------|--|--|--|
| With an Internet Subscription                      | 80.6% |  |  |  |
| Broadband such as cable, fiber optic or DSL        | 80.2% |  |  |  |
| Cellular Data Plan                                 | 66.5% |  |  |  |
| Satellite Internet Service                         | 2.6%  |  |  |  |
| Dial-up with no other subscription                 | 0.4%  |  |  |  |
| No Internet Access                                 | 19.4% |  |  |  |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

## Worcester: Percent of Households with No Internet Access



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Worcester: Intern                                      | et Acces | s Details, 201                        | 9  |  |   |        |   |
|--|----------|---------------------------------------|--|--|---|--------|---|
|  |          | ,                                     | With a Computer                                  |  |   |        | Percent No<br>Computer<br>in<br>Household |
|  | Total    | Broadband<br>Internet<br>Subscription | Percent<br>Broadband<br>Internet<br>Subscription | Without an<br>Internet<br>Subscription | Percent<br>without an<br>Internet<br>Subscription |        |   |
| Total population in households                         | 170,732  | 146,217                               | 85.6%  | 11,826                                 | 6.9%  | 12,188 | 7.1%                                      |
| Age  |          |                                       |  |  |   |        |   |
| Under 18 years   | 34,557   | 31,682                                | 91.7%  | 2,216                                  | 6.4%  | 644    | 1.9%                                      |
| 18 to 64 years   | 112,713  | 99,495                                | 88.3%  | 8,026                                  | 7.1%  | 4,903  | 4.3%                                      |
| 65 years and over                                      | 23,462   | 15,040                                | 64.1%  | 1,584                                  | 6.8%  | 6,641  | 28.3%                                     |
| Race   |          |                                       |  |  |   |        |   |
| White alone  | 116,393  | 98,661                                | 84.8%  | 7,564                                  | 6.5%  | 9,782  | 8.4%                                      |
| Black or African<br>American alone                     | 23,276   | 20,365                                | 87.5%  | 1,737                                  | 7.5%  | 1,059  | 4.5%                                      |
| American Indian<br>and Alaska Native<br>alone          | 1,097    | 711                                   | 64.8%  | 227                                    | 20.7%   | 159    | 14.5%                                     |
| Asian alone  | 13,018   | 12,018                                | 92.3%  | 738                                    | 5.7%  | 262    | 2.0%                                      |
| Native Hawaiian<br>and Other Pacific<br>Islander alone | 100      | 97                                    | 97.0%  | 3                                      | 3.0%  | •      | 0.0%                                      |
| Some other race alone                                  | 9,965    | 8,364                                 | 83.9%  | 928                                    | 9.3%  | 673    | 6.8%                                      |
| Two or more races                                      | 6,883    | 6,001                                 | 87.2%  | 629                                    | 9.1%  | 253    | 3.7%                                      |
| Ethnicity  |          |                                       |  |  |   |        |   |
| Hispanic or Latino origin (of any race)                | 39,177   | 32,465                                | 82.9%  | 4,124                                  | 10.5%   | 2,573  | 6.6%                                      |
| White alone, not<br>Hispanic or Latino                 | 91,355   | 77,922                                | 85.3%  | 4,901                                  | 5.4%  | 8,161  | 8.9%                                      |

 $Source: U.S.\ Census\ Bureau,\ 2019\ 5\mbox{-}Year\ American\ Community\ Survey}.$ 

## Health

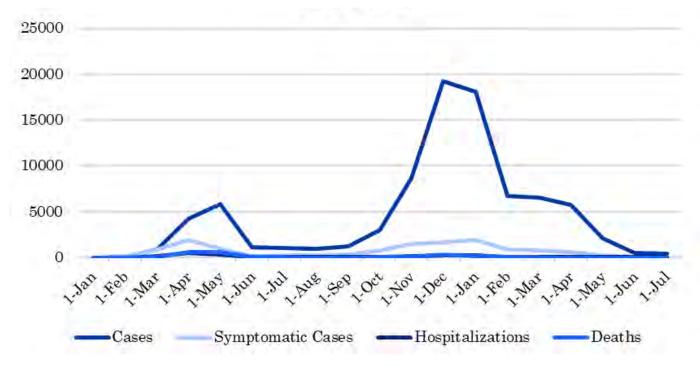
| Worcester: Vital Statistics, 2020 |       |  |  |  |
|-----------------------------------|-------|--|--|--|
| Births*                           | 5,917 |  |  |  |
| Deaths                            | 3,620 |  |  |  |
| Marriages                         | 645   |  |  |  |

 $<sup>*</sup>All\ births\ in\ Worcester,\ regardless\ of\ Mother's\ residency.$ Source: City of Worcester Clerk's Office.

| Worcester County COVID-19 Cases, Hospitalizations, and Deaths |       |                   |                  |        |  |  |
|---|-------|-------------------|------------------|--------|--|--|
| Month/Year  | Cases | Symptomatic Cases | Hospitalizations | Deaths |  |  |
| 1/20  | 0     | 0                 | 0                | 0      |  |  |
| 2/20  | 12    | 11                | 2                | 0      |  |  |
| 3/20  | 871   | 814               | 129              | 11     |  |  |
| 4/20  | 4262  | 1890              | 477              | 547    |  |  |
| 5/20  | 5828  | 953               | 328              | 539    |  |  |
| 6/20  | 1114  | 182               | 42               | 49     |  |  |
| 7/20  | 992   | 259               | 24               | 11     |  |  |
| 8/20  | 909   | 206               | 19               | 0      |  |  |
| 9/20  | 1237  | 305               | 26               | 0      |  |  |
| 10/20   | 2957  | 801               | 59               | 25     |  |  |
| 11/20   | 8627  | 1435              | 123              | 82     |  |  |
| 12/20   | 19216 | 1631              | 246              | 299    |  |  |
| 1/21  | 18051 | 1921              | 220              | 171    |  |  |
| 2/21  | 6699  | 888               | 71               | 32     |  |  |
| 3/21  | 6517  | 770               | 49               | 0      |  |  |
| 4/21  | 5753  | 546               | 41               | 0      |  |  |
| 5/21  | 2122  | 198               | 24               | 0      |  |  |
| 6/21  | 520   | 47                | 9                | 0      |  |  |
| 7/21  | 374   | 86                | 18               | 0      |  |  |

Source: Center for Disease Control

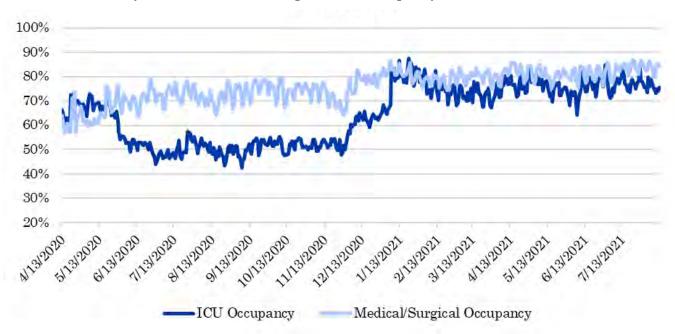
## Worcester County: COVID-19 (January 2020 - July 2021)



Source: Center for Disease Control

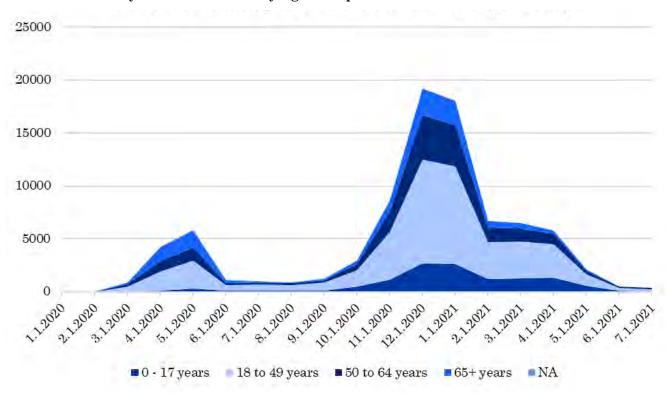
Note: Reported data only tracks confirmed cases, hospitalizations, and deaths (not probable). Symptomatic cases are self-reported data and subsequently are subject to bias.

## Worcester County: ICU and Medical/Surgical Bed Occupancy



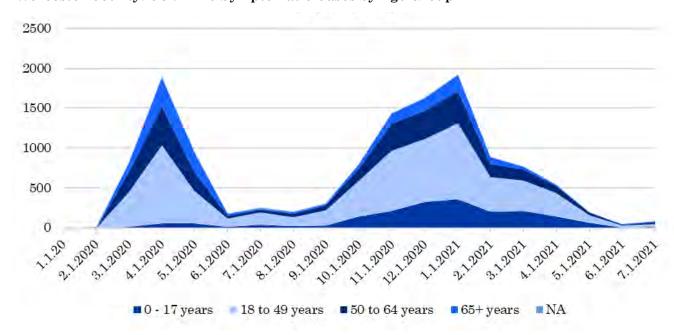
 $Source: Massachusetts\ Department\ of\ Public\ Health$ 

## Worcester County: COVID-19 Cases by Age Group



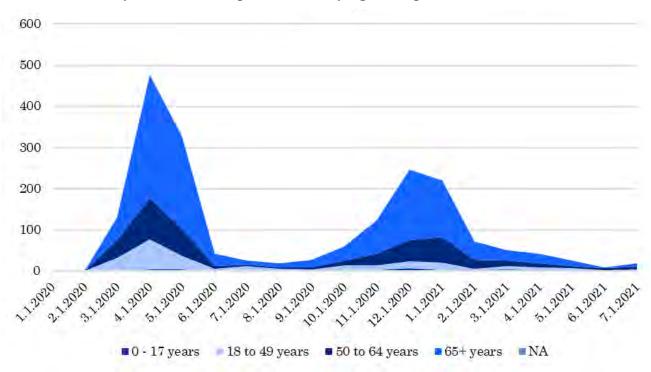
 $Source: Center \ for \ Disease \ Control$ 

## Worcester County: COVID-19 Symptomatic Cases by Age Group



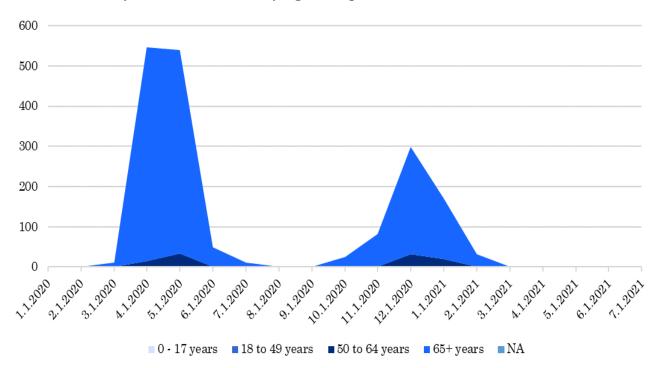
Source: Center for Disease Control

## Worcester County: COVID-19 Hospitalizations by Age Group



Source: Center for Disease Control

## Worcester County: COVID-19 Deaths by Age Group



Source: Center for Disease Control

| Greater Worcester: Number of Confirmed Opioid Related Overdose Deaths, 2015-2020 (by town of residence for deceased) |      |      |      |      |      |      |
|--|------|------|------|------|------|------|
|  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
| Auburn   | 4    | 2    | 4    | 6    | 4    | 3    |
| Boylston   | 2    | 0    | 1    | 1    | 1    | 1    |
| Grafton  | 2    | 1    | 0    | 3    | 6    | 2    |
| Holden   | 4    | 5    | 1    | 3    | 1    | 2    |
| Leicester  | 2    | 2    | 4    | 6    | 4    | 5    |
| Millbury   | 4    | 4    | 7    | 7    | 8    | 6    |
| Paxton   | 1    | 0    | 0    | 1    | 1    | 2    |
| Shrewsbury   | 2    | 7    | 8    | 7    | 6    | 4    |
| West Boylston  | 0    | 1    | 3    | 4    | 2    | 1    |
| Worcester  | 84   | 74   | 85   | 98   | 81   | 98   |

 $Source: Massachusetts\ Department\ of\ Public\ Health.$ 

| Greater Worcester: Number of Confirmed Opioid Related Overdose Deaths, 2015-2020 (by location of incident ) |      |      |      |      |      |      |
|---|------|------|------|------|------|------|
|   | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
| Auburn  | 1    | 0    | 1    | 1    | 0    | 1    |
| Boylston  | 1    | 0    | 0    | 0    | 0    | 0    |
| Grafton   | 2    | 0    | 0    | 2    | 3    | 0    |
| Holden  | 1    | 2    | 0    | 1    | 2    | 1    |
| Leicester   | 1    | 1    | 2    | 2    | 1    | 2    |
| Millbury  | 1    | 3    | 2    | 3    | 4    | 3    |
| Paxton  | 0    | 0    | 0    | 0    | 1    | 2    |
| Shrewsbury  | 1    | 3    | 7    | 5    | 2    | 5    |
| West Boylston   | 0    | 2    | 2    | 1    | 1    | 0    |
| Worcester   | 122  | 109  | 122  | 134  | 144  | 125  |

 $Source: Massachusetts\ Department\ of\ Public\ Health.$ 

| Worcester: Uninsured, 2019* |        |         |         |         |  |  |  |
|-----------------------------|--------|---------|---------|---------|--|--|--|
|                             | Worc   | ester   | Massac  | husetts |  |  |  |
|                             | Number | Percent | Number  | Percent |  |  |  |
| Uninsured                   | 5,329  | 2.9%    | 184,322 | 2.7%    |  |  |  |

 $<sup>*</sup>Non-institutionalized\ population.$ 

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Worcester: Number of Beds -<br>Licensed or Certified Health Care Facilities, August 2021 |       |  |  |  |
|--|-------|--|--|--|
| Acute Hospitals  | 1,095 |  |  |  |
| Non-Acute Hospitals  | 390   |  |  |  |
| Renal Dialysis   | 86    |  |  |  |
| Nursing Homes  | 2260  |  |  |  |
| Rest Homes   | 325   |  |  |  |

Source: Massachusetts Department of Public Health.

| Worcester: National Institutes of Health Funding, 2020 |            |               |  |  |  |
|--|------------|---------------|--|--|--|
| CG Scientific, Inc.                                    | 2 awards   | \$660,379     |  |  |  |
| Clark University                                       | 2 awards   | \$901,762     |  |  |  |
| Enable Life Sciences LLC                               | 1 award    | \$224,000     |  |  |  |
| Enrich Therapeutics, Inc.                              | 1 award    | \$846,875     |  |  |  |
| Microbiotix, Inc.                                      | 9 awards   | \$6,132,413   |  |  |  |
| Microgradient Fluidics LLC                             | 1 award    | \$168,086     |  |  |  |
| Signablok, Inc.  | 3 awards   | \$1,706450    |  |  |  |
| University of Massachusetts                            | 349 awards | \$294,146,927 |  |  |  |
| Worcester Polytechnic Institute                        | 10 awards  | \$3,884,882   |  |  |  |
| Zata Pharmaceuticals, Inc.                             | 1 award    | \$1,010,910   |  |  |  |
| Total  | 379        | \$309,682,684 |  |  |  |

Source: National Institutes of Health.

## Education

## A STRATEGIC PLAN FOR EDUCATION IN WORCESTER

AN OVERVIEW

2018-2023



## Culture of Innovation

All students will have access to high quality learning experiences which leverage effective approaches



## Academic Excellence

All students will have access to rigorous and personalized learning supported by technology



## Welcoming Schools

All students will gain a holistic set of skills and be supported by a network—inclusive of their families and the community—to realize their personal, academic, and professional goals



## **Investing in Educators**

All students will be supported by effective educators who demonstrate leadership and commitment to enhancing student learning and development



## **Technology & Operations**

All students will learn in an efficient and fiscally sound district

Where We're Headed

WPS STUDENTS WILL

Current

2023

31%

47%

MEET/EXCEED EXPECTATIONS ON 3RD GRADE ELA MCAS

65%

\*

76%

ENROLL IN POSTSECONDARY OPPORTUNITIES<sup>8</sup>

17%

-

14%

REDUCE CHRONIC ABSENTEEISM

1:4

-

1:1

ACCESS TECHNOLOGY (STUDENT TO DEVICE RATIO)

WPS WILL

**INCREASE PER PUPIL EXPENDITURE BY** 

**1** 8%

INCREASE NUMBER OF HIGH PERFORMING SCHOOLS BY

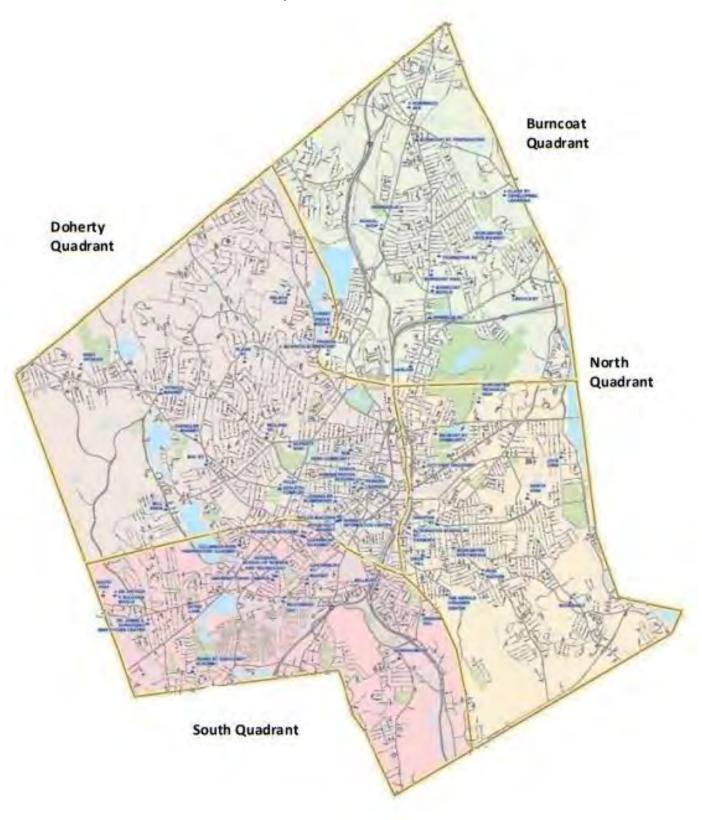
**20%** 

INCREASE DIVERSITY OF NEW HIRES BY

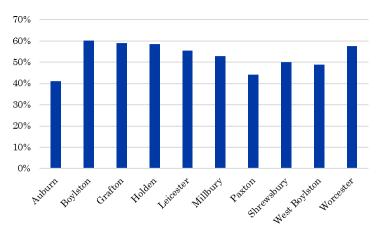
**25%** 

For more information and a full copy of the strategic plan visit: worcesterschoolsstrategicplan.wrrb.org

## Worcester Public School District: Quadrants



## Greater Worcester: Education as Percent of FY21 Municipal Budget

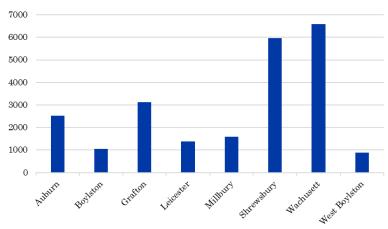


Sources: Individual Town Budgets.

Note: Due to the pandemic, many schools went remote in 2020.

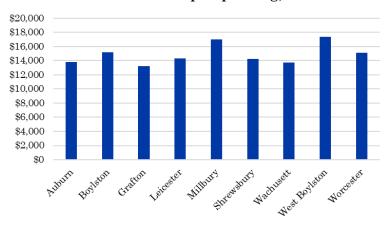
The towns of Holden and Paxton are part of the Wachusett Regional School District, the largest regional district in the Commonwealth.

#### Greater Worcester: Number of Students, 2021



Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, many schools went remote in 2020.

## Greater Worcester: Per Pupil Spending, 2019



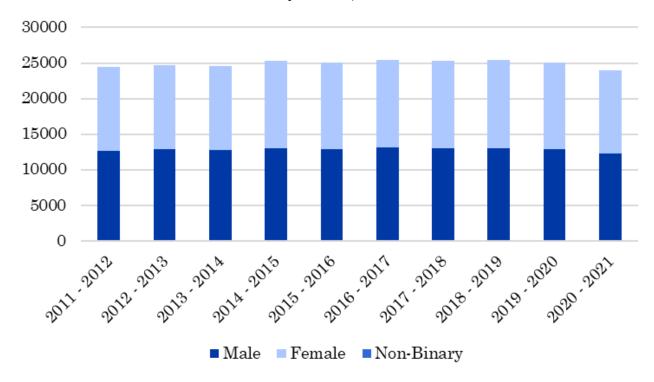
The town of Boylston oversees a K-5 elementary school and is part of the Berlin-Boylston Regional School District for Grades 6-12.

Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, many schools went remote in 2020.

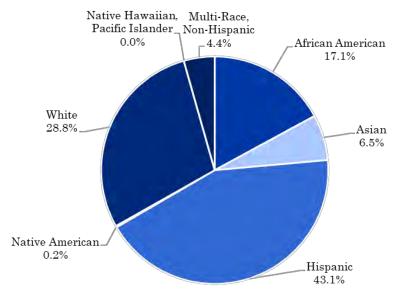
| Worcester Public Schools: 2020-2021 |              |               |  |  |
|-------------------------------------|--------------|---------------|--|--|
|                                     | # of Schools | # of Students |  |  |
| Elementary Schools                  | 33           | 12,831        |  |  |
| Middle Schools 6-8                  | 1            | 931           |  |  |
| Middle Schools 7-8                  | 3            | 2,329         |  |  |
| Grade 7-12 Schools                  | 2            | 779           |  |  |
| High Schools                        | 5            | 6,797         |  |  |
| Head Start Program                  | 1            | 319           |  |  |
| Total                               | 45           | 23,986        |  |  |

Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

## Worcester Public Schools: Enrollment by Gender, 2011-2021



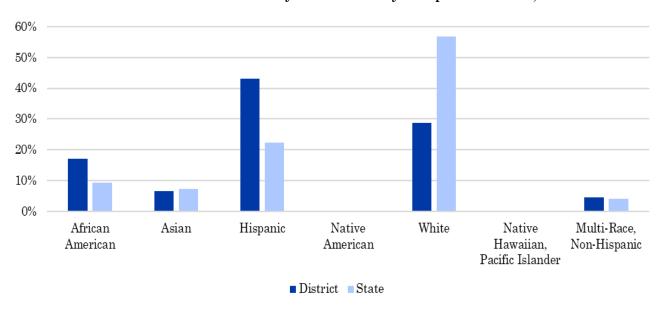
#### Worcester Public Schools: Enrollment by Race/Ethnicity, 2020-2021



The U.S. Census Bureau tallies five categories of race: "American Indian or Alaska Native," "Asian," "Black or African American," "Native Hawaiian or Other Pacific Islander," and "White." Hispanic origin is defined as ethnicity, rather than race, and persons defined as Hispanic or Latino can be of any race.

Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

### Worcester Public Schools: Enrollment by Race/Ethnicity Compared to State, 2020-2021



Number of Students

546233779

1,153 1,439 1,299 1,425 1,481 6,797

23,986

## Worcester Public Schools: Enrollment 2020-2021

|                                  | Number of      |  |
|----------------------------------|----------------|--|
|                                  | ${f Students}$ |  |
|                                  |                | Middle Schools                                     |
| Head Start                       | 319            | Burncoat Middle School                             |
|                                  |                | Forest Grove Middle                                |
| Elementary Schools               |                | Sullivan Middle                                    |
| Belmont Street Community         | 576            | Worcester East Middle                              |
| Burncoat Street                  | 260            | Total Middle School Students                       |
| Canterbury                       | 300            | Grades 7-12 Schools                                |
| Chandler Elementary Community    | 453            |  |
| Chandler Magnet                  | 475            | Claremont Academy<br>University Park Campus School |
| City View                        | 462            | Total Grades 7-12 Schools Students                 |
| Clark St Community               | 239            | Total Grades 1-12 Schools Students                 |
| Columbus Park                    | 383            | High Schools                                       |
| Elm Park Community               | 401            | Burncoat Senior High                               |
| Flagg Street                     | 345            | Doherty Memorial High                              |
| Francis J McGrath Elementary     | 224            | North High   |
| Gates Lane                       | 516            | South High Community                               |
| Goddard School/Science Technical | 356            | Worcester Technical High                           |
| Grafton Street                   | 377            | Total High School Students                         |
| Heard Street                     | 248            | Total High Sonool Statement                        |
| Jacob Hiatt Magnet               | 383            | Total Number of Students in WPS                    |
| Lake View                        | 319            |  |
| Lincoln Street                   | 249            |  |
| May Street                       | 283            |  |
| Midland Street                   | 210            |  |
| Nelson Place                     | 532            |  |
| Norrback Avenue                  | 518            |  |
| Quinsigamond                     | 696            |  |
| Rice Square                      | 465            |  |
| Roosevelt                        | 626            |  |
| Tatnuck                          | 397            |  |
| Thorndyke Road                   | 346            |  |
| Union Hill School                | 389            |  |
| Vernon Hill School               | 467            |  |
| Wawecus Road School              | 127            |  |
| West Tatnuck                     | 337            |  |
| Woodland Academy                 | 504            |  |
| Worcester Arts Magnet School     | 368            |  |
| Total Elementary School Students | s 12,873       |  |
|                                  |                |  |

| Worcester: Private Schools, 2020                     |
|--|
| Alhuda Academy (PK-8)                                |
| Bancroft School (PK-12)                              |
| Happy Day Child Care Center (PK-3)                   |
| Notre Dame Academy (7-12)                            |
| Our Lady of the Angels School (PK-8)                 |
| Saint Paul Diocesan Junior/Senior High School (7-12) |
| Saint Peter Central Catholic School (PK-8)           |
| Saint Stephen School (PK-8)                          |
| The Nativity School of Worcester (5-8)               |
| Venerini Academy Elementary School (PK-8)            |
| Worcester Academy (6-12+)                            |
| Worcester Seventh Day Adventist School (1-8)         |

## Worcester: Charter Schools, 2020

Abby Kelley Foster Charter Public School (K-12)

Learning First Charter Public School (K-8)

## Worcester: Independent Public Schools, 2020

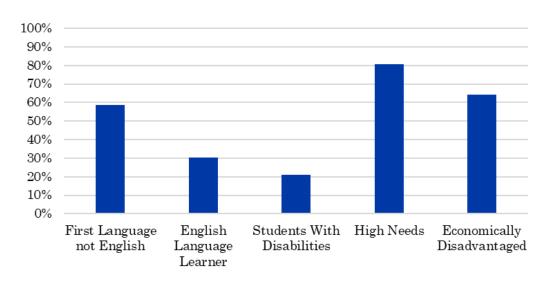
Massachusetts Academy of Math and Science (11-12)

Sources: Massachusetts Department of Elementary & Secondary Education

| Worcester Public Schools: Indicators, 2019-2020                    |       |  |  |  |
|--|-------|--|--|--|
| Grade 9-12 Drop Out Rate   | 1.7%  |  |  |  |
| Retention Rate   | 1.9%  |  |  |  |
| Attendance Rate  | 94.4% |  |  |  |
| Average Number of Days Absent                                      | 5.9   |  |  |  |
| Percent of Students with Unexcused Absences<br>Greater than 9 Days | 14.6% |  |  |  |

Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

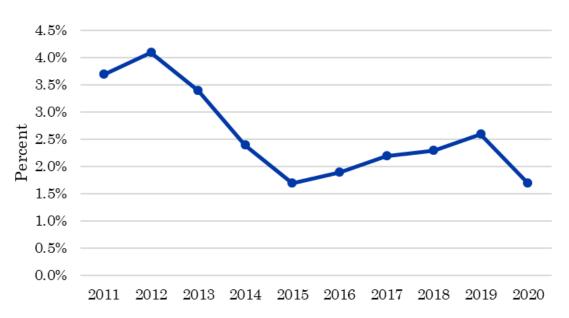
## Worcester Public Schools: Selected Populations, 2020-2021



Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

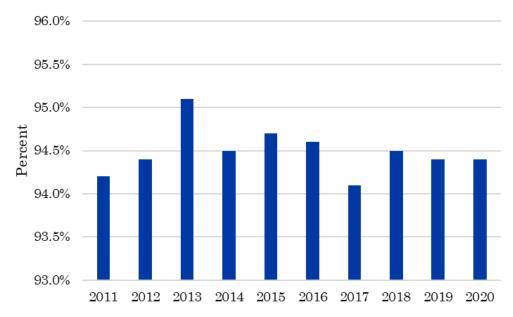
The "First Language Not English" category includes individuals who learned English after learning another language and does not address the individual's proficiency with English itself. "English Language Learner" identifies individuals who struggle to complete normal classwork in English.

## Worcester Public Schools: Grades 9-12 Drop-Out Rates, 2011-2020



Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

### Worcester Public Schools: Attendance Rates, 2011-2020



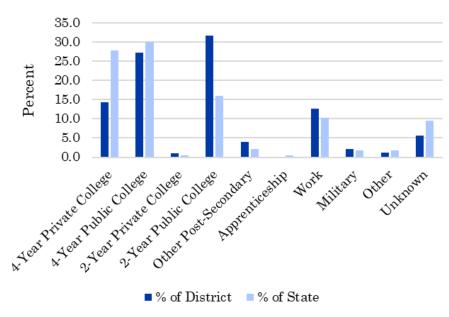
| Worcester Public Schools: 4-Year Graduation Rates, Class of 2020 |                  |                      |                          |                  |                           |
|--|------------------|----------------------|--------------------------|------------------|---------------------------|
|  | %<br>Graduated** | % Still in<br>School | % Non-Grad<br>Completers | % H.S.<br>Equiv. | Percent<br>Dropped<br>Out |
| All Student  | 87.3             | 6.1                  | 0.5                      | 0.4              | 5.7                       |
| Male   | 83.7             | 7.7                  | 0.9                      | 0.6              | 7.1                       |
| Female   | 91.0             | 4.5                  | 0.1                      | 0.1              | 4.2                       |
| EL   | 79.7             | 9.7                  | 0.7                      | 0.2              | 9.7                       |
| Economically Disadvantaged                                       | 84.8             | 7.7                  | 0.6                      | 0.4              | 6.6                       |
| Foster Care  | 67.4             | 19.6                 | 2.2                      | 0.0              | 10.9                      |
| High Needs   | 84.6             | 7.6                  | 0.6                      | 0.3              | 6.9                       |
| Homeless   | 75.7             | 11.8                 | 1.1                      | 0.4              | 11.0                      |
| Students with disabilities                                       | 69.1             | 19.4                 | 0.8                      | 0.3              | 10.5                      |
| African American/Black   | 91.3             | 4.2                  | 1.4                      | 0.0              | 3.1                       |
| Asian  | 91.3             | 5.8                  | 0.7                      | 0.0              | 2.2                       |
| Hispanic or Latino   | 84.7             | 7.0                  | 0.4                      | 0.9              | 7.0                       |
| American Indian or Alaskan Native                                | -                | -                    | -                        | -                | -                         |
| White  | 88.0             | 5.9                  | 0.0                      | 0.0              | 6.1                       |
| Native Hawaiian or Pacific Islander                              | -                | -                    | -                        | -                | -                         |
| Multi-Race, Non Hispanic or Latino                               | 82.3             | 9.7                  | 0.0                      | 0.0              | 8.1                       |

<sup>\*</sup>Graduation rates are not publicly reported for cohort counts fewer than 6.

Source: Massachusetts Department of Elementary & Secondary Education.

Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

#### Worcester Public Schools: Plans of High School Graduates, 2019-2020

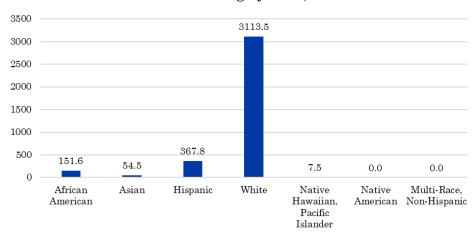


<sup>\*\*</sup>Indicates the percentage of students who graduate with a regular high school diploma within 4 years.

| Worcester Public Schools: Teacher Data, 2019-2020 |           |           |  |  |
|---|-----------|-----------|--|--|
|   | Worcester | State     |  |  |
| Total Number of Teachers - Full Time Equivalent   | 1889.0    | 75,152.1  |  |  |
| Student-Teacher Ratio                             | 13.3 to 1 | 12.6 to 1 |  |  |
| % of Teachers Licensed                            | 96.3      | 97.0      |  |  |

Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

## Worcester Public Schools: Staffing by Race, 2019-2020



Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

| Worcester Public Schools: Teacher by Program Area, 2019-2020 |           |          |
|--|-----------|----------|
|  | Worcester | State    |
| General Education  | 1,823.4   | 61,554.3 |
| Special Education  | 0.0       | 9,831.5  |
| Career Vocational Technical                                  | 65.5      | 1,981.8  |
| English Language Learner                                     | 0.0       | 1,794.5  |
| Totals   | 1,889.0   | 75,152.0 |

Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

| Worcester Public Schools: Staffing by Gender, 2019-2020 |                 |         |           |         |
|---|-----------------|---------|-----------|---------|
|   | Worcester State |         |           |         |
|   | Number          | Percent | Number    | Percent |
| Males   | 732.6           | 19.8%   | 27,777.7  | 20.2%   |
| Females   | 2,962.3         | 80.2%   | 109,770.7 | 80.2%   |

| Worcester Public Schools: SAT Performance Report, 2019-2020 |                          |                          |                       |
|---|--------------------------|--------------------------|-----------------------|
|   | Number of<br>Test Takers | Average<br>Reading Score | Average<br>Math Score |
| All Students  | 498                      | 498                      | 496                   |
| English Learner   | 35                       | 391                      | 393                   |
| Economically Disadvantaged                                  | 223                      | 474                      | 472                   |
| Students with Disabilities                                  | 17                       | 455                      | 445                   |
| High Needs  | 284                      | 472                      | 469                   |
| Female  | 304                      | 496                      | 482                   |
| Male  | 194                      | 500                      | 518                   |
| Asian   | 69                       | 511                      | 543                   |
| African American/Black                                      | 162                      | 471                      | 456                   |
| Hispanic/Latino   | 111                      | 473                      | 471                   |
| Multi-race, Non-Hispanic/Latino                             | 9                        | -                        | -                     |
| White   | 147                      | 537                      | 534                   |

Source: Massachusetts Department of Elementary & Secondary Education. Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

| Worcester Public Schools: Advanced Placement Performance, 2019-2020 |             |             |             |
|---|-------------|-------------|-------------|
| Subject   | Tests Taken | % Score 1-2 | % Score 3-5 |
| All Subjects  | 1,872       | 52.8%       | 47.2%       |
| Arts  | 43          | 20.9%       | 79.1%       |
| English Language Arts   | 325         | 52.9%       | 47.1%       |
| Foreign Languages   | 50          | 8.0%        | 92.0%       |
| History and Social Science  | 593         | 55.5%       | 44.5%       |
| Math and Computer Science   | 411         | 49.1%       | 50.9%       |
| Science and Technology  | 419         | 63.5%       | 36.5%       |
| Capstone  | 31          | 22.6%       | 77.4%       |

 $Source: Massachusetts\ Department\ of\ Elementary\ \&\ Secondary\ Education.$ 

Note: Due to the pandemic, Worcester Public Schools went remote in March of 2020.

| cester: Educational Attainment, 2019       |         |         |
|--|---------|---------|
|  | Number  | Percent |
| Population 25 Years and Over               | 121,514 |         |
| Less than 9th Grade                        | 6,469   | 5.3%    |
| 9th to 12th Grade, No Diploma              | 12,112  | 10.0%   |
| High School Graduate, Includes Equivalency | 35,552  | 29.3%   |
| Some College, No Degree                    | 20,580  | 16.9%   |
| Associate's Degree                         | 10,070  | 8.3%    |
| Bachelor's Degree                          | 22,527  | 18.5%   |
| Graduate or Professional Degree            | 14,204  | 11.7%   |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

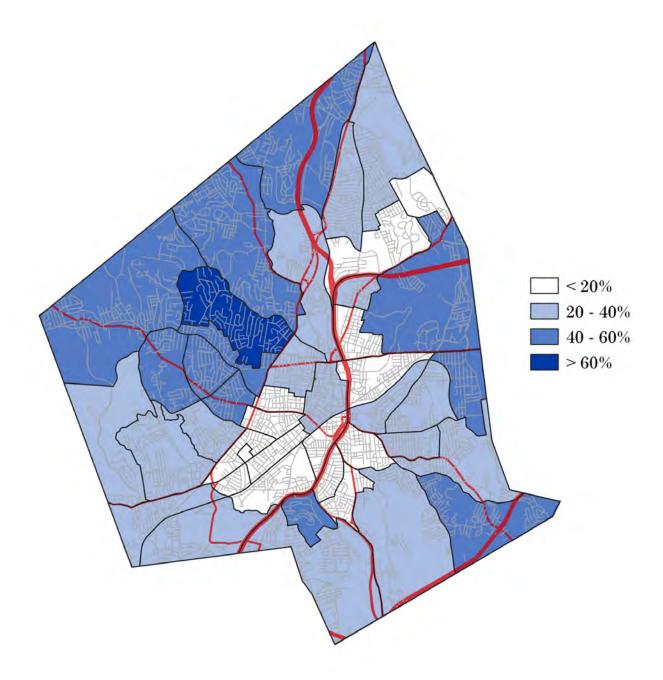
| Greater Worcester: % Population 25 and Over<br>with Bachelor's Degree or Higher, 2019 |       |  |
|---|-------|--|
| Auburn  | 40.4% |  |
| Boylston  | 57.5% |  |
| Grafton   | 50.4% |  |
| Holden  | 57.7% |  |
| Leicester   | 28.7% |  |
| Millbury  | 32.5% |  |
| Paxton  | 56.3% |  |
| Shrewsbury  | 58.5% |  |
| West Boylston   | 33.2% |  |
| Worcester   | 30.2% |  |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Greater Worcester: Colleges & Universities, 2021       |  |  |
|--|--|--|
| Anna Maria College (Paxton)                            |  |  |
| Assumption University (Worcester)                      |  |  |
| Clark University (Worcester)                           |  |  |
| College of the Holy Cross (Worcester)                  |  |  |
| MCPHS University (Worcester & Boston)                  |  |  |
| Nichols College (Dudley)                               |  |  |
| Quinsigamond Community College (Worcester)             |  |  |
| Tufts Cummings School of Veterinary Medicine (Grafton) |  |  |
| University of Massachusetts Medical School (Worcester) |  |  |
| Worcester Polytechnic Institute (Worcester)            |  |  |
| Worcester State University (Worcester)                 |  |  |

Source: Worcester Regional Research Bureau, Inc.

## Worcester: Percent of Residents 25 Years of Age and Older with Bachelor's Degree



Source: U.S. Census Bureau, 2019 5-Year American Community Survey

# **Public Safety**

| Arrests by the Worcester Police Department, 2020 |         |  |  |  |  |
|--|---------|--|--|--|--|
| Crime  | Arrests |  |  |  |  |
| Simple Assault                                   | 604     |  |  |  |  |
| Aggravated Assault                               | 408     |  |  |  |  |
| Drug/Narcotic Violations                         | 251     |  |  |  |  |
| Disorderly Conduct                               | 119     |  |  |  |  |
| All Other Offenses                               | 97      |  |  |  |  |
| Destruction/Damage/Vandalism of Property         | 89      |  |  |  |  |
| Trespass of Real Property                        | 89      |  |  |  |  |
| Burglary/Breaking & Entering                     | 78      |  |  |  |  |
| Shoplifting                                      | 77      |  |  |  |  |
| Robbery  | 67      |  |  |  |  |
| Kidnapping/Abduction                             | 37      |  |  |  |  |
| Stolen Property Offenses                         | 35      |  |  |  |  |
| Liquor Law Violations                            | 29      |  |  |  |  |
| Weapon Law Violations                            | 29      |  |  |  |  |
| Driving Under the Influence                      | 25      |  |  |  |  |
| Prostitution                                     | 22      |  |  |  |  |
| Theft From Motor Vehicle                         | 22      |  |  |  |  |
| Intimidation                                     | 18      |  |  |  |  |
| Theft From Building                              | 12      |  |  |  |  |
| Murder and Nonnegligent Manslaughter             | 9       |  |  |  |  |
| All Other Larceny                                | 8       |  |  |  |  |
| Curfew/Loitering/Vagrancy Violations             | 7       |  |  |  |  |
| Motor Vehicle Theft                              | 7       |  |  |  |  |
| Arson  | 6       |  |  |  |  |
| Fondling   | 5       |  |  |  |  |
| Credit Card/Automatic Teller Fraud               | 4       |  |  |  |  |
| Pornography/Obscene Material                     | 4       |  |  |  |  |
| Theft of Motor Vehicle Parts/Accessories         | 4       |  |  |  |  |
| Counterfeiting/Forgery                           | 3       |  |  |  |  |
| Rape   | 3       |  |  |  |  |
| False Pretenses/Swindle/Confidence Game          | 2       |  |  |  |  |
| Identity Theft                                   | 2       |  |  |  |  |
| Embezzlement                                     | 1       |  |  |  |  |

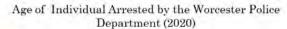
Source: Massachusetts Executive Office of Public Safety and Security/Worcester Police Department

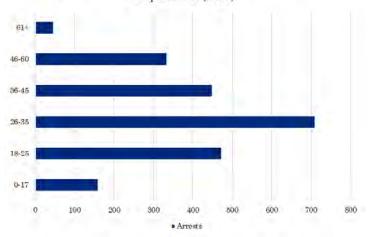
| Worcester Crime St  | atistics | 5    |      |      |      |      |      |      |      |
|---------------------|----------|------|------|------|------|------|------|------|------|
|                     | 2011     | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 |
| Murder              | 11       | 8    | 9    | 6    | 8    | 8    | 5    | 4    | 13   |
| Rape                | 36       | 33   | 22   | 7    | 26   | 63   | 42   | 49   | 40   |
| Robbery             | 411      | 419  | 483  | 402  | 407  | 394  | 324  | 290  | 229  |
| Aggravated Assault  | 1342     | 1298 | 1236 | 1347 | 1186 | 1177 | 974  | 928  | 883  |
| Property Crime      | 6077     | 6432 | 6239 | 5604 | 5375 | 5358 | 4047 | 3979 | 3792 |
| Burglary            | 2066     | 2040 | 1916 | 1414 | 1214 | 1366 | 866  | 849  | 786  |
| Larceny-Theft       | 3841     | 3927 | 3924 | 3824 | 3765 | 3473 | 2784 | 2790 | 2637 |
| Motor Vehicle Theft | 530      | 465  | 399  | 366  | 396  | 519  | 397  | 340  | 369  |
| Arson               | 10       | 6    | 7    | 2    | 3    | 5    | 7    | 9    | 6    |

Source: FBI Uniform Crime Reporting

| Year | Crimes<br>Cleared | Crimes Not<br>Cleared | Total<br>Crimes | WPD Clearance<br>Rate | Massachusetts<br>Clearance Rate |
|------|-------------------|-----------------------|-----------------|-----------------------|---------------------------------|
| 2010 | 4,268             | 10,289                | 14,557          | 29.32%                | 26.41%                          |
| 2011 | 3,987             | 10,546                | 14,533          | 27.43%                | 27.07%                          |
| 2012 | 3,953             | 10,783                | 14,736          | 26.83%                | 27.45%                          |
| 2013 | 4,011             | 10,511                | 14,522          | 27.62%                | 28.41%                          |
| 2014 | 3,934             | 10,191                | 14,125          | 27.85%                | 29.09%                          |
| 2015 | 3,350             | 9,601                 | 12,951          | 25.87%                | 28.97%                          |
| 2016 | 3,618             | 9,673                 | 13,291          | 27.22%                | 30.25%                          |
| 2017 | 3,531             | 8,026                 | 11,557          | 30.55%                | 30.69%                          |
| 2018 | 3,145             | 8,050                 | 11,195          | 28.09%                | 31.49%                          |
| 2019 | 2,992             | 7,900                 | 10,892          | 27.47%                | 30.13%                          |
| 2020 | 2,230             | 8,719                 | 10,949          | 20.37%                | 22.04%                          |

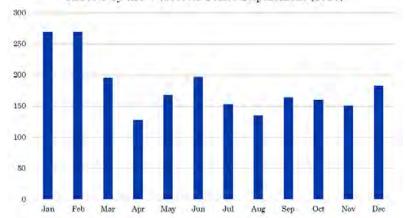
Source: Massachusetts Executive Office of Public Safety and Security/Worcester Police Department





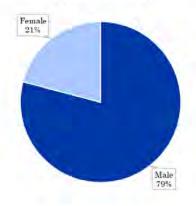
Source: Massachusetts Executive Office of Public Safety and Security/Worcester Police Department

Arrests by the Worcester Police Department (2020)



Source: Massachusetts Executive Office of Public Safety and Security/Worcester Police Department

Sex of Individual Arrested by the Worcester Police Department (2020)



Source: Massachusetts Executive Office of Public Safety and Security/Worcester Police Department

| Worcester: Staffing for Police & Fire, FY21 Budget |        |  |  |  |
|--|--------|--|--|--|
| FIRE   | Number |  |  |  |
| Fire Chief   | 1      |  |  |  |
| Deputy Fire Chief                                  | 2      |  |  |  |
| District Fire Chief                                | 12     |  |  |  |
| Captain  | 27     |  |  |  |
| Lieutenant   | 70     |  |  |  |
| Firefighter  | 303    |  |  |  |
| Recruits   | 0      |  |  |  |
| Other  | 13     |  |  |  |
| TOTAL  | 428    |  |  |  |
|  |        |  |  |  |
| POLICE   | Number |  |  |  |
| Chief of Police                                    | 1      |  |  |  |
| Deputy Police Chief                                | 4      |  |  |  |
| Police Captain                                     | 8      |  |  |  |
| Police Lieutenant                                  | 24     |  |  |  |
| Police Sergeant                                    | 55     |  |  |  |
| Police Officers                                    | 359    |  |  |  |
| Recruits   | 17     |  |  |  |
| Other  | 58     |  |  |  |
| TOTAL  | 526    |  |  |  |

Source: City of Worcester.

| Worcester: Fire Department Activity, 2020 |        |  |  |  |
|---|--------|--|--|--|
| Total Calls                               | 29,155 |  |  |  |
| Building Fires                            | 117    |  |  |  |
| All Fires Within a Building               | 851    |  |  |  |
| Emergency Medical Calls                   | 19,748 |  |  |  |
| False Alarms                              | 3,209  |  |  |  |
| Number of Companies                       |        |  |  |  |
| Engines                                   | 13     |  |  |  |
| Ladders                                   | 7      |  |  |  |
| Rescue                                    | 1      |  |  |  |
| Boats                                     | 2      |  |  |  |
| Scuba Truck                               | 1      |  |  |  |

 $Source:\ Worcester\ Fire\ Department.$ 

| Worcester: Fire Stations, 2021 |                          |  |  |  |
|--------------------------------|--------------------------|--|--|--|
| Station                        | Address                  |  |  |  |
| Grove Street - Headquarters    | 141 Grove Street         |  |  |  |
| Southeast Station              | 745 Grafton Street       |  |  |  |
| South Division                 | 180 Southbridge Street   |  |  |  |
| Burncoat Street                | 19 Burncoat Street       |  |  |  |
| Park Avenue                    | 424 Park Avenue          |  |  |  |
| Tatnuck Square                 | 1067 Pleasant Street     |  |  |  |
| Webster Square                 | 40 Webster Street        |  |  |  |
| Greendale                      | 438 West Boylston Street |  |  |  |
| Franklin Street                | 266 Franklin Street      |  |  |  |
| McKeon Road                    | 80 McKeon Road           |  |  |  |

 $Source: Worcester\ Fire\ Department.$ 

Chart 12: WFD Station and Firefighter Distribution

Worcester Regional Research Bureau

| Worcester: Firearm Licenses, September 2021 |       |  |  |  |
|---|-------|--|--|--|
| Firearm Identification Cards (FIDs)         | 27    |  |  |  |
| Licenses to Carry (LTCs)                    | 1,410 |  |  |  |

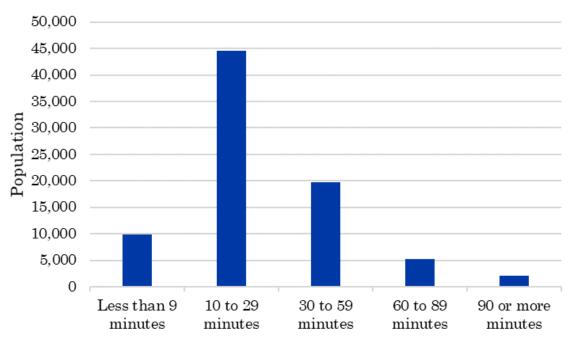
 $Source: Worcester\ Police\ Department.$ 

| Worcester: Municipal Licenses, September 2021 |     |  |  |  |
|---|-----|--|--|--|
| Second-Hand Motor Vehicle Licenses            | 253 |  |  |  |
| Second-Hand Article Licenses & Pawn Brokers   | 39  |  |  |  |
| Hawkers and Peddlers Licenses                 | 13  |  |  |  |
| Solicit and Canvas                            | 0   |  |  |  |
| Ice Cream Vendor Permits                      | 10  |  |  |  |

Source: Worcester Police Department.

## Transportation & Infrastructure

### **Worcester: Commute Times, 2019**



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Worcester Work Commute Patterns (Workers 16 Years & Older), 2019 |                                  |                                |                        |                         |  |
|--|----------------------------------|--------------------------------|------------------------|-------------------------|--|
|  | Number<br>Worcester<br>Residents | Percent Worcester<br>Residents | Number MA<br>Residents | Percent MA<br>Residents |  |
| Car, Truck, or Van -<br>Drove Alone                              | 61,419                           | 71.3%                          | 2,478,165              | 69.9%                   |  |
| Car, Truck, or Van -<br>Carpooled                                | 8,924                            | 10.4%                          | 264,954                | 7.5%                    |  |
| Public Transportation<br>(Excluding Taxicab)                     | 2,982                            | 3.5%                           | 368,075                | 10.4%                   |  |
| Walked   | 5,887                            | 6.8%                           | 174,438                | 4.9%                    |  |
| Other Means (Taxicab,<br>Motorcycle, Bicycle, or<br>Other Means) | 2,354                            | 2.7%                           | 76,751                 | 2.2%                    |  |
| Worked at Home   | 4,566                            | 5.3%                           | 182,654                | 5.2%                    |  |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Worcester Street Infrastructure, 2020 |                     |  |  |  |
|---------------------------------------|---------------------|--|--|--|
| Streets (Miles)                       |                     |  |  |  |
| Public Streets                        | 438                 |  |  |  |
| Private Streets                       | 80                  |  |  |  |
| Sidewalks (Miles)                     |                     |  |  |  |
| Asphalt                               | 306                 |  |  |  |
| Concrete                              | 182                 |  |  |  |
| Street Lights                         | 13,783              |  |  |  |
| Parking Meters On-Street              | Approximately 1,200 |  |  |  |
| Electric Car Charging Plugs           | 73                  |  |  |  |

Source: City of Worcester, City Council Manual, 2020; ChargeHub

| Worcester Municipal Parking Garages Capacity, 2020 |     |  |  |  |
|--|-----|--|--|--|
| Pearl Elm  | 819 |  |  |  |
| Federal Plaza                                      | 511 |  |  |  |
| Major Taylor Boulevard                             | 983 |  |  |  |
| Union Station                                      | 500 |  |  |  |
| Worcester Common                                   | 500 |  |  |  |

 $Source: \ City\ of\ Worcester\ Comprehensive\ Annual\ Financial\ Report,\ June\ 30,\ 2020$ 

| Worcester: Taxi and Livery Service, January 2020 |     |  |  |  |
|--|-----|--|--|--|
| Taxi Medallions                                  | 110 |  |  |  |
| Taxi Drivers                                     | 229 |  |  |  |
| Registered Livery Vehicles                       | 96  |  |  |  |
| Livery Drivers                                   | 247 |  |  |  |

 $Source: Worcester\ Police\ Department.$ 

| Worcester Trash and Recycling, 2020 |        |  |
|-------------------------------------|--------|--|
| Trash Disposal Tonnage              | 25,321 |  |
| Single Stream Recyclables Tonnage   | 11,216 |  |
| Yard Waste Tonnage                  | 5,323  |  |

Source: Massachusetts Department of Environmental Protection

| Worcester Water and Sewer Infrastructure, 2020 |        |  |  |  |
|--|--------|--|--|--|
| Miles of Water Main Pipe                       | 592    |  |  |  |
| Reservoirs                                     | 9      |  |  |  |
| Fire Hydrants                                  |        |  |  |  |
| Public   | 5,365  |  |  |  |
| Private  | 495    |  |  |  |
| Total Miles of Sewer Pipes                     | 834    |  |  |  |
| Sanitary Sewers                                | 400    |  |  |  |
| Surface Sewers                                 | 374    |  |  |  |
| Combined Sewers                                | 61     |  |  |  |
| Number of Manholes                             | 28,293 |  |  |  |
| Number of Catch Basins                         | 15,184 |  |  |  |

Source: City of Worcester, City Council Manual 2020

| Worcester Regional Transit Authority, 2020 |            |
|--|------------|
| Service Area                               | 14,111,090 |
| Number of Towns Serviced                   | 37         |
| Population Served                          | 547,192    |
| Key Data                                   |            |
| Annual Passenger Miles                     | 10,706,698 |
| Annual Unlinked Passenger Trips            | 2,563,542  |
| Average Weekday Unlinked Passenger Trips   | 9,157      |
| Average Saturday Unlinked Passenger Trips  | 3,686      |
| Average Sunday Unlinked Passenger Trips    | 1,340      |
| Annual Vehicle Revenue Miles               | 2,631,276  |
| Annual Vehicle Revenue Hours               | 207,284    |
| Vehicles Operated                          | 100        |
| Vehicles Available                         | 146        |
| Number of Electrics                        | 6          |
| Number of Clean Diesel Buses               | 29         |
| Number of Hybrid Diesel-Electric Buses     | 17         |

The Worcester Regional Transit Authority (WRTA) was established in September 1974 to contract for the operation o f transportation facilities and services in the Worcester region. It is the second largest regional transit authority in Massachusetts, serving 37 communities. While the WRTA owns the facilities and rolling stock, the organization contracts with Central Mass Transit Management, Inc., and Paratransit Brokerage Services, Transit Management Inc. for the provision of services.

Source: Central Massachusetts Regional Planning Commission.

| Worcester Regional Airport, ORH, 2020   |        |  |  |
|---|--------|--|--|
| Aircraft Operations - Number of Flights |        |  |  |
| Transient General Aviation              | 8,388  |  |  |
| Local General Aviation                  | 5,721  |  |  |
| Air Taxi                                | 1,225  |  |  |
| Commercial                              | 1,261  |  |  |
| Military                                | 651    |  |  |
| Number of Commercial Passengers         | 42,611 |  |  |
| Aircraft Based at Field                 |        |  |  |
| Single Engine Planes                    | 54     |  |  |
| Multi-Engine Planes                     | 5      |  |  |

Source: Worcester Regional Airport

Note: Due to the pandemic, flights were limited throughout 2020 and suspended in

October 2020.

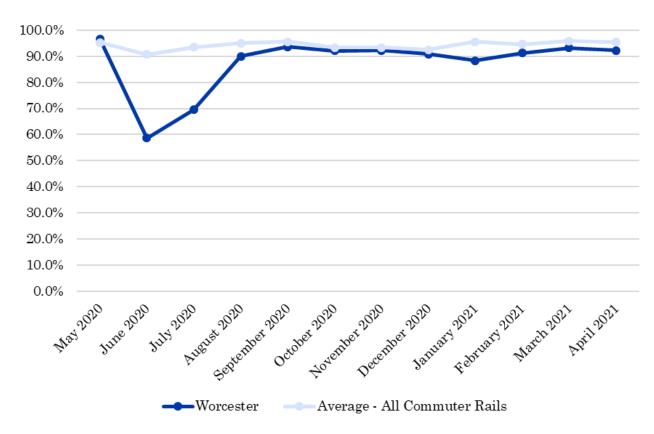
| MBTA Framingham/Worcester Commuter Rail, 2021 |     |  |  |
|---|-----|--|--|
| Estimated Daily Ridership, Weekdays June 1-4  |     |  |  |
| Estimated Percent of Ridership Counts in 2018 | 16% |  |  |

Source: Massachusetts Bay Transportation Authority.

Central Transportation Planning Staff collects data on MBTA ridership. It is estimated that ridership from June 1-4, 2021 represents approximately 16% of ridership from 2018 (pre-COVID-19).

The Framingham/Worcester Commuter Rail line was the third highest of the twelve commuter rail lines

### MBTA Commuter Rail: On Time Performance With-in 5 Minutes, 2020-2021



Source: Massachusetts Bay Transportation Authority.

# Arts, Culture, & Sports

Salisbury Singers, Inc.

ValleyCAST

VOX New England

Studio Theatre Worcester

WCLOC Theater Company

Worcester Children's Chorus Worcester Music Academy

WCCA TV "The People's Channel"

Worcester Chamber Music Society

Southeast Asian Coalition of Central Massachusetts

Worcester State University Visual and Performing Arts WWww.estevuRegionaltResdarch Bureau

The Hanover Theatre and Conservatory for the Performing Arts

| rt Service Organizations                                     | Education & Libraries   |
|--|---|
| American for the Arts  | American Antiquarian Society  |
| Art in the Park, Worcester                                   | Assumption University - Human Arts                                    |
| Art in the Fark, worcester  ArtReach                         | Creative Hub Worcester Inc.   |
| ArtsWorcester  | Crocodile River Music   |
|  | Guardians of Traditions   |
| Calliope Productions, Inc. CENTRO Inc.                       |   |
| CENTRO Inc. Creative Hub Worcester Inc.                      | Higgins School of Humanities at Clark University                      |
|  | Pakachoag Music School of Greater Worcester                           |
| Crocodile River Music  | Preservation Worcester  |
| Guardians of Traditions                                      | Southeast Asian Coalition of Central Massachusetts                    |
| Hellenic Arts Society  | Technocopia   |
| Main Idea  | The Hanover Theatre and Conservatory for the Performing Arts          |
| Mass Cultural Council  | Worcester Music Academy   |
| MASSCreative   | Worcester Polytechnic Institute                                       |
| Master Singers of Worcester                                  | Worcester Public Library  |
| New England Foundation for the Arts                          | Worcester State University Visual and Performing Arts                 |
| New England Jazz Enrichment Foundation                       | Media   |
| No Evil Project  | 90.5 WICN   |
| Pakachoag Music School of Greater Worcester                  | AVATAR Computing, Inc.  |
| FLIX USA, Inc.   | MassDiGI at Becker College  |
| Ritmos Dance Studio Inc.                                     | qFLIX USA, Inc.   |
| Southeast Asian Coalition of Central Massachusetts           | Shawna E. Shea Memorial Foundation Inc.                               |
| tART on the Street   | Technocopia   |
| 'echnocopia  | WCCA TV "The People's Channel"  |
| The Hanover Theatre and Conservatory for the Performing Arts | WCUW  |
| ValleyCAST   | History & Heritage  |
| Vorcester Arts Council                                       | American Antiquarian Society  |
| Vorcester Caribbean American Carnival Association            | Guardians of Traditions   |
| Vorcester Center for Crafts                                  | Hellenic Arts Society   |
| Vorcester Hip Hop Congress                                   | Mechanics Hall  |
| Vorcester Youth Orchestras, Inc.                             | Old Sturbridge Village  |
| erature & Poetry   | Preservation Worcester  |
| American Antiquarian Society                                 | Ritmos Dance Studio Inc.  |
| Iellenic Arts Society  | Saint Spyridon Greek Orthodox Cathedral                               |
| Southeast Asian Coalition of Central Massachusetts           | Southeast Asian Coalition of Central Massachusetts                    |
| echnocopia   | ValleyCAST  |
| Vorcester County Poetry Association                          | Worcester Historical Museum   |
| forming Arts   | Worcester Women's History Project                                     |
| th Wall Stage Company  | Museums & Galleries   |
| ll Saints Music Series                                       | ArtsWorcester   |
| pple Tree Arts   | Iris and B. Gerald Cantor Art Gallery, College of the Holy Cross      |
| rts on the Green   | Museum of Russian Icons   |
| rts Transcending Borders at The College of the Holy Cross    | Old Sturbridge Village  |
|  | Southeast Asian Coalition of Central Massachusetts                    |
| ssabet Valley Mastersingers                                  |   |
| ssumption University - Human Arts                            | Sprinkler Factory   |
| alliope Productions, Inc.                                    | ValleyCAST  |
| entral Massachusetts Jewish Theatre Company                  | Worcester Art Museum  |
| Clark Arts   | Worcester Historical Museum   |
| rocodile River Music   | Worcester State University Visual and Performing Arts                 |
| uardians of Traditions                                       | Science and Nature  |
| Tellenic Arts Society  | ArtReach  |
| oy of Music  | EcoTarium   |
| Iassachusetts Symphony Orchestra                             | Mass Audobon Broad Meadow Brook Conservation Center & Wildlife Sanctu |
| Iaster Singers of Worcester                                  | Mass Audobon Wachusett Meadow Wildlife Sanctuary                      |
| Iechanics Hall   | Regional Environmental Council (REC)                                  |
| Music Worcester, Inc.  | Technocopia   |
| New England Jazz Enrichment Foundation                       | Tower Hill Botanic Garden   |
| New England Symphony Orchestra                               | ValleyCAST  |
| Pakachoag Music School of Greater Worcester                  |   |
| Č  | ⊣   |
| Ritmos Dance Studio Inc.                                     | Worcester Cultural Coalition — The Worce                              |

Worcester Cultural Coalition — The Worcester Cultural Coalition is a public-private partnership established in 1999 between the City of Worcester and 12 cultural organizations. Its mission is to draw on Worcester's rich and diverse cultural assets to foster economic revitalization, support active, creative engagement for all and promote a strong cultural identity for Greater Worcester.

Source for this page: Worcester Cultural Coalition.

In 2018, the City of Worcester, Worcester Cultural Coalition, and the Greater Worcester Community Foundation partnered to craft a 10-year cultural plan for the City of Worcester. Published in 2019, Becoming Worcester: The Evolution of a Creative City, outlines 20 priorities for the next decade.

- cohesive image and brand that reflects and highlights the City's many strengths
- Install branding and wayfinding that welcomes people to Worcester at key entrances to the City and to distinctive neighborhoods
- assets—like cultural spaces, history, college campuses, events, parks, architecture, food, restaurants, and shopping
- Identify existing neighborhood nodes that are gathering places for our wide range geographically and ethnically based communities
- Work with City agencies and civic groups to enhance connections and communications with our colleges & universities, the airport, hotels, and the cultural sector
- Expand implementation of the complete streets policy, and continue streetscape updating 16. Partner throughout the City, prioritizing areas adjacent to schools and public gathering places
- Work collaboratively to deliver improvements to 17. Strengthen partnerships to establish clear the City's public transportation system to help people efficiently get to all areas of the City
- Engage with business and property owners to activate empty storefronts as creative spaces and artists, residents, businesses, and community organizations
- 9. Engage "9-to-5ers" downtown by encouraging business as well as civic and cultural groups to offer incentives to participate in activities and organizations after work
- a "Percent for Art" requirement for state and municipal capital construction projects

Source: Worcester Cultural Coalition, Becoming Worcester

- Shape and tell the "Worcester Story" through a 11. Improve City regulations to make public spaces more user-friendly for organized events, and encourage an expanded mix and range of public space programming
  - 12. Incorporate universal design standards exhibition, performance, and event planning
- Promote neighborhoods based on their unique 13. Advocate for affordable housing across the City, and support development of a "creative village" with artist live-work spaces
  - 14. Actively promote the value and importance of diversity that is fully representative of the City on municipal and community-wide boards, committees, and other decision-making bodies
  - 15. Actively promote the value and importance of diversity that is fully representative of the community on local non-profit boards. community coalitions, and other communal organizations
  - with the college and university admissions offices to promote Worcester as a desirable destination for prospective students
  - guidelines and create more pathways for artists and cultural organizations to enrich the lives of students and their families both during an after school
- provide opportunities for collaboration between 18. Provide development services and investment funds for new creative enterprises
  - 19. Design and launch an artist-in-residence program in such environments as municipal government, business, and neighborhoods to incorporate creative design on the front-end of projects
- 10. Expand municipal Public Art program to include 20. Advocate for an allocation in the City budget to support public art, artist residencies and special events which support creative placemaking

| Worcester: Bravehearts Baseball, 2020 |         |                      |    |       |  |
|---------------------------------------|---------|----------------------|----|-------|--|
| Attendance Record                     |         |                      |    |       |  |
| Total                                 | Average | Wins Losses Percento |    |       |  |
| NA                                    | NA      | 30                   | 26 | 0.536 |  |

Season start delayed until July 2 due to COVID-19 pandemic. Attendance information was not collected due to the COVID-19 pandemic.

The Bravehearts lost to the Nashua Silver Knights in the FCBL League Championship.

Sources: Futures Collegiate Baseball League of New England (FCBL).

| Worcester: Railers Hockey, 2020                             |            |                 |                 |            |  |
|---|------------|-----------------|-----------------|------------|--|
|   |            | Record          |                 |            |  |
| Wins  | Losses     | Overtime Losses | Shootout Losses | Percentage |  |
| 0   | 0          | 0               | 0               | 0          |  |
|   | Attendance |                 |                 |            |  |
|   | NA         |                 |                 |            |  |
| Notes   |            |                 |                 |            |  |
| The 2020 season was suspended due to the COVID-19 pandemic. |            |                 |                 |            |  |

Sources: East Coast Hockey League (ECHL).

### Greater Worcester: Other Notable Sport Achievements and Milestones, 2020

### Worcester Red Sox

The City of Worcester, the Boston Red Sox Triple-A affiliate, and the Commonwealth of Massachusetts announced that the Pawtucket Red Sox will relocate to Worcester in 2021 to a new publicly owned baseball stadium known as Polar Park. Construction on the park was halted on April 1, 2020 due to the COVID-19 pandemic. After 7 weeks, construction resumed and was ready for Opening Day on May 11, 2021.

Construction of Polar Park was originally estimated to cost approximately \$101 million however, increased costs made for the final construction cost approximately \$159 million. The City of Worcester is responsible for \$88 million (55%) of the stadium build, the Worcester Red Sox is responsible for \$61 million (38%), and the state and federal government is responsible for the remainder, \$10 million (7%).

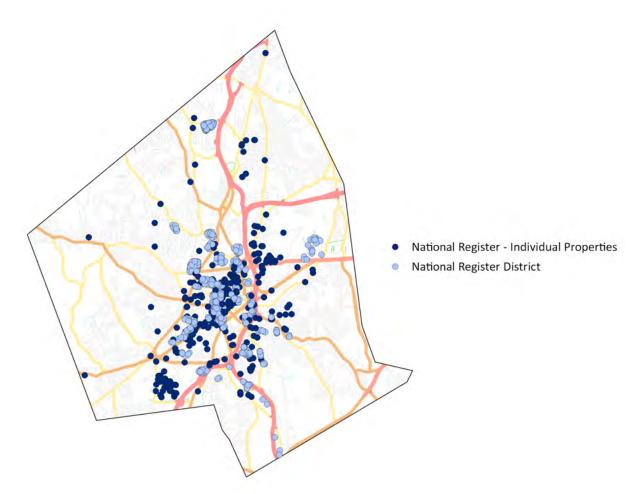
### Massachusetts Pirates

In 2018, the Pirates brought arena football back to the city. Due to the COVID-19 pandemic, the 2020 season was canceled. On August 19, 2020 the Pirates moved to the Indoor Football League and signed a three year extension to remain in Worcester at the DCU Center. The 2021 season began on April 24, 2021.

Source for information on this page: Worcester Red Sox, Massachusetts Pirates, Boston Globe.

The National Historic Preservation Act of 1966 established the National Park Service's National Register of Historic Places, a list of the nation's historic sites to facilitate public and private efforts to identify, evaluate, and protect historic and archeological buildings and properties. According to the National Park Service, listing on the National Register of Historic Places imposes no restrictions on what a non-federal owner may do with the property up to and including destruction, unless the property is involved in a project that receives federal assistance through funding or licensing/permitting.

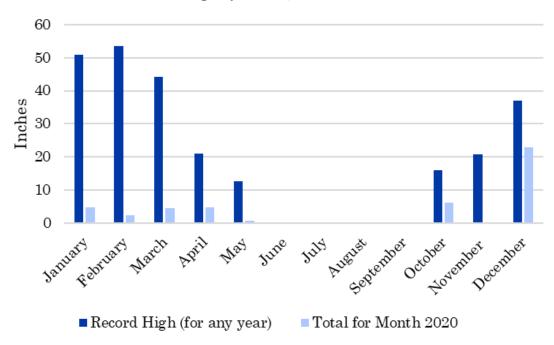
### Worcester: Properties on the National Register of Historic Places, 2018



Source: Massachusetts Cultural Resource Information System.

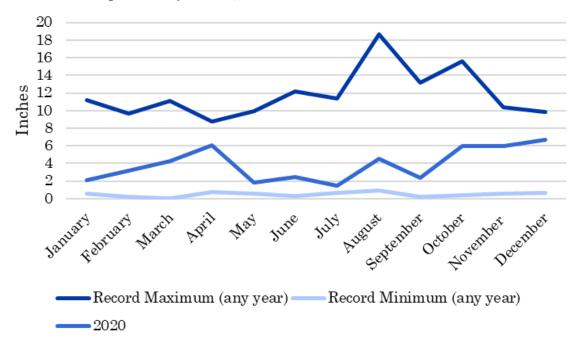
# Weather, Geography, & Environment

### Worcester: Snowfall & Record High by Month, 2020



 $Source: National\ Weather\ Service,\ National\ Oceanic\ \&\ Atmospheric\ Administration.$ 

### Worcester: Precipitation by Month, 2020



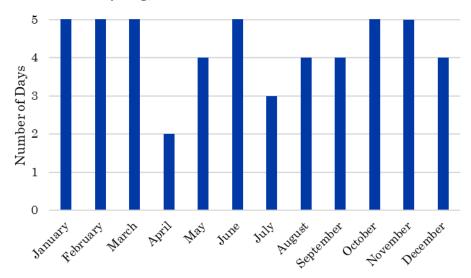
Source: National Weather Service, National Oceanic & Atmospheric Administration.

### Worcester: Average High and Low Temperatures Compared to Record, 2020



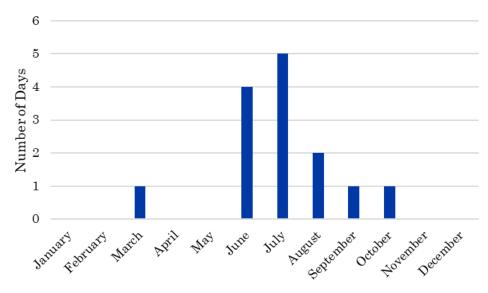
Source: National Weather Service, National Oceanic & Atmospheric Administration.

### Worcester: Heavy Fog, 2020



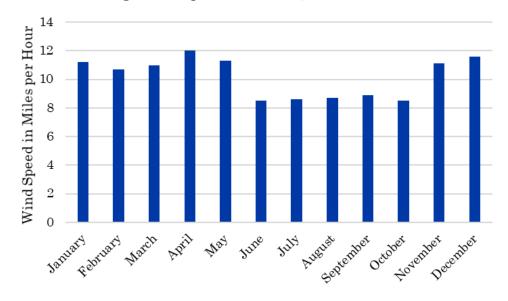
Source: National Oceanic & Atmospheric Administration.

### Worcester: Number of Days with Thunder, 2020



Source: National Oceanic & Atmospheric Administration.

### Worcester: Average Wind Speed Per Month, 2020



 $Source: National\ Oceanic\ \&\ Atmospheric\ Administration.$ 

Worcester is located at the headwaters of the Blackstone River and is part of the Blackstone River Watershed. The watershed includes a 640 square mile basin, receiving water from 29 towns in Central Massachusetts and Rhode Island.

| Lakes              |                           |
|--------------------|---------------------------|
| Lakes              | Indian Lake               |
| 7                  | Lake Quinsigamond         |
| Rivers             | Lake Quinsigamonu         |
| nivers             | Blackstone River          |
|                    | Middle River              |
|                    | Quinsigamond River        |
| Ponds              | dumsigamond Miver         |
| Onus               | Bell Pond                 |
|                    | Burncoat Park Pond        |
| _                  | Cider Mill Pond           |
|                    | Coes Pond                 |
| Cook               | Pond (Thayer's Reservoir) |
|                    | Curtis Pond               |
|                    | Flint Pond                |
|                    | Green Hill Pond           |
|                    | Jamesville Pond           |
|                    | Leesville Pond            |
| Me                 | res Ponds at Elm Park     |
|                    | Patch Pond                |
|                    | Salisbury Pond            |
|                    | Smith Pond                |
| Streams and Brooks |                           |
|                    | Beaver Brook              |
| F                  | Broad Meadow Brook        |
|                    | Coal Mine Brook           |
|                    | Kettle Brook              |
|                    | Mill Brook                |
|                    | Poor Farm Brook           |
|                    | Tatnuck Brook             |
|                    | Weasel Brook              |

Source: City of Worcester Open Space and Recreation Plan, 2020.

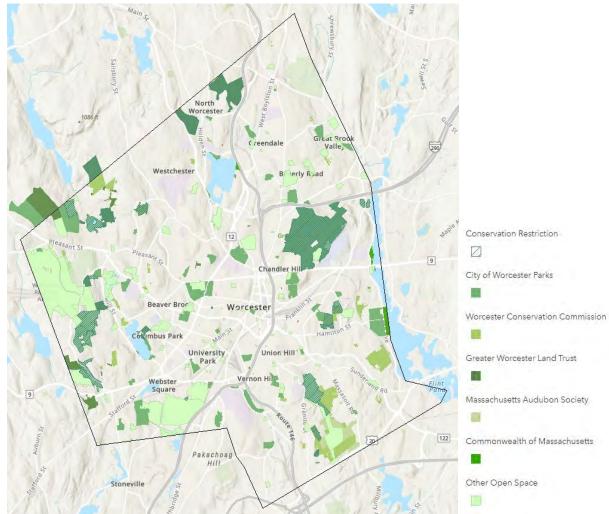
The City of Worcester released a draft of its Open Space and Recreation Plan 2020-2027. It is available here: http://www.worcesterma.gov/parks/document-center.

| Worcester's Hills         |
|---------------------------|
| Airport Hill              |
| Bancroft Hill (Bell Hill) |
| Grafton Hill              |
| Green Hill                |
| Pakachoag Hill            |
| Vernon Hill               |
| Indian Hill               |
| Newton Hill               |
| Poet's Hill               |
| Wigwam Hill               |
| Union Hill                |
| Prospect Hill             |

Worcester is famous for its hills, and by popular myth, the city is said to have seven hills like Ancient Rome. In reality, Worcester has 12 named hills.

Source: City of Worcester Open Space and Recreation Plan, 2013

### Worcester: Open Space & Parks

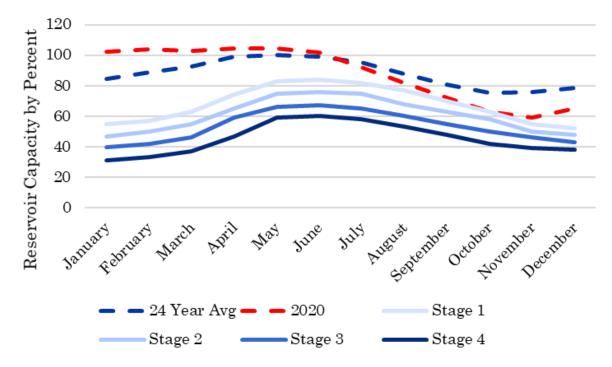


Source: City of Worcester, GIS

| Worcester: Reservoirs - Surface Water & Capacity |               |               |  |  |
|--|---------------|---------------|--|--|
| High Service                                     |               |               |  |  |
|  | Surface Water | Capacity      |  |  |
|  | (acres)       | (gallons)     |  |  |
| Lynde Brook                                      | 131.8         | 717,422,000   |  |  |
| Kettle Brook, No. 1                              | 11.5          | 19,307,000    |  |  |
| Kettle Brook, No. 2                              | 30.8          | 127,310,000   |  |  |
| Kettle Brook, No. 3                              | 37.4          | 152,306,000   |  |  |
| Kettle Brook, No. 4                              | 118.6         | 513,746,000   |  |  |
| Low Service                                      |               |               |  |  |
| Holden, No. 1                                    | 129.8         | 720,319,000   |  |  |
| Holden, No. 2                                    | 52.6          | 257,398,000   |  |  |
| Kendall  | 175           | 792,163,000   |  |  |
| Pine Hill  | 345.3         | 2,970,966,000 |  |  |
| Quinapoxet                                       | 280           | 1,100,000,000 |  |  |

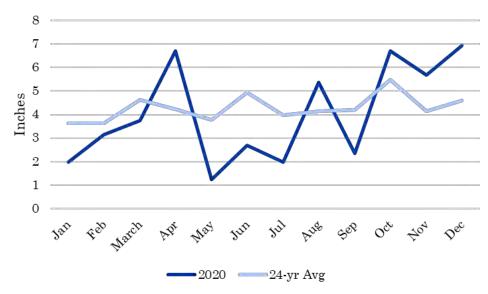
Source: City of Worcester, Department of Public Works and Parks.

### Worcester: Reservoir Capacity versus Drought Stages, 2020



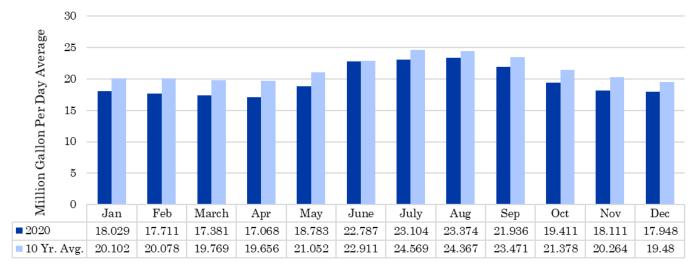
Source: City of Worcester, Department of Public Works and Parks.

### Worcester: Monthly Average Rainfall versus 24 Year Average, 2020



Source: City of Worcester Department of Public Works and Parks.

### Worcester: Monthly Average Water Consumption versus 10 Year Average, 2020



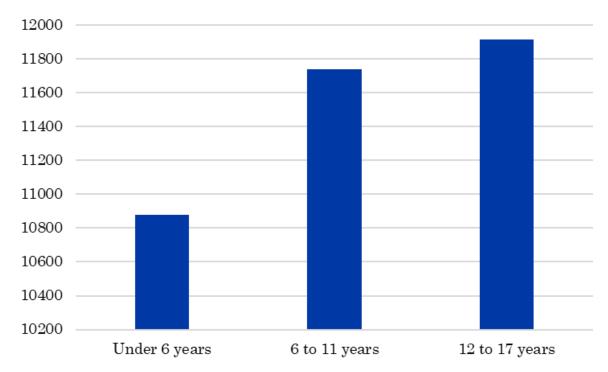
Source: City of Worcester Department of Public Works and Parks.

## **Appendix I**

A Focus on Children

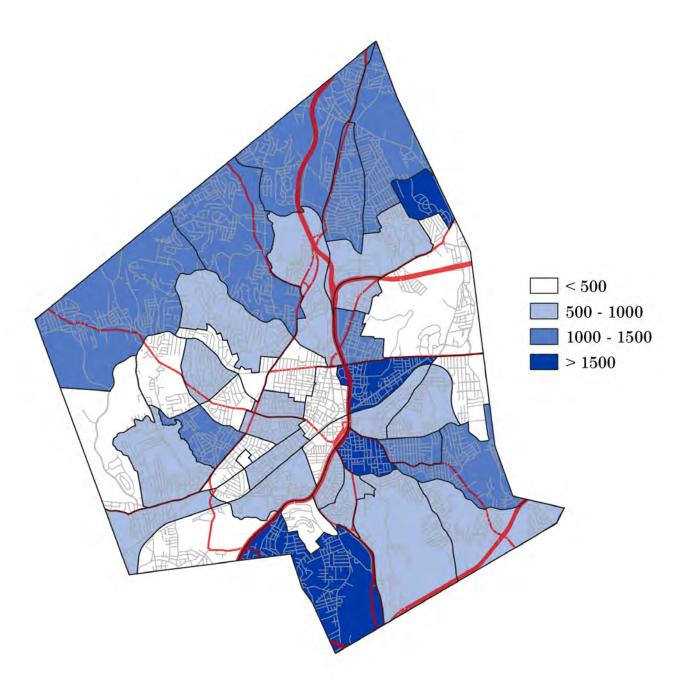
A Focus on Children is an addition to *The Worcester Almanac* derived from conversations with youth-serving organizations as well as the Greater Worcester Community Foundation. The goal of this section is to highlight those factors affecting young people, so that policymakers and practitioners can address the challenges impacting our future civic leaders. This section will grow and change over time as new issues and opportunities are identified and new connections are made between data and public policy.

### Worcester: Children by Age, 2019



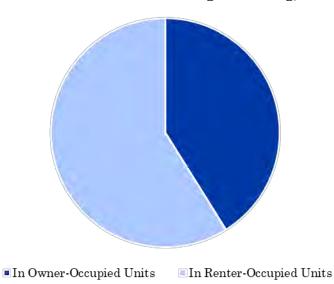
Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

Worcester: Children under 18 Years of Age by Census Tract, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

### Worcester: Children under 18 Years of Age—Housing, 2019

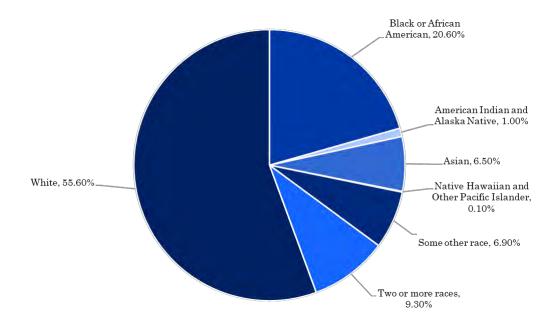


Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Annual City of Worcester Point-In-Time, January 29, 2020 |                   |                         |             |       |     |  |
|--|-------------------|-------------------------|-------------|-------|-----|--|
|  | Sheltered         |                         | Unsheltered | Total |     |  |
|  | Emergency Shelter | Transitional<br>Housing | Safe Haven  |       |     |  |
| Number Homeless<br>Under Age 18                          | 395               | 74                      | 0           | 3     | 472 |  |

 $Source:\ Central\ Massachusetts\ Housing\ Alliance.$ 

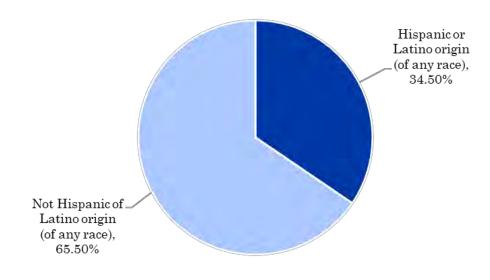
### Worcester: Children Under 18 by Race, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

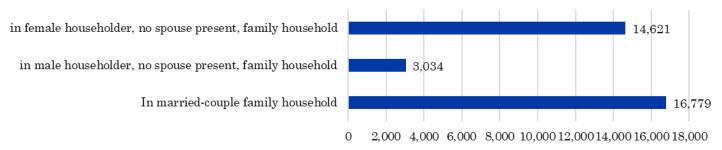
The U.S. Census Bureau tallies five categories of race: "American Indian or Alaska Native," "Asian," "Black or African American," "Native Hawaiian or Other Pacific Islander," and "White." Hispanic origin is defined as ethnicity, rather than race, and persons defined as Hispanic or Latino can be of any race.

### Worcester: Hispanic or Latino Origin for Children Under 18, 2019



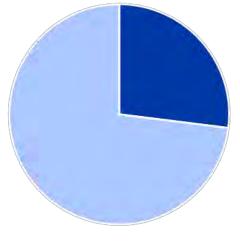
Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

### Worcester: Children Under 18, Family Situation, 2019



Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

### Worcester: Poverty Status for Children under 18, 2019



- Children Living Below the Poverty Level
- Children Living At or Above the Poverty Level

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

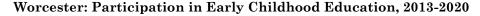
Mobility refers to students transferring in or out of public schools during the school year for reasons other than grade promotion. A large number of students moving in and out of a school can be very disruptive to the fulfillment of academic goals for the individual student and for all students as teachers work to make sure everyone is in the same place in the curriculum. To measure mobility, the Massachusetts Department of Elementary and Secondary Education uses these three measurements:

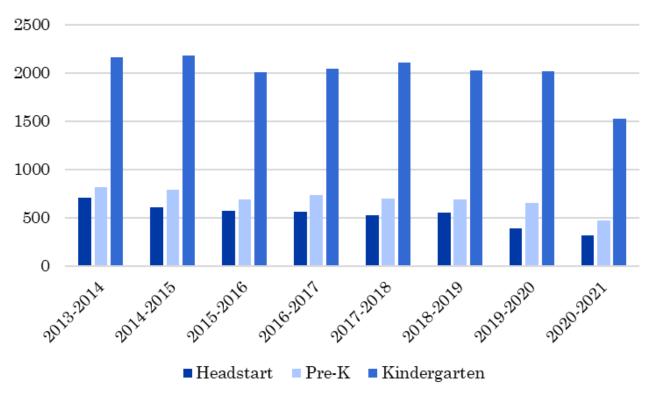
- Intake (Transfer-in) Rate: Number of students who enroll in district after start of school year
- Churn Rate: Number of students transferring in or out during school year
- Stability Rate: Number of students who stay in the district throughout the school year.

| Worcester: Mobility Rates, 2020      |                            |                  |                   |                     |                      |  |  |  |  |  |
|--------------------------------------|----------------------------|------------------|-------------------|---------------------|----------------------|--|--|--|--|--|
|                                      | Churn/<br>Intake<br>Enroll | Percent<br>Churn | Percent<br>Intake | Stability<br>Enroll | Percent<br>Stability |  |  |  |  |  |
| All Students                         | 26611                      | 12.9             | 6.8               | 25,474              | 92.8                 |  |  |  |  |  |
| Economically Disadvantaged           | 17685                      | 15.0             | 7.8               | 16,841              | 91.6                 |  |  |  |  |  |
| High Needs                           | 21970                      | 14.5             | 7.7               | 20,913              | 91.9                 |  |  |  |  |  |
| LEP English Language Learner         | 879                        | 19.4             | 11.8              | 8,130               | 89.7                 |  |  |  |  |  |
| Students with Disabilities           | 5576                       | 15.3             | 7.2               | 5,328               | 91.3                 |  |  |  |  |  |
| Mobility by Race                     |                            |                  |                   |                     |                      |  |  |  |  |  |
| African American/Black               | 4578                       | 15.0             | 8.4               | 4,329               | 91.8                 |  |  |  |  |  |
| American Indian or Alaskan Native    | 51                         | 23.5             | 17.6              | 47                  | 83.0                 |  |  |  |  |  |
| Asian                                | 1679                       | 8.5              | 5.1               | 1,632               | 95.2                 |  |  |  |  |  |
| Hispanic or Latino                   | 11510                      | 14.7             | 7.4               | 10,988              | 91.8                 |  |  |  |  |  |
| Multi-race, non-Hispanic or Latino   | 1112                       | 11.6             | 6.0               | 1,075               | 93.2                 |  |  |  |  |  |
| Native Hawaiian or Pacific Islander* | 7                          | 28.6             | -                 | 7                   | 71.4                 |  |  |  |  |  |
| White                                | 7674                       | 10.1             | 5.5               | 7,396               | 94.2                 |  |  |  |  |  |

<sup>\*</sup>Data for populations less 6 than not reported.

Source: Massachusetts Department of Elementary and Secondary Education.





Source: Massachusetts Department of Elementary and Secondary Education.

Under the Head Start Act, children from birth to age five from families with incomes below the poverty line are eligible for Head Start and Early Head Start services. Children from homeless families, and families receiving public assistance such as Temporary Assistance for Needy Families (TANF) or Supplemental Security Income (SSI) are also eligible.

| Worcester: School Enrollment, 2019         |        |  |  |  |  |  |
|--|--------|--|--|--|--|--|
| Total Children 3 to 17 years in Households | 29,032 |  |  |  |  |  |
| Enrolled in school                         | 26,206 |  |  |  |  |  |
| Public                                     | 89.9%  |  |  |  |  |  |
| Private                                    | 10.1%  |  |  |  |  |  |
| Not enrolled in school                     | 2,826  |  |  |  |  |  |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Worcester: Student Discipline Report, 2019-2020 |          |                         |                         |                             |                      |           |  |  |  |  |
|---|----------|-------------------------|-------------------------|-----------------------------|----------------------|-----------|--|--|--|--|
| Student Group                                   | Students | Students<br>Disciplined | Percent                 |                             |                      |           |  |  |  |  |
|   |          |                         | In-School<br>Suspension | Out-of-School<br>Suspension | Emergency<br>Removal | Expulsion |  |  |  |  |
| All Students                                    | 26,441   | 1,172                   | 1.7                     | 2.8                         | 0.6                  | 0.0       |  |  |  |  |
| English Learner                                 | 8,723    | 329                     | 1.6                     | 2.3                         | 0.5                  | 0.0       |  |  |  |  |
| Economically disadvantaged                      | 17,554   | 982                     | 2.2                     | 3.6                         | 0.8                  | 0.0       |  |  |  |  |
| Students w/disabilities                         | 5,538    | 476                     | 3.1                     | 5.9                         | 1.5                  | 0.0       |  |  |  |  |
| High needs                                      | 21,815   | 1,091                   | 2.0                     | 3.2                         | 0.7                  | 0.0       |  |  |  |  |
|   |          |                         |                         |                             |                      |           |  |  |  |  |
| Female  | 12,792   | 425                     | 1.3                     | 2.2                         | 0.3                  | 0.0       |  |  |  |  |
| Male  | 13,649   | 747                     | 2.1                     | 3.4                         | 0.9                  | 0.0       |  |  |  |  |
|   |          |                         |                         |                             |                      |           |  |  |  |  |
| Amer. Ind. or Alaska Nat.                       | 50       | 5                       | -                       | -                           | -                    | 0.0       |  |  |  |  |
| Asian   | 1,670    | 9                       | 0.1                     | 0.4                         | 0.2                  | 0.0       |  |  |  |  |
| Afr. Amer./Black                                | 4,549    | 209                     | 1.9                     | 2.9                         | 0.6                  | 0.0       |  |  |  |  |
| Hispanic/Latino                                 | 11,422   | 654                     | 2.2                     | 3.3                         | 0.8                  | 0.0       |  |  |  |  |
| Multi-race, Non-Hisp./Lat.                      | 1,108    | 57                      | 2.2                     | 3.3                         | 0.8                  | 0.0       |  |  |  |  |
| Nat. Haw. or Pacif. Isl.                        | 7        | 0                       | -                       | -                           | -                    | 0.0       |  |  |  |  |
| White   | 7,635    | 239                     | 1.2                     | 1.9                         | 0.5                  | 0.0       |  |  |  |  |

<sup>\*</sup>Data for populations less 6 than not reported.

Source: Massachusetts Department of Elementary and Secondary Education.

### **Explanation of Terms**

*In-school suspension:* a disciplinary action that removes a student from participation in school activities for 1 day or more. Students suspended remain in school but are removed from academic classes and placed in a separate environment during their suspension.

Out-of-school suspension: a disciplinary action that removes a student from participation in all school activities, including after school activities, for at least one day, not to exceed 90 days in a school year. Students are not allowed on school grounds during their suspensions.

Emergency Removal: removing a student from school temporarily when a student is charged with a disciplinary offense and in the principal's judgement, the continued presence of the student poses a danger to persons or property, and substantially disrupts the order of the school, and, in the principal's judgment, there is no alternative available to alleviate the danger or disruption. An emergency removal shall not exceed two day past the student's removal from school.

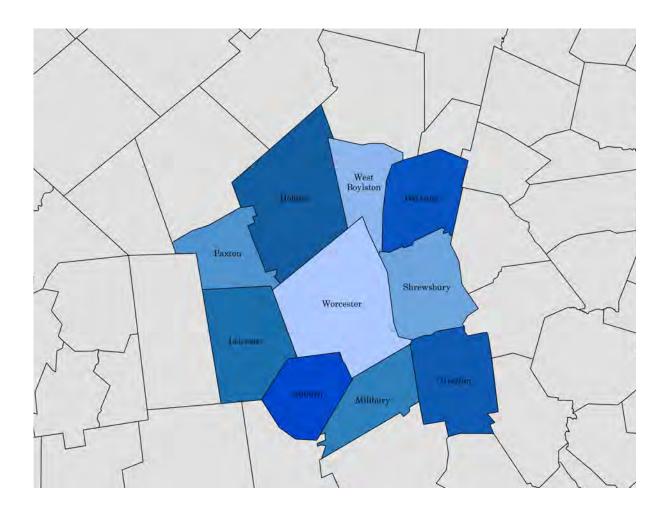
Expulsion: a disciplinary action imposed by school officials to permanently remove a student from participation in all school activities. Student is ineligible to return to school. There were no expulsions listed for Worcester on the Department of Elementary and Secondary Education website for 2019-2020 as of 9/24/2021.

### **Appendix II**

**A Focus on Greater Worcester** 

### Greater Worcester Executive/Administrative Leadership

Auburn — Julie A. Jacobson — Town Manager Boylston — April Steward — Town Administrator Grafton — Evan Brassard — Town Administrator Holden — Peter M. Lukes — Town Manager Leicester — David A. Genereux — Town Administrator Millbury — Sean Hendricks — Town Manager Paxton — Carol L. Riches — Town Administrator Shrewsbury — Kevin J. Mizikar — Town Manager West Boylston — Nancy Lucier — Town Administrator



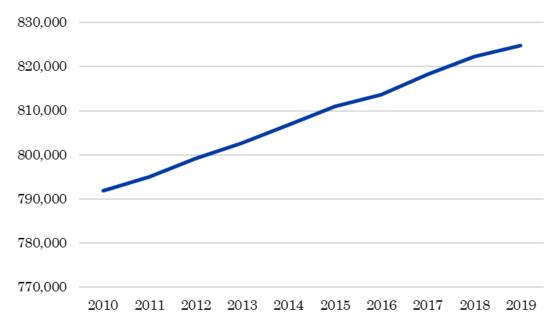
| Incorporation Dates for Greater Worcester |                |    |  |  |
|---|----------------|----|--|--|
| Leicester                                 | 1714           |    |  |  |
| Worcester                                 | 1722 as a Town |    |  |  |
| Shrewsbury                                | 1727           |    |  |  |
| Grafton                                   | 1735           |    |  |  |
| Holden                                    | 1741           |    |  |  |
| Paxton                                    | 1765           |    |  |  |
| Auburn                                    | 17             | 78 |  |  |
| Boylston                                  | 1786           |    |  |  |
| West Boylston                             | 180            | 08 |  |  |
| Millbury                                  | 18             | 13 |  |  |

# **Worcester County:**

Area: 1,510 square miles Population: 824,772 (2019)

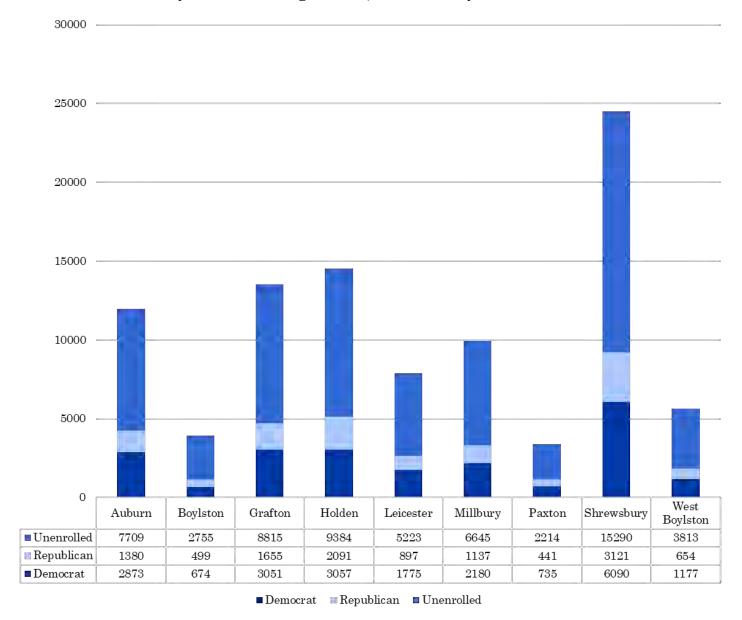
Population Density: 546 persons per square mile 60 cities and towns (including Worcester)

## Worcester County: Population 2010 — 2019



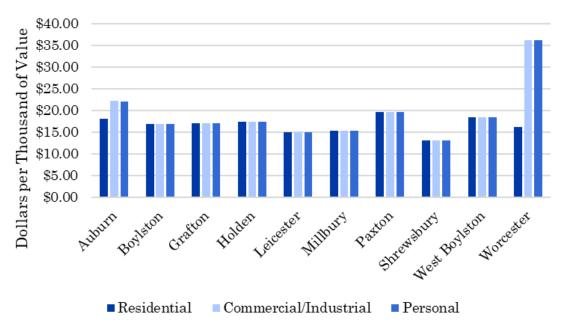
Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

## Greater Worcester: Party Affiliation & Registration, as of February 2021



Source: Office of the Secretary of the Commonwealth of Massachusetts.



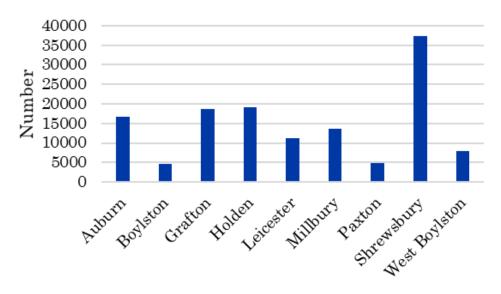


Source: Massachusetts Department of Revenue.

| Greater Worces | ster: FY21 Budge                               | ets                 |                                   |                  |                |                                       |
|----------------|--|---------------------|-----------------------------------|------------------|----------------|---------------------------------------|
|                | Total City<br>Budget<br>(including<br>schools) | Education<br>Budget | Education<br>% of Total<br>Budget | Police<br>Budget | Fire<br>Budget | Police & Fire<br>% of Total<br>Budget |
| Auburn         | \$71,471,592                                   | \$28,637,417        | 40.07%                            | \$5,127,481      | \$4,112,123    | 12.93%                                |
| Boylston       | \$17,486,536                                   | \$10,676,162        | 61.05%                            | \$1,282,648      | \$493,829      | 10.16%                                |
| Grafton        | \$64,046,257                                   | \$37,926,369        | 59.22%                            | \$2,335,744      | \$748,405      | 4.82%                                 |
| Holden         | \$55,369,669                                   | \$32,671,385        | 59.01%                            | \$2,522,369      | \$2,283,429    | 8.68%                                 |
| Leicester      | \$29,997,505                                   | \$17,174,399        | 57.25%                            | \$2,033,475      | \$315,398      | 7.83%                                 |
| Millbury       | \$47,031,414                                   | \$24,228,705        | 51.52%                            | \$2,568,047      | \$799,474      | 7.16%                                 |
| Paxton         | \$16,172,589                                   | \$7,099,612         | 43.90%                            | \$1,101,924      | \$439,741      | 9.53%                                 |
| Shrewsbury     | \$127,245,774                                  | \$67,668,322        | 53.18%                            | \$5,645,811      | \$3,977,945    | 7.56%                                 |
| West Boylston  | \$26,303,635                                   | \$12,645,537        | 48.08%                            | \$1,707,722      | \$940,571      | 10.07%                                |
| Worcester      | \$721,821,171                                  | \$421,322,217       | 58.37%                            | \$52,766,614     | \$41,261,167   | 13.03%                                |

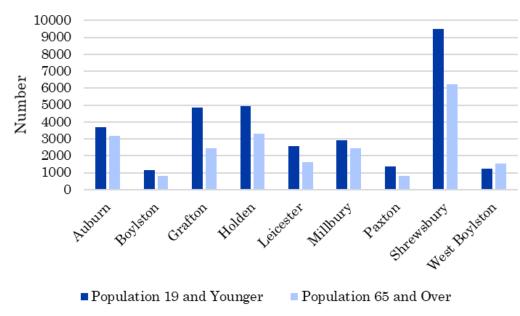
 $Sources: Individual\ Town\ Budgets.$ 

#### **Greater Worcester: Population, 2019**

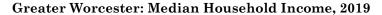


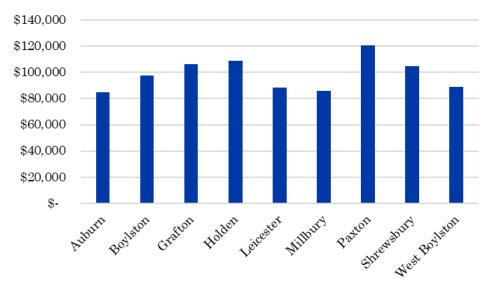
Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

# Greater Worcester: Population 19 Years of Age or Under and Population 65 Years of Age or Over, 2019



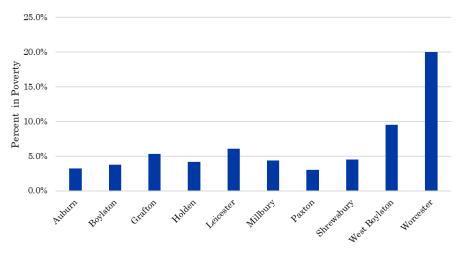
Source: U.S. Census Bureau, 2019 5-Year American Community Survey.





Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

## Greater Worcester: Percent in Poverty, 2019

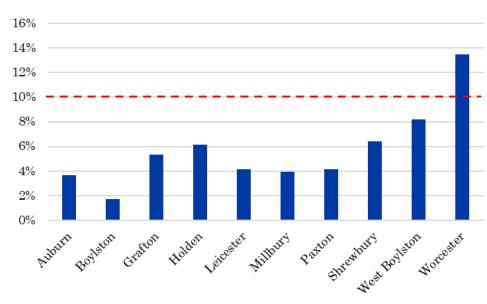


Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Worcester County: Hotel Market, 2020 |                       |  |  |  |
|--------------------------------------|-----------------------|--|--|--|
| Occupancy                            | 41.6%                 |  |  |  |
| Supply                               | 2,188,999 Room Nights |  |  |  |
| Demand                               | 910,329 Room Nights   |  |  |  |
| Average Daily Rate (ADR)             | \$93.83               |  |  |  |
| Revenue per Available Room           | \$39.02               |  |  |  |

Source: Discover Central Massachusetts.

#### Greater Worcester: Chapter 40B Subsidized Housing Inventory



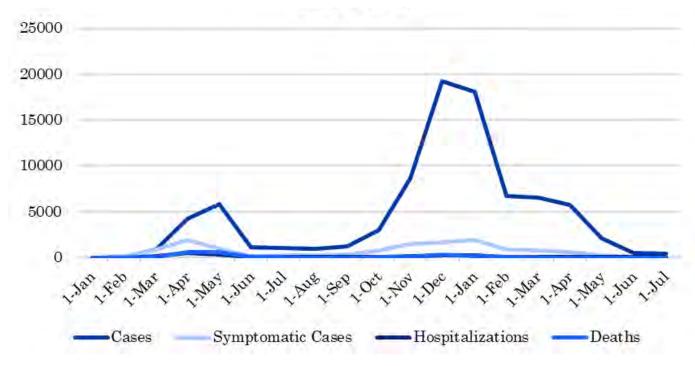
Massachusetts General Laws Chapter 40B was adopted in 1969 as part of the Massachusetts Comprehensive Permit Act to encourage and facilitate the building of affordable, long-term housing for low-income individuals and families across the Commonwealth and to ensure that low-income residents can remain in their localities if housing costs increase. The law calls on every Massachusetts community to ensure that 10% of all housing units meet certain affordability requirements.

Red line indicates 10% threshold called for under Chapter 40B. Source: Massachusetts Department of Housing & Community Development.

| Month/Year | Cases | Symptomatic Cases | Hospitalizations | Deaths |
|------------|-------|-------------------|------------------|--------|
| 1/20       | 0     | 0                 | 0                | 0      |
| 2/20       | 12    | 11                | 2                | 0      |
| 3/20       | 871   | 814               | 129              | 11     |
| 4/20       | 4262  | 1890              | 477              | 547    |
| 5/20       | 5828  | 953               | 328              | 539    |
| 6/20       | 1114  | 182               | 42               | 49     |
| 7/20       | 992   | 259               | 24               | 11     |
| 8/20       | 909   | 206               | 19               | 0      |
| 9/20       | 1237  | 305               | 26               | 0      |
| 10/20      | 2957  | 801               | 59               | 25     |
| 11/20      | 8627  | 1435              | 123              | 82     |
| 12/20      | 19216 | 1631              | 246              | 299    |
| 1/21       | 18051 | 1921              | 220              | 171    |
| 2/21       | 6699  | 888               | 71               | 32     |
| 3/21       | 6517  | 770               | 49               | 0      |
| 4/21       | 5753  | 546               | 41               | 0      |
| 5/21       | 2122  | 198               | 24               | 0      |
| 6/21       | 520   | 47                | 9                | 0      |
| 7/21       | 374   | 86                | 18               | 0      |

Worcester Regional Research Bureau

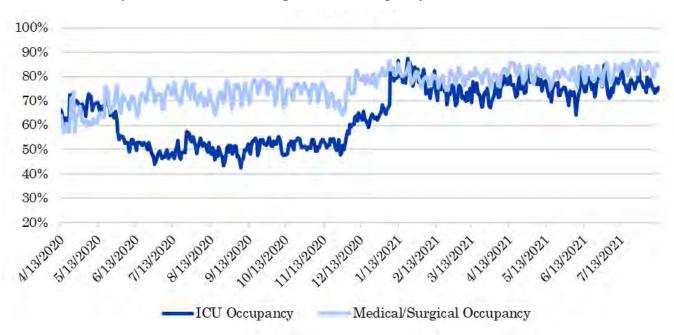
# Worcester County: COVID-19 (January 2020 - July 2021)



Source: Center for Disease Control

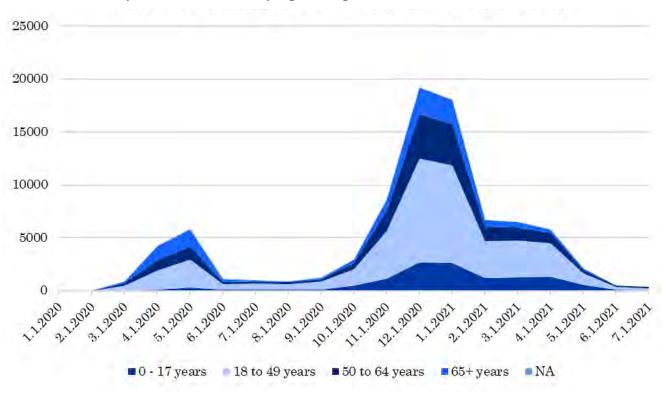
Note: Reported data only tracks confirmed cases, hospitalizations, and deaths (not probable). Symptomatic cases are self-reported data and subsequently are subject to bias.

## Worcester County: ICU and Medical/Surgical Bed Occupancy



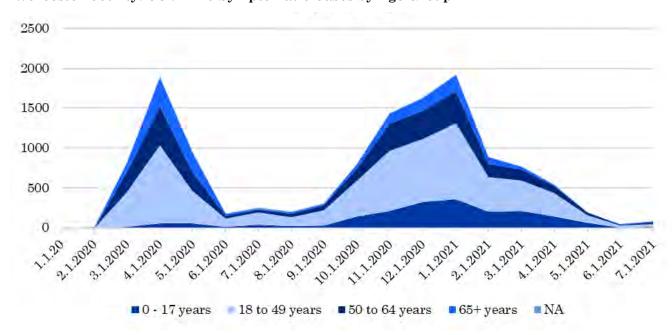
Source: Massachusetts Department of Public Health

# Worcester County: COVID-19 Cases by Age Group



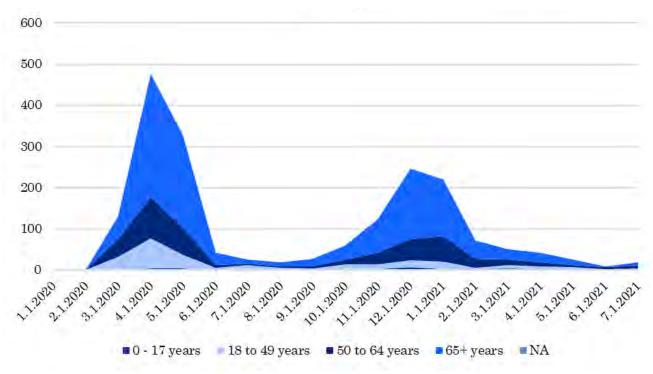
 $Source: Center \ for \ Disease \ Control$ 

## Worcester County: COVID-19 Symptomatic Cases by Age Group



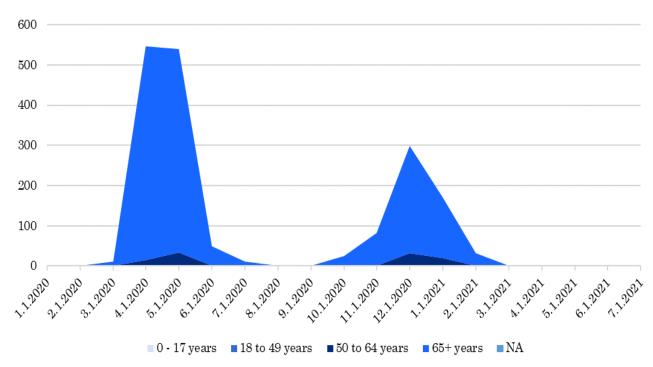
Source: Center for Disease Control

# Worcester County: COVID-19 Hospitalizations by Age Group



Source: Center for Disease Control

## Worcester County: COVID-19 Deaths by Age Group



Source: Center for Disease Control

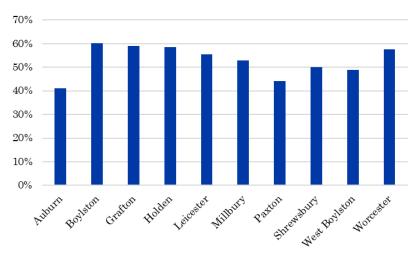
| Greater Worcester: Number of Confirmed Opioid Related Overdose Deaths, 2015-2020 (by town of residence for deceased) |      |      |      |      |      |      |
|--|------|------|------|------|------|------|
|  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
| Auburn   | 4    | 2    | 4    | 6    | 4    | 3    |
| Boylston   | 2    | 0    | 1    | 1    | 1    | 1    |
| Grafton  | 2    | 1    | 0    | 3    | 6    | 2    |
| Holden   | 4    | 5    | 1    | 3    | 1    | 2    |
| Leicester  | 2    | 2    | 4    | 6    | 4    | 5    |
| Millbury   | 4    | 4    | 7    | 7    | 8    | 6    |
| Paxton   | 1    | 0    | 0    | 1    | 1    | 2    |
| Shrewsbury   | 2    | 7    | 8    | 7    | 6    | 4    |
| West Boylston  | 0    | 1    | 3    | 4    | 2    | 1    |
| Worcester  | 84   | 74   | 85   | 98   | 81   | 98   |

 $Source: Massachusetts\ Department\ of\ Public\ Health.$ 

| Greater Worcester: Number of Confirmed Opioid Related Overdose Deaths, 2015-2020 |      |      |      |      |      |      |
|--|------|------|------|------|------|------|
|  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
| Auburn   | 1    | 0    | 1    | 1    | 0    | 1    |
| Boylston   | 1    | 0    | 0    | 0    | 0    | 0    |
| Grafton  | 2    | 0    | 0    | 2    | 3    | 0    |
| Holden   | 1    | 2    | 0    | 1    | 2    | 1    |
| Leicester  | 1    | 1    | 2    | 2    | 1    | 2    |
| Millbury   | 1    | 3    | 2    | 3    | 4    | 3    |
| Paxton   | 0    | 0    | 0    | 0    | 1    | 2    |
| Shrewsbury   | 1    | 3    | 7    | 5    | 2    | 5    |
| West Boylston  | 0    | 2    | 2    | 1    | 1    | 0    |
| Worcester  | 122  | 109  | 122  | 134  | 144  | 125  |

 $Source: Massachusetts\ Department\ of\ Public\ Health.$ 

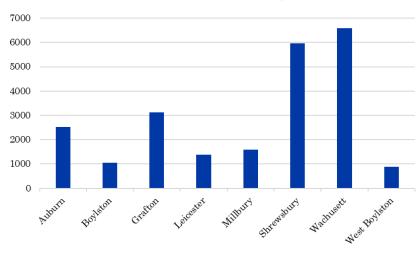
## Greater Worcester: Education as Percent of FY21 Municipal Budget



Sources: Individual Town Budgets.

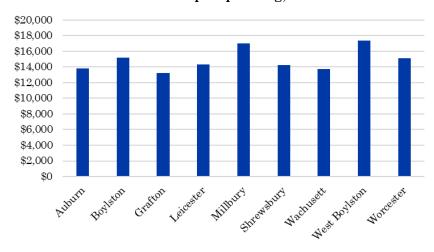
#### Greater Worcester: Number of Students, 2021

The towns of Holden and Paxton are part of the Wachusett Regional School District, the largest regional district in the Commonwealth.



Source: Massachusetts Department of Elementary & Secondary Education.

#### Greater Worcester: Per Pupil Spending, 2019



The town of Boylston oversees a K-5 elementary school and is part of the Berlin-Boylston Regional School District for Grades 6-12.

Source: Massachusetts Department of Elementary & Secondary Education.

| Greater Worcester: % Population 25 and Over with Bachelor's Degree or Higher, 2019 |       |  |  |  |
|--|-------|--|--|--|
| Auburn   | 40.4% |  |  |  |
| Boylston   | 57.5% |  |  |  |
| Grafton  | 50.4% |  |  |  |
| Holden   | 57.7% |  |  |  |
| Leicester  | 28.7% |  |  |  |
| Millbury   | 32.5% |  |  |  |
| Paxton   | 56.3% |  |  |  |
| Shrewsbury   | 58.5% |  |  |  |
| West Boylston  | 33.2% |  |  |  |
| Worcester  | 30.2% |  |  |  |

Source: U.S. Census Bureau, 2019 5-Year American Community Survey.

| Greater Worcester: Colleges & Universities, 2021       |
|--|
| Anna Maria College (Paxton)                            |
| Assumption University (Worcester)                      |
| Clark University (Worcester)                           |
| College of the Holy Cross (Worcester)                  |
| MCPHS University (Worcester & Boston)                  |
| Nichols College (Dudley)                               |
| Quinsigamond Community College (Worcester)             |
| Tufts Cummings School of Veterinary Medicine (Grafton) |
| University of Massachusetts Medical School (Worcester) |
| Worcester Polytechnic Institute (Worcester)            |
| Worcester State University (Worcester)                 |

 $Source: Worcester\ Regional\ Research\ Bureau,\ Inc.$ 

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serves the public interest of Greater Worcester by conducting independent, non-partisan research and analysis of public policy issues to promote informed public debate and decision-making.



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